

# EXHIBIT A



## Service of Process Transmittal Summary

**TO:** LEGAL DEPARTMENT - SOP  
TESLA, INC.  
3000 HANOVER ST  
PALO ALTO, CA 94304-1112

**RE:** Process Served in California

**FOR:** Tesla Motors, Inc. (Former Name) (Domestic State: DE)  
Tesla, Inc. (True Name)

### ENCLOSED ARE COPIES OF LEGAL PROCESS RECEIVED BY THE STATUTORY AGENT OF THE ABOVE COMPANY AS FOLLOWS:

**TITLE OF ACTION:** Re: ESA REALTY INC., a California Corporation; SERGEY ESAYAN, an individual // To: Tesla, Inc.

**DOCUMENT(S) SERVED:** Complaint, Exhibit(s), Statement, Cover Sheet, Summons, Order, Notice, First Amended Order, Attachment(s)

**COURT/AGENCY:** Los Angeles County - Superior Court of California, CA  
Case # 24NNCV01334

**NATURE OF ACTION:** Product Liability Litigation - Lemon Law - 2023 Tesla Model Y, Vehicle Identification Number 7SAYGAEE1PF619360

**PROCESS SERVED ON:** C T Corporation System, GLENDALE, CA

**DATE/METHOD OF SERVICE:** By Process Server on 05/06/2024 at 11:02

**JURISDICTION SERVED:** California

**APPEARANCE OR ANSWER DUE:** Within 30 days

**ATTORNEY(S)/SENDER(S):** Hovanes Margarian  
THE MARGARIAN LAW FIRM  
462 West Colorado Street  
Glendale, CA 91204  
818- 553-1000

**ACTION ITEMS:** CT has retained the current log, Retain Date: 05/07/2024, Expected Purge Date: 05/12/2024  
  
Image SOP  
  
Email Notification, LEGAL DEPARTMENT - SOP [legalsop@tesla.com](mailto:legalsop@tesla.com)

**REGISTERED AGENT CONTACT:** C T Corporation System  
330 N BRAND BLVD  
STE 700  
GLENDALE, CA 91203  
877-564-7529  
MajorAccountTeam2@wolterskluwer.com



**CT Corporation**  
**Service of Process Notification**

05/06/2024

CT Log Number 546364654

The information contained in this Transmittal is provided by CT for quick reference only. It does not constitute a legal opinion, and should not otherwise be relied on, as to the nature of action, the amount of damages, the answer date, or any other information contained in the included documents. The recipient(s) of this form is responsible for reviewing and interpreting the included documents and taking appropriate action, including consulting with its legal and other advisors as necessary. CT disclaims all liability for the information contained in this form, including for any omissions or inaccuracies that may be contained therein.



## PROCESS SERVER DELIVERY DETAILS

**Date:** Mon, May 6, 2024  
**Server Name:** DROP SERVICE

Entity Served	TESLA MOTORS INC
Case Number	24NNCV01334
Jurisdiction	CA

Inserts		



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Attorneys for Plaintiffs  
ESA REALTY INC.  
SERGEY ESAYAN

Electronically FILED by  
Superior Court of California,  
County of Los Angeles  
5/02/2024 2:44 AM  
David W. Slayton,  
Executive Officer/Clerk of Court,  
By E. Madrid, Deputy Clerk

5/6/24  
10:38 aed

**SUPERIOR COURT OF THE STATE OF CALIFORNIA**

**THE COUNTY OF LOS ANGELES, NORTHEAST JUDICIAL DISTRICT**

ESA REALTY INC., a California Corporation;  
SERGEY ESAYAN, an individual,

Plaintiffs,

vs.

TESLA MOTORS, INC., a Delaware Corporation;  
and DOES 1 through 30, inclusive,

Defendants.

Case No.: **24NNCV01334**

**PLAINTIFFS' COMPLAINT FOR  
DAMAGES**

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**COMPLAINT**

NOW COME Plaintiffs ESA REALTY INC., a California Corporation; SERGEY ESAYAN, an individual, by and through Plaintiffs' attorneys of record, The Margarian Law Firm, with Plaintiffs' Complaint for Damages against Defendants TESLA MOTORS, INC., a Delaware Corporation; and DOES 1 through 30, inclusive, allege and affirmatively state as follows:

**PARTIES**

1. Plaintiff ESA REALTY INC. ("ESA Realty Inc.") is and was at all times relevant herein a corporation organized in the State of California.

2. Plaintiff SERGEY ESAYAN ("Sergey Esayan") is and was at all times relevant herein an individual residing in Los Angeles County, State of California.

3. ESA Realty Inc. and Sergey Esayan ("Plaintiffs") purchased the 2023 Tesla Model Y bearing the Vehicle Identification Number 7SAYGAEE1PF619360 ("Subject Vehicle") in the State of California.

4. Defendant TESLA MOTORS, INC. ("Manufacturer") is and was, at all times relevant herein, a Delaware Corporation authorized to do business in the State of California and is engaged in the manufacture, sale, and distribution of motor vehicles and related equipment and services. Manufacturer is also in the business of marketing, supplying, and selling written warranties to the public at large.

5. Manufacturer and DOES 1 through 30, inclusive, are collectively hereby referred to as "Defendants".

**BACKGROUND**

6. On or about 12/19/2022, Plaintiffs purchased from Manufacturer for valuable consideration the Subject Vehicle. (A true and correct copy of the Motor Vehicle Purchase Agreement ("MVPA") is attached hereto and marked as "Exhibit A".)

7. The cash price of the Subject Vehicle was Sixty-Three Thousand Six Hundred Ninety Dollars and No Cents (\$63,690.00). The total cost under the contract including sales tax, registration charges, document fees and other collateral charges, such as bank and finance charges, totaled Seventy Thousand Four Hundred Ninety-Three Dollars and Fifty-Five Cents (\$70,493.55).

8. In consideration for the MVPA, Manufacturer issued and supplied to Plaintiffs several written warranties, including a four (4) year and fifty thousand (50,000) mile factory warranty, as well as other

1 stated warranties fully outlined in the Manufacturer's Warranty Booklet.

2 9. On or about 12/19/2022, Plaintiffs took possession of the Subject Vehicle and shortly  
3 thereafter experienced the various defects listed below that substantially impair the use, value, and safety  
4 of the Subject Vehicle.

5 10. The defects listed below violate the express written warranties issued to Plaintiffs by  
6 Manufacturer, as well as the implied warranty of merchantability.

7 11. Plaintiffs brought the Subject Vehicle to Manufacturer's service centers for various defects,  
8 including, but not limited to, the following:

- 9
- 10 • Defective left rear window – over four (4) failed repair attempts;
  - 11 • Defective left rear window regulator – over four (4) failed repair attempts;
  - 12 • Defective center console phone tray – over one (1) failed repair attempt;
  - 13 • Defective rear passenger side windows – over two (2) failed repair attempts;
  - 14 • Defective front left wheel hub – over three (3) failed repair attempts;
  - 15 • Defective front left wheel speed sensor – over three (3) failed repair attempts;
  - 16 • Defective rear left wheel speed sensor – over three (3) failed repair attempts;
  - 17 • Defective left rear wheel hub – over three (3) failed repair attempts;
  - 18 • Defective second row left hand seats – over one (1) failed repair attempt;
  - 19 • Any additional complaints made by Plaintiffs, whether or not they are contained in  
20 Manufacturer's records or on any repair orders.

21 12. Plaintiffs provided Manufacturer sufficient opportunities to repair the Subject Vehicle.

22 13. Plaintiffs brought the Subject Vehicle to Manufacturer's service centers for repair on ten (10)  
23 occasions. (True and correct copies of the Subject Vehicle's repair orders are attached herein and marked  
24 as "Exhibit B".)

- 25 a. 01/12/2023: Plaintiffs brought the Subject Vehicle to Manufacturer's service center at the  
26 time located and doing business at 811 S San Fernando Blvd Burbank, CA, US 91502  
27 ("Tesla") for repair because when locking the Subject Vehicle and walking away the  
28 windows will not close. The personnel at Tesla's Service Center were unable to verify the  
complaint and stated that the option was not coming with the Subject Vehicle anymore.

Moreover, Plaintiffs complained that the back driver side window of the Subject Vehicle was loose. The personnel at Tesla's Service Center performed some exterior adjustments on the Subject Vehicle. The Subject Vehicle was at Tesla's Service Center for a total of one (1) day. The Subject Vehicle had three six hundred seventy-six (676) miles on it at the time of repair.

b. 03/28/2023: Plaintiffs brought the Subject Vehicle to Tesla's Service Center for repair because of the phone wireless charges heating the phone and not charging it properly. The personnel at Tesla's Service Center replaced the Subject Vehicle's center console phone tray due to erratic charging behavior on 2 phones. The Subject Vehicle was at Tesla's Service Center for a total of three (3) days. The Subject Vehicle three thousand nine hundred fourteen (3,914) miles on it at the time of repair.

c. 04/07/2023: Plaintiffs brought the Subject Vehicle to Tesla's Service Center for repair because of the Subject Vehicle's rear passenger windows not holding in place normally. However, the personnel at Tesla's Service Center were unable to verify the complaint. The Subject Vehicle was at Tesla's Service Center for a total of one (1) day. The Subject Vehicle four thousand four hundred thirty (4,430) miles on it at the time of repair.

d. 08/03/2023: Plaintiffs brought the Subject Vehicle to Tesla's Service Center for repair because the Subject Vehicle's steering wheel became stiff during driving and a bunch of alerts went off. The personnel at Tesla's Service Center verified the complaint and found an alert being present for the front left wheel speed sensor signal. Further, they found damage present in the front left wheel speed sensor and thus replaced the latter. The Subject Vehicle was at Tesla's Service Center for a total of two (2) days. The Subject Vehicle nine thousand three hundred sixty-seven (9,367) miles on it at the time of repair.

e. 08/23/2023: Plaintiffs brought the Subject Vehicle to Tesla's Service Center for repair because of the Subject Vehicle's back seat being stuck and not moving. Plaintiffs checked the railings and found nothing blocking them. The personnel at Tesla's Service Center verified the complaint and found the second row left hand seat of the Subject Vehicle not moving forward or backward. Once the seat assembly was removed, the personnel found



1 the outer left hand seat track to be bent causing the inability of harness in movement. Thus,  
2 the personnel at Tesla's Service Center replaced the second row left hand seats. Plaintiffs  
3 also complained about the Subject Vehicle's back windows shaking every time when  
4 opening and closing the doors, as well as making noise when driving. The personnel at  
5 Tesla's Service Center verified the complaint and found the left rear window of the Subject  
6 Vehicle to be loose causing the issue. Further, the personnel found the regulator clamps  
7 not properly securing the moving door glass, and replaced the regulator, as well as  
8 readjusted the window glass. The Subject Vehicle was at Tesla's Service Center for a total  
9 of one (1) day. The Subject Vehicle ten thousand twenty-one (10,021) miles on it at the  
10 time of repair.

11 f. 12/15/2023: Plaintiffs brought the Subject Vehicle to Tesla's Service Center for repair  
12 because of multiple alerts being present on the dash of the Subject Vehicle, including the  
13 stability control and traction control unavailable. The personnel at Tesla's Service Center  
14 verified the complaint and found an alert present indicating an issue with the Subject  
15 Vehicle's front left wheel speed sensor. Upon inspection, the personnel found small wear  
16 in the sensors harness due to rubbing against inner portion of the front left tire due to  
17 securing clip being broken. As a result, they replaced the front left wheel hub and front  
18 left wheel speed sensor. The Subject Vehicle was at Tesla's Service Center for a total of  
19 two (2) days. The Subject Vehicle fourteen thousand ninety-one (14,691) miles on it at the  
20 time of repair.

21 g. 12/29/2023: Plaintiffs brought the Subject Vehicle to Tesla's Service Center for repair  
22 because of a wind noise coming from the right rear glass of the Subject Vehicle. However,  
23 no labor was performed by the personnel. Further, Plaintiffs complained about the left rear  
24 glass being loose and rattling when driving the Subject Vehicle. The personnel at Tesla's  
25 Service Center were unable to verify the complaint. Plaintiffs also complained about the  
26 right rear glass being loose and rattling when driving the Subject Vehicle. The personnel  
27 referred the Subject Vehicle to the body shop for repairs. The Subject Vehicle was at  
28 Tesla's Service Center for a total of five (5) days.

- h. 02/09/2024: Plaintiffs brought the Subject Vehicle to Tesla's Service Center for repair because of multiple alerts being present on the dash of the Subject Vehicle, including the traction control and anti-lock braking system ("ABS") alerts. The personnel at Tesla's Service Center verified the complaint and found a fault in the left rear wheel speed sensor. The personnel replaced the left rear wheel speed sensor and left rear hub. The Subject Vehicle was at Tesla's Service Center for a total of two (2) days. The Subject Vehicle seventeen thousand four hundred eighty-four (17,484) miles on it at the time of repair.
- i. 03/13/2024: Plaintiffs brought the Subject Vehicle to Tesla's Service Center for repair because of the same issue concerning the rear window rattling. The personnel at Tesla's Service Center performed interior rattle squeak noise diagnosis on the Subject Vehicle. The Subject Vehicle was at Tesla's Service Center for a total of one (1) day. The Subject Vehicle eighteen thousand thirty-six (18,036) miles on it at the time of repair.
- j. 03/28/2024: Plaintiffs brought the Subject Vehicle to Tesla's Service Center for repair because of a repetitive concern regarding both rear windows of the Subject Vehicle rattling and making Plaintiffs concerned. The personnel at Tesla's Service Center verified the complaint and found the right rear window rattling while the door was open. Further, the personnel found the cause of the issue to be the bracket for window on the window regulator and replaced the latter. The Subject Vehicle was at Tesla's Service Center for a total of six (6) days. The Subject Vehicle eighteen thousand nine hundred eighty (18,980) miles on it at the time of repair.

14. The Subject Vehicle has been at the service and repair facilities undergoing repairs for at least twenty-four (24) days.

15. Manufacturer was unable and/or failed to repair the Subject Vehicle within a reasonable number of attempts.

16. As of the present date, the Subject Vehicle still has ongoing problems that were never resolved despite multiple repair attempts.

17. Employees at Manufacturer allegedly performed repairs and performed complimentary vehicle inspections of the Subject Vehicle, but there was no change in the defective parts, and the Subject

1 Vehicle remains defective.

2 18. Plaintiffs justifiably lost confidence in the Subject Vehicle's reliability and said defects have  
3 substantially impaired the use, value, and/or safety of the Subject Vehicle to Plaintiffs.

4 19. Said defects could not have been discovered by Plaintiffs prior to Plaintiffs' acceptance of the  
5 Subject Vehicle.

6 20. As a result of said defects, Plaintiffs revoked acceptance of the Subject Vehicle in writing on  
7 or about 03/14/2024. (A true and correct copies of the said letter and envelopes are attached hereto and  
8 marked as "Exhibit C".)

9 21. At the time of revocation, the Subject Vehicle was in substantially the same condition as at  
10 the delivery except for damage caused by its own defects and ordinary wear and tear.

11 22. To date, Manufacturer has failed to accept Plaintiffs' demand for revocation and has refused  
12 to provide Plaintiffs with the remedies Plaintiffs are entitled to upon revocation.

13 23. The Subject Vehicle remains in a defective and unmerchantable condition and continues to  
14 exhibit the above-mentioned defects that substantially impair its use, value, and/or safety.

15 24. Plaintiffs have and will continue to be financially damaged due to Manufacturer's failure to  
16 comply with the provisions of its express and implied warranties.

17 **FIRST CAUSE OF ACTION**

18 **FRAUD AND DECEIT**

19 *(Against All Defendants)*

20 25. Plaintiffs re-allege and incorporate by reference as fully set forth herein all paragraphs of  
21 Plaintiffs' Complaint for Damages.

22 26. The particularity requirement for fraud requires the pleading of facts showing how, when,  
23 where, to whom, and by what means the representations were made. (*Stansfield v. Starkey*, 220 Cal.All.3d  
24 59, 73 (1990).) Every element of fraud herein with specificity have been plead as follows:

- 25 a. How: Prior to Plaintiffs' visit to Manufacturer's place of business on 12/19/2022,  
26 Manufacturer represented to Plaintiffs that its vehicles were free from any latent  
27 defects. These representations were made in Manufacturer's New Vehicle Limited  
28 Warranty, as well as brochures, pamphlets, and other advertisement materials

produced by it.

- b. When: At the time of purchase the Subject Vehicle (on 12/19/2022) and prior to Plaintiffs purchasing the Subject Vehicle.
- c. Where: The discussions about the safety, quality, and reliability of the Subject Vehicle were made on Manufacturer's website, in the New Vehicle Limited Warranty, in the owner's manual, as well as other brochures, pamphlets, and advertisement materials produced by Manufacturer.
- d. To Whom: The representations regarding the Subject Vehicle were made to Plaintiffs.
- e. What Means: The discussions were made by the use of English language, simple words. Manufacturer used its online websites as well as its owner's manuals and other pamphlets and brochures to represent the Subject Vehicle as being free of defects.

27. The requirement of specificity in a fraud action against a corporation requires Plaintiffs to allege the names of persons who made the allegedly fraudulent representations, their authority to speak, to whom they spoke, what they said or wrote, and when it was said or written. (*Tarmann v. State Far Mut. Auto. Ins. Co.*, 2 Cal.App.4th 153, 157 (1991).)

- a. Names of Persons Who Made the Representations: The representations were made by Manufacturer's executives, team of advertising and marketing personnel, including, but not limited to, Elon Musk (Chief Executive Officer and Member of the Board of Directors); Zachary Kirkhorn (Chief Financial Officer); Andrew Baglino (Senior Vice President, Powertrain and Energy Engineering) at Manufacturer.
- b. Authority to Speak: Manufacturer's online and TV advertisements all invite consumers to visit Manufacturer's stores and speak with a representative regarding its vehicles. The executives, by the very nature of their role within Manufacturer's companies, had the authority to design and implement the fraudulent representations regarding the Subject Vehicle, implement procedures to train their personnel, and did do so in fact.
- c. To Whom They Spoke: The representations regarding the Subject Vehicle were made to Plaintiffs.

d. What Said or Wrote: Manufacturer represented to Plaintiffs that the Subject Vehicle was in excellent mechanical condition and free of any damages or defects. Manufacturer further represented that the Subject Vehicle was merchantable, safe, reliable, and fit for its ordinary purpose.

e. When It Was Said or Written: Prior to the time Plaintiffs purchased the Subject Vehicle on 12/19/2022.

28. Moreover, in line with *Committee on Children's Television, Inc. v General Foods Corp.*, 35 Cal.3d 197, 216 (1983), Manufacturer necessarily possesses full information concerning the facts of the herein controversy since Manufacturer designed the defective vehicles, trained all personnel on how to discuss the defects when the vehicles are brought in for repair, and advertised the Subject Vehicle to the public as safe, reliable, and fit for its ordinary purpose. Therefore, despite the heightened pleading standard in a fraud case, in the present matter Manufacturer was well aware of the entire chain of events which has culminated in this lawsuit.

29. Cal. Civ. Code § 1710 identifies four kinds of fraud: (1) intentional misrepresentation, (2) concealment, (3) false promise, and (4) negligent misrepresentation.

30. Here, the fraud at hand is intentional misrepresentation and concealment.

31. **Intentional misrepresentation** occurs when (a) a defendant represents to another that a fact was true; (b) the representation was actually false; (c) the defendant knew the representation was false (or was reckless about its truth); (d) the defendant intended the other person to rely on the statement; (e) the other person did rely on the statement; and (f) the other person was harmed by the reliance. Cal. Civ. Code, § 1710(1); *Lazar v. Superior Court* 12 Cal.4th 631, 638 (1996).

A. On 12/19/2022, Manufacturer, by and through its agents, intentionally misrepresented material facts to Plaintiffs, including, but not limited to, the following:

- That the Subject Vehicle was in excellent mechanical condition.
- That the Subject Vehicle was functionable and reliable.
- That the Subject Vehicle was safe and fit for its ordinary purpose.
- That the Subject Vehicle had no latent defect(s).
- That the Subject Vehicle was merchantable.

1 B. The aforementioned representations are clearly false.

2 C. Manufacturer made these representations knowing that they were false or made them  
3 recklessly and without regard for their truth. Manufacturer had knowledge of these  
4 material facts through sources not available to Plaintiffs, including, but not limited to, pre-  
5 release testing data, early consumer complaints about the aforementioned defects, testing  
6 conducted in response to those complaints, repair orders and high warranty reimbursement  
7 rates that can cost in the thousand dollars for each vehicle, and from other internal sources.

8 Manufacturer had a duty to disclose the defects because:

- 9
- 10 • Manufacturer knew the representations made to Plaintiffs were false [and/or made  
11 the representations recklessly and without regard for its truth] because it knew the  
12 Subject Vehicle was defective and therefore was not functionable, reliable, safe,  
13 fit for its ordinary purpose, or merchantable. Manufacturer knew this by having its  
14 experts inspect the Subject Vehicle before and after the Subject Vehicle acquisition  
15 and by running the vehicle history.
  - 16 • Alternatively, in making such misrepresentations and committing such wrongful  
17 acts, Manufacturer acted with the conscious and reckless disregard to the truth or  
18 falsity of such misrepresentations and promises and wrongful acts. If Manufacturer  
19 did not know affirmatively that the Subject Vehicle was defective and therefore  
20 was not functionable, reliable, safe, fit for its ordinary purpose, or merchantable,  
21 then it should not have stated otherwise.

22 D. Manufacturer intended for Plaintiffs to rely on the statement, and subsequently intended  
23 to defraud Plaintiffs, since it wanted Plaintiffs to purchase the Subject Vehicle despite its  
24 defects.

25 E. Plaintiffs reasonably relied on Manufacturer's assurances that the Subject Vehicle was  
26 functionable, reliable, safe, and fit for its ordinary purpose and merchantable.

- 27
- 28 • Such reliance upon the misrepresentations, material omissions, and/or wrongful  
acts was justified and reasonable under the circumstances. Manufacturer is an  
established business with positive reputations and reassuring infrastructures which

1 put Plaintiffs at ease. This gave Plaintiffs no reason to mistrust Manufacturer.

- 2 • The representation from Manufacturer was material – a reasonable person would  
3 find it important to know that the Subject Vehicle was defective and was not  
4 functionable, reliable, safe, fit for its ordinary purpose, or merchantable. These  
5 factors affect the Subject Vehicle’s reliability, lifespan, and value.
- 6 • The harm to Plaintiffs was not otherwise inevitable or due to unrelated causes  
7 because Plaintiffs would simply not have purchased the Subject Vehicle at all  
8 and/or would have paid much less for the Subject Vehicle.

9 F. As a direct and proximate result of the acts and omissions of Manufacturer, Plaintiffs have  
10 suffered damages for which relief is sought herein. Specifically, damages include full  
11 purchase price of the Subject Vehicle, the depreciation in value of the Subject Vehicle,  
12 and any and all incidental and consequential damages as a result of the purchase, which  
13 would not have taken place but for the fraudulent misrepresentations both prior to and at  
14 the time of purchase, including the money spent for the Subject Vehicle’s repairs, storage,  
15 and/or towing, as well as the money spent on rental vehicles. Alternatively, Plaintiffs  
16 suffered damages in the amount of the difference between the Subject Vehicle and a  
17 similar vehicle that was in excellent mechanical condition and did not suffer from any  
18 defects, as represented to Plaintiffs, plus tax and licensing fees.

- 19 • Manufacturer intentionally misrepresented the Subject Vehicle. Plaintiffs are  
20 therefore entitled to rescission and restitution in an amount according to proof at  
21 trial.
- 22 • Plaintiffs now own a vehicle that has a diminished value as a result of  
23 Manufacturer’s intentional misrepresentation of, and failure to timely disclose, the  
24 aforementioned defects and the serious safety and quality issues caused by  
25 Manufacturer’s conduct.
- 26 • The value of the Subject Vehicle is diminished because any reasonable consumer  
27 will be reluctant to purchase the Subject Vehicle for the same price upon an honest  
28 disclosure of its history and current condition.



- Manufacturer's conduct was oppressive, fraudulent, and malicious, and constitutes despicable conduct in conscious disregard for Plaintiffs' rights. Accordingly, Manufacturer is liable to Plaintiffs for their damages in an amount to be proven at trial, including, but not limited to, Plaintiffs' lost benefit of the bargain or overpayment for the Subject Vehicle at the time of the purchase, the diminished value of the Subject Vehicle due to the aforementioned defects, and/or the costs incurred in storing, maintaining, or otherwise disposing of the Subject Vehicle.

32. **Concealment** exists where a defendant (a) concealed or suppressed a material fact; (b) had knowledge of this material fact; (c) that this material fact was not within reasonably diligent attention, observation, and judgment of a plaintiff; (d) that defendant suppressed or concealed this fact with the intention that the plaintiff be misled as to the true condition of the property; (e) that the plaintiff was reasonably so misled; and (f) that the plaintiff suffered a damage as a result.

A. On 12/19/2022, Manufacturer, by and through its agents, concealed, or suppressed material facts regarding the Subject Vehicle, including, but not limited to, the following:

- That the Subject Vehicle was not in excellent mechanical condition.
- That the Subject Vehicle was not functionable and reliable.
- That the Subject Vehicle was not safe and fit for its ordinary purpose.
- That the Subject Vehicle had latent defect(s).
- That the Subject Vehicle was unmerchantable.

B. Manufacturer made the representations knowing that they were false or made them recklessly and without regard for their truth. Manufacturer had knowledge of these material facts through sources not available to Plaintiffs, including, but not limited to, pre-release testing data, early consumer complaints about the aforementioned defects, testing conducted in response to those complaints, repair orders and high warranty reimbursement rates that can cost in the thousands of dollars for each vehicle, and from other internal sources. Manufacturer had a duty to disclose the defects because it:

- Had exclusive and/or far superior knowledge and access to the facts, and knew the facts were not known to or reasonably discoverable by Plaintiffs;



- Intentionally concealed the foregoing from Plaintiffs;
- Made incomplete representations about the safety and reliability of the aforementioned defects, while purposefully withholding material facts from Plaintiffs that contradicted these representations.

C. Manufacturer is an industry expert in manufacture, sale, and distribution of motor vehicles and related equipment and services and therefore had knowledge of material facts regarding the Subject Vehicle. These material facts were not within reasonably diligent attention, observation, and judgment of Plaintiffs because Plaintiffs have no professional expertise and very limited consumer experience in vehicle acquisition. Furthermore, Plaintiffs were not experts in vehicle inspection.

D. Manufacturer intentionally concealed and suppressed these material facts to falsely assure Plaintiffs that the Subject Vehicle could perform safely, as represented by Manufacturer and reasonably expected by consumers.

- Manufacturer omitted these material facts, with the intention to deceive, defraud, and induce Plaintiffs into acting in reliance on the representations Manufacturer had made to Plaintiffs and to induce Plaintiffs to purchase the Subject Vehicle.
- Manufacturer actively concealed or suppressed these material facts, in whole or in part, to maintain a market for its vehicles, to protect/maximize its profits, and to avoid recalls that would hurt Manufacturer's business and cost Manufacturer money. It did so at the expense of Plaintiffs.

E. Plaintiffs were unaware of these omitted material facts and would not have acted as they did if they had known of the concealed or suppressed facts. Plaintiffs did not receive the benefit of the bargain as a result of Manufacturer's fraudulent concealment.

- These omitted and concealed facts were material because they would be relied on by a reasonable person purchasing, leasing, or retaining a new or used motor vehicle, and because they directly impact the value of the Subject Vehicle acquired by Plaintiffs.
- Whether Manufacturer's vehicles are functionable, reliable, safe, and/or fit for

1 their ordinary purpose and whether Manufacturer stands behind its vehicles, are  
2 material concerns to a consumer.

- 3 • Plaintiffs trusted Manufacturer not to sell them a vehicle that was defective or that  
4 violated federal law governing motor vehicle safety, and to uphold its recall  
5 obligations under the MVPA and governing laws. Plaintiffs have no reason to  
6 believe Manufacturer was hiding information during Plaintiffs' inquiry about these  
7 facts.
- 8 • Plaintiffs asked about these facts. Manufacturer lied, made misrepresentations, and  
9 did not disclose what it knew about the Subject Vehicle's history and condition.

10 F. As a direct and proximate result of the acts and omissions of Manufacturer, Plaintiffs have  
11 suffered damages for which relief is sought herein. Specifically, damages include the full  
12 purchase price of the Subject Vehicle, the depreciation in value of the Subject Vehicle,  
13 and any and all incidental and consequential damages, as a result of the purchase, which  
14 would not have taken place but for the fraudulent misrepresentations both prior to and at  
15 the time of purchase, including the money spent for the Subject Vehicle's repairs, storage,  
16 and/or towing, as well as the money spent on rental vehicles. Alternatively, Plaintiffs  
17 suffered damages in the amount of the difference between the Subject Vehicle and a  
18 similar vehicle that was in excellent mechanical condition and did not suffer from any  
19 defects, as represented to Plaintiffs, plus tax and licensing fees.

- 20 • Manufacturer committed concealment. Plaintiffs are therefore entitled to rescission  
21 and restitution in an amount according to proof at trial.
- 22 • Plaintiffs now own a vehicle that has a diminished value because of Manufacturer's  
23 concealment of, and failure to timely disclose, the aforementioned defects, and the  
24 serious safety and quality issues caused by Manufacturer's conduct.
- 25 • The value of the Subject Vehicle is diminished because any reasonable consumer  
26 will be reluctant to purchase the Subject Vehicle for the same price upon an honest  
27 disclosure of its history and current condition.
- 28 • Manufacturer's conduct was oppressive, fraudulent, and malicious, and constitutes

despicable conduct in conscious disregard for Plaintiffs' rights. Accordingly, Manufacturer is liable to Plaintiffs for their damages in an amount to be proven at trial, including, but not limited to, Plaintiffs' lost benefit of the bargain or overpayment for the Subject Vehicle at the time of the purchase, the diminished value of the Subject Vehicle due to the aforementioned defects, and/or the costs incurred in storing, maintaining, or otherwise disposing of the Subject Vehicle.

## SECOND CAUSE OF ACTION

### BREACH OF WRITTEN WARRANTY

#### PURSUANT TO THE MAGNUSON-MOSS WARRANTY ACT

*(Against All Defendants)*

33. Plaintiffs re-allege and incorporate by reference as fully set forth herein, all paragraphs of Plaintiffs' Complaint for Damages.

34. Plaintiffs purchased a consumer product and received the Subject Vehicle during the duration of a written warranty period as defined in 15 U.S.C. § 2301(6) applicable to the Subject Vehicle and is entitled by the terms of the written warranty to enforce against Manufacturer the obligations of said warranty.

35. Manufacturer is a business entity engaged in the business of making a consumer product directly available to Plaintiffs.

36. The Magnuson-Moss Warranty Act, 15 U.S.C. § 2301, *et seq.* is applicable to Plaintiffs' Complaint for Damages in that the Subject Vehicle was manufactured and subsequently sold/leased after July 4, 1975, and costs in excess of Ten Dollars (\$10.00).

37. Plaintiffs' purchase of the Subject Vehicle was accompanied by written factory warranties for any nonconformities or defects in materials or workmanship, comprising an undertaking in writing in connection with the purchase of the Subject Vehicle to repair the Subject Vehicle or take other remedial action free of charge to Plaintiffs with respect to the Subject Vehicle if the Subject Vehicle failed to meet the specifications set forth in said undertaking.

38. Said warranties were the basis of the bargain of the agreement between Plaintiffs and Manufacturer for the purchase of the Subject Vehicle to Plaintiffs by Manufacturer.

1 39. Said acquisition of Plaintiffs' Subject Vehicle was induced by, and Plaintiffs relied upon,  
2 these written warranties.

3 40. Plaintiffs have met all of their obligations and preconditions as provided in the written  
4 warranties.

5 41. Manufacturer's tender of the Subject Vehicle was substantially impaired to Plaintiffs.

6 42. Manufacturer's tender of the Subject Vehicle, which was substantially impaired to Plaintiffs,  
7 constitutes a violation of 15 U.S.C. § 2301, *et seq.*

8 43. As a direct and proximate result of Manufacturer's failure to comply with its express written  
9 warranties, Plaintiffs have suffered damages and, in accordance with 15 U.S.C. § 2310(d), Plaintiffs are  
10 entitled to bring suit for such damages and other equitable relief.

11 **THIRD CAUSE OF ACTION**

12 **BREACH OF IMPLIED WARRANTY**

13 **PURSUANT TO THE MAGNUSON-MOSS WARRANTY ACT**

14 *(Against All Defendants)*

15 44. Plaintiffs re-allege and incorporate by reference as fully set forth herein, all paragraphs of  
16 Plaintiffs' Complaint for Damages.

17 45. The Subject Vehicle acquired by Plaintiffs was subject to an implied warranty of  
18 merchantability as defined in 15 U.S.C. § 2301(7) running from Manufacturer to the intended consumer,  
19 Plaintiffs herein.

20 46. Manufacturer is a supplier of consumer goods as a business entity engaged in the business of  
21 making a consumer product directly available to Plaintiffs.

22 47. Pursuant to 15 U.S.C. § 2308(a), Manufacturer is prohibited from disclaiming or modifying  
23 any implied warranty when making a written warranty to the consumer or when Manufacturer has entered  
24 into a contract in writing within ninety (90) days of purchase and/or lease to perform services relating to  
25 the maintenance or repair of a motor vehicle.

26 48. Plaintiffs' Subject Vehicle was impliedly warranted to be substantially free of defects and  
27 nonconformities in both material and workmanship, and thereby fit for the ordinary purpose for which  
28 the Subject Vehicle was intended.

1        49. The Subject Vehicle was warranted to pass without objection in the trade under the contract  
2 description and was required to conform to the descriptions of the vehicle contained in the contracts and  
3 labels.

4        50. The above-described defects in the Subject Vehicle render the Subject Vehicle unfit for the  
5 ordinary and essential purpose for which the Subject Vehicle was intended.

6        51. Manufacturer's tender of the Subject Vehicle, which was substantially impaired to Plaintiffs,  
7 constitutes a violation of 15 U.S.C. § 2301, *et seq.*

8        52. Any efforts to limit the implied warranties in a manner that would exclude coverage of the  
9 Subject Vehicle is unconscionable, and any such effort to disclaim, or otherwise limit, liability for the  
10 Subject Vehicle is null and void.

11       53. Any limitations on the warranties are procedurally unconscionable. There was unequal  
12 bargaining power between Manufacturer, on the one hand, and Plaintiffs, on the other.

13       54. Any limitations on the warranties are substantively unconscionable. Manufacturer knew that  
14 the Subject Vehicle was defective and would continue to pose a safety risk after the warranties  
15 purportedly expired. Manufacturer failed to disclose the aforementioned defects to Plaintiffs. Thus,  
16 Manufacturer's enforcement of the durational limitations on those warranties is harsh and shocks the  
17 conscience.

18       55. Plaintiffs have had sufficient direct dealings with Manufacturer to establish privity of contract.

19       56. Plaintiffs provided written notice of breach to Manufacturer and a request to cure. Nonetheless,  
20 as a direct and proximate result of Manufacturer's failure to comply with its implied warranties, Plaintiffs  
21 have suffered damages and, in accordance with 15 U.S.C. § 2310(d), Plaintiffs are entitled to bring suit  
22 for such damages and other equitable relief.

23       57. Furthermore, affording Manufacturer an opportunity to cure its breach of written warranties  
24 would be unnecessary and futile here. At the time of the purchase of the Subject Vehicle, Manufacturer  
25 knew, should have known, or was reckless in not knowing of its misrepresentations concerning the  
26 Subject Vehicle's inability to perform as warranted, but nonetheless failed to rectify the situation and/or  
27 disclose the defective design. Under the circumstances, the remedies available under any informal  
28 settlement procedure would be inadequate and any requirement that Plaintiffs resort to an informal

1 dispute resolution procedure and/or afford Manufacturer a reasonable opportunity to cure its breach of  
2 warranties is excused and thereby deemed satisfied.

3 58. Plaintiffs provided written notice of breach of implied warranties and related consumer  
4 protection laws, and opportunity to cure, via a letter to Manufacturer.

5 59. Plaintiffs would suffer economic hardship if they returned the Subject Vehicle but did not  
6 receive the return of all payments made by them. Because Manufacturer is refusing to acknowledge any  
7 revocation of acceptance and return immediately any payments made, Plaintiffs have not accepted the  
8 defects by retaining the Subject Vehicle.

9 **FOURTH CAUSE OF ACTION**

10 **BREACH OF WRITTEN WARRANTY**

11 **PURSUANT TO THE SONG-BEVERLY CONSUMER WARRANTY ACT**

12 *(Against All Defendants)*

13 60. Plaintiffs re-allege and incorporate by reference as fully set forth herein, all paragraphs of  
14 Plaintiffs' Complaint for Damages.

15 61. Manufacturer is the warrantor of the Subject Vehicle's express warranty.

16 62. Pursuant to the Subject Vehicle's express warranty, Manufacturer undertook to preserve or  
17 maintain the utility or performance of the Subject Vehicle or provide compensation if there was a failure  
18 in such utility or performance.

19 63. The Subject Vehicle has and has had serious defects and nonconformities to warranty  
20 including, but not limited to, the defects described above.

21 64. Under the Song-Beverly Consumer Warranty Act ("California Lemon Law"), the Subject  
22 Vehicle is a "new motor vehicle" purchased primarily for family or household purposes, and Plaintiffs  
23 have used the Subject Vehicle primarily for this purpose. (Cal. Civ. Code §1793.22(e)(2).)

24 65. Plaintiffs are "buyer" and "co-buyer" of the Subject Vehicle under the California Lemon Law.

25 66. The foregoing defects and nonconformities to warranty manifested themselves within the  
26 applicable express warranty period. The nonconformities substantially impair the use, value, and/or safety  
27 of the Subject Vehicle.

28 67. Pursuant to Cal. Civ. Code § 1793.2(c), Plaintiffs have delivered the Subject Vehicle to the

1 Manufacturer's service centers within this state within the terms of protection and have tendered the  
2 Subject Vehicle for repairs of the above-mentioned defects that substantially affect the use, value, and  
3 safety of the Subject Vehicle.

4 68. Manufacturer has been unable to repair the said defects in a reasonable number of attempts.

5 69. By failure of Manufacturer to remedy the defects as alleged above, or to issue a refund or  
6 replacement, Manufacturer is in breach of its obligations under the California Lemon Law.

7 70. Plaintiffs are entitled to justifiably revoke acceptance of the Subject Vehicle under the  
8 California Lemon Law.

9 71. Pursuant to Cal. Civ. Code § 1793.2(d), Plaintiffs are entitled to a refund of the total cost under  
10 the MVPA, including all collateral charges such as sales tax, license fees, registration fees, and other  
11 official fees, plus any incidental damages including, but not limited to, reasonable repair, towing, and  
12 rental car costs actually incurred by Plaintiffs.

13 72. Pursuant to Cal. Civ. Code § 1794, Plaintiffs are entitled to recover a sum equal to the  
14 aggregate amount of costs and expenses, including attorneys' fees reasonably incurred.

15 73. Manufacturer has willfully violated the provisions of this act by knowing of its obligations to  
16 refund or replace Plaintiffs' Subject Vehicle but failing to fulfill them.

17 **FIFTH CAUSE OF ACTION**

18 **BREACH OF IMPLIED WARRANTY**

19 **PURSUANT TO THE SONG-BEVERLY CONSUMER WARRANTY ACT**

20 *(Against All Defendants)*

21 74. Plaintiffs re-allege and incorporate by reference as fully set forth herein, all paragraphs of  
22 Plaintiffs' Complaint for Damages.

23 75. The Subject Vehicle acquired by Plaintiffs was subject to an implied warranty of  
24 merchantability as defined in Cal Civ. Code. § 1790, *et seq.* running from Manufacturer to the intended  
25 consumer, Plaintiffs herein.

26 76. The implied warranty of merchantability means and includes that the goods will comply with  
27 each of the following requirements: (1) they would pass without objection in the trade under the contract  
28 description; (2) they are fit for the ordinary purposes for which such goods are used; (3) they are



adequately contained, packaged, and labeled; and (4) they conform to the promises or affirmations of fact made on the container or label.

77. Manufacturer is a supplier of consumer goods as a business entity engaged in the business of making a consumer product directly available to Plaintiffs.

78. Manufacturer is prohibited from disclaiming or modifying any implied warranty under Cal. Civ. Code § 1790, *et seq.*

79. Pursuant to Cal. Civ. Code § 1790, *et seq.*, Plaintiffs' Subject Vehicle was impliedly warranted to be fit for the ordinary use or which the Subject Vehicle was intended.

80. The Subject Vehicle was warranted to pass without objection in the trade under the contract description and was required to conform to the descriptions of the vehicle contained in the contracts and labels.

81. Because the Subject Vehicle was purchased to Plaintiffs with serious defects that manifested themselves within the period of the implied warranty and which substantially reduce its safety and performance, it (1) would not pass without objection in the trade under the contract description; (2) was and is not fit for the ordinary purposes for which such goods are used; (3) was not adequately contained, packaged, and labeled; and (4) did not conform to the promises or affirmations of fact made on the container or label.

82. The above-described defects in the Subject Vehicle caused it to fail to possess the most basic degree of fitness for ordinary use.

83. Plaintiffs have rightfully rejected and/or justifiably revoked acceptance of the Subject Vehicle and are entitled under the California Lemon Law to rescind the MVPA and to restitution of all money paid towards the MVPA. This Complaint also, again, hereby rejects and revokes acceptance of the Subject Vehicle.

84. As a result of the breach of implied warranty by Manufacturer, Plaintiffs have suffered and continue to suffer various damages.

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**SIXTH CAUSE OF ACTION**

**VIOLATION OF BUSINESS & PROFESSIONS CODE § 17200, ET SEQ.**

*(Against All Defendants)*

85. Plaintiffs re-allege and incorporate by reference as fully set forth herein all paragraphs of Plaintiffs' Complaint for Damages.

86. Plaintiffs have standing to bring this claim because they have lost money or property as a result of the alleged misconduct.

87. A plaintiff has standing when he/she (1) loses or is deprived of money or property sufficient to qualify as injury in fact, i.e., economic injury, and (2) the economic injury was the result of, i.e., caused by, the unfair business practice of false advertising that is the gravamen of the claim. *Kwikset Corp. v. Superior Court*, 52 Cal.4th 310, 322 (2011.)

88. Economic injury from unfair competition exists if a plaintiff (1) surrenders in a transaction more, or acquires in a transaction less, than he or she otherwise would have; (2) has a present or future property interest diminished; (3) is deprived of money or property to which he, she or it has a cognizable claim; or (4) is required to enter into a transaction, costing money or property, that would otherwise have been unnecessary. *Id.* at 323.

89. Business & Professions Code § 17200, *et seq.* prohibits any unlawful, unfair, or fraudulent business act or practice. It also prohibits unfair, deceptive, untrue, or misleading advertising.

90. The **unlawful** prong "borrows violations of other laws and treats them as independently actionable." *See Daugherty v. Am. Honda Motor Co., Inc.*, 144 Cal.App.4th 824, 837, 51 Cal.Rptr.3d 118 (2006). Manufacturer has engaged in unlawful business acts and practices by: (1) selling defective vehicles to the public while misrepresenting their condition; and (2) concealing and failing to disclose a known defect. These acts and practices were intended to and did violate several laws, including, but not limited to, Cal. Civ. Code § 1709, *et seq.* and the California Lemon Law.

- Cal. Civ. Code § 1709 states that "one who willfully deceives another with intent to induce him to alter his position to his injury or risk, is liable for any damage which he thereby suffers."

Here, Manufacturer violated § 1709 in that Manufacturer intentionally misrepresented the safety and reliability of the Subject Vehicle to induce Plaintiffs' purchase of the Subject

Vehicle. Plaintiffs would not have purchased the Subject Vehicle but for Manufacturer's assurances that the Subject Vehicle was merchantable, safe, reliable, and fit for its ordinary purpose.

91. The unfair prong requires alleging a practice that "offends an established public policy or is immoral, unethical, oppressive, unscrupulous or substantially injurious to consumers." *Bardin v. Daimler Chrysler Corp.*, 136 Cal.App.4th 1255, 1263, 1266, 39 Cal.Rptr.3d 634 (2006). Manufacturer engaged in unfair business acts or practices in that the justification for selling and leasing vehicles based on the misrepresentations and omissions of material fact delineated above is outweighed by the gravity of the resulting harm, particularly considering the available alternatives, and offends public policy, is immoral, unscrupulous, unethical, and offensive, or causes substantial injury to consumers.

- A business act is unfair if (1) the consumer injury is substantial, (2) the injury is not outweighed by any countervailing benefits to consumers or competition, and (3) the injury could not reasonably have been avoided by consumers themselves.
- Here, Plaintiffs' injury is substantial since Plaintiffs would not have otherwise purchased the Subject Vehicle had they known the Subject Vehicle was not safe, not reliable, and not fit for its intended purpose. Plaintiffs have further been damaged in that they have paid out of pocket expenses to repair, tow, and otherwise store the Subject Vehicle as well as paid money towards a rental vehicle while the Subject Vehicle was nonoperational.
- Plaintiffs' injury is not outweighed by any countervailing benefits to consumers or competition. There were reasonably available alternatives to further Manufacturer's legitimate business interests, other than the conduct described herein.
- Plaintiffs specifically inquired about the Subject Vehicle's condition and whether it was free from defects. Manufacturer knowingly and/or recklessly lied to Plaintiffs to induce the purchase of the Subject Vehicle. Plaintiffs' injury, therefore, could not reasonably have been avoided by Plaintiffs.

92. The fraudulent prong "requires a showing [that] members of the public are likely to be deceived." *Wang v. Massey Chevrolet*, 97 Cal.App.4th 856, 871, 118 Cal.Rptr.2d 770 (2002). Manufacturer engaged in fraudulent business acts or practices in that the representations and omissions

1 of material fact described above have a tendency and likelihood to deceive purchasers and/or lessees of  
 2 these vehicles, and the general public.

- 3 • An advertisement or promotional practice is likely to deceive if it includes assertions that are  
 4 (1) untrue, or (2) “‘true [, but] are either actually misleading or which [have] the capacity,  
 5 likelihood or tendency to deceive or confuse the public.’ [Citation].” (*Kasky v. Nike, Inc.* 27  
 6 Cal.4th 939, 951 (2002); *Leoni v. State Bar* 39 Cal.3d 609, 626 (1985).)
- 7 • Here, Manufacturer's practice of misrepresenting the safety and reliability of its vehicles is  
 8 likely to deceive members of the public because the statements are untrue. It is inconceivable  
 9 to think that consumers will be able to see through Manufacturer misrepresentations and know  
 10 that Manufacturer's vehicles are neither safe, nor reliable, nor fit for their intended purpose.

11 93. The business scheme employed by Manufacturer is unlawful, unfair, and fraudulent because  
 12 Manufacturer is purposely concealing information about the aforementioned defects so that consumers,  
 13 like Plaintiffs, will purchase and/or lease a vehicle that is neither functionable, reliable, safe, nor fit for  
 14 its ordinary purpose.

15 94. Manufacturer deceived Plaintiffs by failing to disclose the aforementioned defects and  
 16 inducing the sale of the Subject Vehicle.

17 95. Manufacturer has every intention of deceiving and injuring consumers. If it did not, then  
 18 Manufacturer would not be so immoral, unethical, oppressive, unscrupulous, and deceptive when it  
 19 comes to the defective Subject Vehicle.

20 96. The business scheme deployed by Manufacturer to deceive Plaintiffs into purchasing the  
 21 Subject Vehicle with the aforementioned defects is unlawful, unfair, and fraudulent.

22 97. Plaintiffs surrendered more in the transaction because they purchased a vehicle that was  
 23 defective. Had Plaintiffs been aware of the aforementioned defects, they would not have acquired the  
 24 Subject Vehicle in the first place and/or at least paid less for the Subject Vehicle. As such, Plaintiffs have  
 25 established a loss or deprivation of money or property sufficient to qualify as injury in fact. *Kwikset*  
 26 *Corp.*, 52 Cal.4th 310, 323.

27 98. Manufacturer commits these acts with the conscious and reckless disregard to the truth or  
 28 falsity of such misrepresentations and promises and wrongful acts in violation of Cal. Bus. & Prof. Code

1 § 17200, *et seq.*

2 99. The acts of Manufacturer as herein described, present a continuing threat to members of the  
3 general public in that Manufacturer continues to engage in these deceptive practices and will not cease  
4 doing so unless and until an injunction is issued by this Court.

5 100. If Manufacturer is allowed to continue to engage in these deceptive practices other consumers  
6 will also purchase and/or lease defective vehicles putting themselves and others on the road in extreme  
7 danger.

8 101. As a direct result of the aforementioned acts, Manufacturer unlawfully, unfairly, and unjustly  
9 collected and continues to hold revenues and profits derived directly or indirectly from Plaintiffs, who  
10 have been victimized by the practices challenged herein. Manufacturer failed to disgorge and/or waive  
11 any of these revenues that do not properly belong to it.

12 102. In accordance with the provisions of Cal. Bus. & Prof. Code §§ 17200 and 17203, Plaintiffs  
13 are entitled to an order enjoining the unlawful, unfair, deceptive, and/or fraudulent acts as described  
14 herein, and directing Manufacturer to make full restitution to Plaintiffs, who have suffered from such  
15 acts.

16 103. As a direct and proximate result of the acts and omissions of Manufacturer, Plaintiffs have  
17 suffered damages for which relief is sought herein.

18 104. Specifically, damages include the full purchase price of the Subject Vehicle, the depreciation  
19 in the value of the Subject Vehicle, and any and all incidental and consequential damages as a result of  
20 the purchase, which would not have taken place but for the fraudulent misrepresentations both prior to  
21 and at the time of the purchase, including the money spent for the Subject Vehicle's repairs, storage,  
22 and/or towing, as well as the money spent on rental vehicles. Alternatively, Plaintiffs suffered damages  
23 in the amount of the difference between the Subject Vehicle and a similar vehicle that was in excellent  
24 mechanical condition and did not suffer from any defects, as represented to Plaintiffs, plus tax and  
25 licensing fees.

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**SEVENTH CAUSE OF ACTION**

**VIOLATION OF BUSINESS & PROFESSIONS CODE § 17500, ET SEQ.**

*(Against All Defendants)*

105. Plaintiffs re-allege and incorporate by reference as fully set forth herein all paragraphs of Plaintiffs' Complaint for Damages.

106. Plaintiffs have standing to bring this claim because they have lost money or property as a result of the misconduct alleged.

107. Cal. Bus. & Prof. Code § 17500, *et seq.* prohibits unfair, deceptive, untrue, or misleading communications and statements, including, but not limited to, false statements as to the nature of services to be provided.

108. The business scheme employed by Manufacturer is unfair, deceptive, untrue, and misleading because it is taking advantage of its status as an expert in the industry and selling vehicles to consumers who are unaware, and have no reason to be aware, that the vehicles are in fact defective.

109. Manufacturer deceived Plaintiffs by designing, manufacturing, producing, distributing, selling and/or leasing the Subject Vehicle with the aforementioned defects.

110. Manufacturer intentionally made the previously alleged misrepresentations and promises, devised, and executed a scheme to defraud Plaintiffs, and did so resulting in a damage to Plaintiffs with the conscious and reckless disregard to the truth or falsity of such misrepresentations and promises and wrongful acts.

111. In acting so, Manufacturer committed acts of untrue and misleading advertising as defined in Cal. Bus. & Prof. Code § 17500, by advertising its services contrary to their true nature.

112. Manufacturer knew, or should have known, that the Subject Vehicle was defective and therefore was not functionable, reliable, safe, or even fit for its ordinary purpose.

113. Plaintiffs did in fact rely on Manufacturer's deceptive, untrue, and misleading communications and statements and suffered damages as a direct result. Specifically, Manufacturer's deceptive, untrue, and misleading communications and statements tricked Plaintiffs into acquiring the Subject Vehicle. As such, Plaintiffs have established a loss or deprivation of money or property sufficient to qualify as injury in fact. *Kwikset*, 52 Cal.4th 310, 323.

1 114. Plaintiffs' reliance on the representations was justified and reasonable because Manufacturer  
2 is an expert in the industry. There was no reason for Plaintiffs to know that the Subject Vehicle was  
3 defective and therefore was not functionable, reliable, safe, or even fit for its ordinary purpose.

4 115. Manufacturer's unfair, deceptive, untrue, and misleading communications and advertising  
5 described above present a continuing threat to members of the general public in that Manufacturer will  
6 continue to engage in these practices with respect to the general public and will not cease doing so unless  
7 and until an injunction is issued by this Court.

8 116. If Manufacturer is allowed to continue to engage in these deceptive practices more consumers  
9 will purchase and/or lease defective vehicles putting more and more people in extreme danger.

10 117. As a direct result of the aforementioned acts, Manufacturer has received, and continues to  
11 unjustly hold, collect, or accept revenues derived directly or indirectly from Plaintiffs, through untrue and  
12 misleading representations and advertising.

13 118. In accordance with the provisions of Cal. Bus. & Prof. Code §§ 17500 and 17535, Plaintiffs  
14 are entitled to an order enjoining the acts of untrue and misleading advertising and representations  
15 described herein and directing Manufacturer to make full restitution to Plaintiffs, who suffered from such  
16 acts.

17 119. As a direct and proximate result of the acts and omissions of Manufacturer, Plaintiffs have  
18 suffered damages for which relief is sought herein.

19 120. Specifically, damages include the full purchase price of the Subject Vehicle, the depreciation  
20 in value of the Subject Vehicle, and any and all incidental and consequential damages as a result of the  
21 purchase, which would not have taken place but for the fraudulent misrepresentations both prior to and  
22 at the time of the purchase, including the money spent for the Subject Vehicle's repairs, storage, and/or  
23 towing, as well as the money spent on rental vehicles. Alternatively, Plaintiffs suffered damages in the  
24 amount of the difference between the Subject Vehicle and a similar vehicle that was in excellent  
25 mechanical condition and did not suffer from any defects, as represented to Plaintiffs, plus tax and  
26 licensing fees.

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**EIGHTH CAUSE OF ACTION**

**NEGLIGENCE**

*(Against All Defendants)*

121. Plaintiffs re-allege and incorporate by reference as fully set forth herein all paragraphs of Plaintiffs' Complaint for Damages.

122. At all times mentioned herein, Manufacturer was engaged in the business of designing, manufacturing, testing, distributing, selling, inspecting, repairing, marketing, constructing, labeling, and advertising of the Subject Vehicle.

123. At all times mentioned herein, Manufacturer had a duty of care in the designing, manufacturing, testing, distributing, selling, inspecting, repairing, marketing, constructing, labeling, and advertising of the Subject Vehicle.

124. At all times mentioned herein, Manufacturer had a duty to warn all users of its vehicles of the attendant risks of harm, said risks of harm being at all times known and/or foreseeable to Manufacturer.

125. At all times mentioned herein, Manufacturer knew, or in the exercise of reasonable care should have known, that if the Subject Vehicle was not properly designed, manufactured, tested, distributed, sold, inspected, repaired, marketed, constructed, and labeled, for the use and purpose for which the Subject Vehicle was intended, the Subject Vehicle was likely to cause injuries to owners, passengers, and users of the Subject Vehicle.

126. Since the date of the purchase, Plaintiffs have used the Subject Vehicle in the way it was intended to be used. At that time and prior thereto, Manufacturer negligently and carelessly manufactured, designed, constructed, equipped, tested, installed, repaired, assembled, maintained, and handled the Subject Vehicle so that it was defective and unsafe when used and operated in the manner for which it was intended.

127. The Subject Vehicle's defects existed at the time it left Manufacturer's control.

128. As a direct and legal result of the Subject Vehicle's defects, Plaintiffs were injured by the Subject Vehicle while it was being used in the manner for which it was intended, the risk of which was at all times known and foreseeable to Manufacturer.

129. As a direct and proximate result of the acts and omissions of Manufacturer, Plaintiffs have



1 suffered damages for which relief is sought herein.

2 130. Specifically, damages include full purchase price of the Subject Vehicle, the depreciation in  
3 value of the Subject Vehicle under the MVPA, and any and all incidental and consequential damages as  
4 a result of the purchase, which would not have taken place but for the fraudulent misrepresentations both  
5 prior to and at the time of the purchase, including the money spent for the Subject Vehicle's repairs,  
6 storage, and/or towing, as well as the money spent on rental vehicles. Alternatively, Plaintiffs suffered  
7 damages in the amount of the difference between the Subject Vehicle and a similar vehicle that was in  
8 excellent mechanical condition and did not suffer from any defects, as represented to Plaintiffs, plus tax  
9 and licensing fees.

## 10 NINTH CAUSE OF ACTION

### 11 STRICT LIABILITY

12 *(Against all Defendants)*

13 131. Plaintiffs re-allege and incorporate by reference as fully set forth herein all paragraphs of  
14 Plaintiffs' Complaint for Damages.

15 132. The Subject Vehicle was defective in its design and/or its manufacture.

16 133. Manufacturer is the manufacturer of the Subject Vehicle.

17 134. The Subject Vehicle's defects existed when it left Manufacturer's possession.

18 135. The defects were the cause of Plaintiffs' injury.

19 136. Plaintiffs' injury resulted from their reasonably foreseeable use of the Subject Vehicle.

20 137. As a direct and proximate result of the acts and omissions of Manufacturer, Plaintiffs have  
21 suffered damages for which relief is sought herein.

22 138. Specifically, damages include full purchase price of the Subject Vehicle, the depreciation in  
23 value of the Subject Vehicle under the MVPA, and any and all incidental and consequential damages as  
24 a result of the purchase, which would not have taken place but for the fraudulent misrepresentations both  
25 prior to and at the time of the purchase, including the money spent for the Subject Vehicle's repairs,  
26 storage, and/or towing, as well as the money spent on rental vehicles. Alternatively, Plaintiffs suffered  
27 damages in the amount of the difference between the Subject Vehicle and a similar vehicle that was in  
28 excellent mechanical condition and did not suffer from any defects, as represented to Plaintiffs, plus tax



and licensing fees.

### **PRAYER FOR RELIEF**

Wherefore, Plaintiffs pray for judgment as follows:

- For recovery of the greater of actual damages according to proof, if adequate, as appropriate;
- For recovery of all incidental damages, as appropriate;
- For recovery of all consequential damages, as appropriate;
- For restitution, as appropriate;
- For injunctive relief, as appropriate;
- For recovery of interest at the legal rate, as appropriate;
- For recovery for all reasonable attorneys' fees and the aggregate amount of costs reasonably incurred pursuant to California's Private Attorney General Statute, Cal. Civ. Proc. Code § 1021.5, as appropriate; or
- Recovery for all reasonable attorneys' fees and the aggregate amount of costs reasonably incurred pursuant to Cal. Civ. Code § 1794;
- For refund of all monies paid for the Subject Vehicle including all collateral charges and incidental damages pursuant to Cal. Civ. Code § 1793.2(d);
- A civil penalty not to exceed two times the amount of actual damages pursuant to Cal. Civ. Code § 1794(c);
- For refund of all monies paid for the Subject Vehicle pursuant to 15 U.S.C. § 2304(a)(4);
- For refund of all incidental and consequential damages incurred pursuant to 15 U.S.C. § 2304(a)(3);
- For recovery for all reasonable attorneys' fees and the aggregate amount of costs reasonably incurred pursuant to § 2310(d)(2); and
- For recovery of Two Hundred Twelve Thousand Twenty-One Dollars and Forty-Eight Cents (\$212,021.48) in damages.

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1 **PLAINTIFFS HEREBY REQUEST A JURY TRIAL IN THIS MATTER.**

2 DATED: 04/30/2024

THE MARGARIAN LAW FIRM  
462 West Colorado Street  
Glendale, California 91204

3  
4 By /s/ Hovanes Margarian  
Hovanes Margarian  
Attorney for Plaintiffs  
ESA REALTY INC.  
SERGEY ESAYAN  
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**EXHIBIT A**



# Motor Vehicle Purchase Agreement

## Vehicle Configuration

Customer Information		Description	Total in USD
ESA REALTY INC		Model Y Long Range Dual Motor All-Wheel Drive	\$23,000.00
Sergey Esayan		Dual Motor All-Wheel Drive	\$0.00
		Seven Seat Interior	\$3,000.00
		All Black Premium Interior	\$0.00
		Midnight Silver Metallic Paint	\$0.00
		19" Gemini Wheels	\$0.00
		Autopilot	\$0.00
VIN 7SAYGAEE1PF619360		Model Y	\$39,990.00
Reservation RN117306142		Premium Interior	\$0.00
		Supercharger Network Access + Pay-as-you-go	\$0.00
Order Fee Payment	\$250.00	<b>Subtotal</b>	<b>\$65,990.00</b>
Transport Fee Payment	\$0.00	Destination Fee	\$1,200.00
Order Deposit	\$0.00	Order Fee	\$250.00
Accepted by Customer on	06/05/2022	Transportation Fee (if applicable)	\$0.00
Odometer	15	Carrier Direct Fee (if applicable)	\$0.00
		Order Modification Fee (if applicable)	\$0.00
		<b>Total</b>	<b>\$67,440.00</b>

Price indicated does not include taxes and governmental fees, which will be calculated as your delivery date nears. You will be responsible for these additional taxes and fees.



# Motor Vehicle Purchase Agreement

## Final Price Sheet

<b>DATE OF AGREEMENT</b>	12/19/2022
<b>BUYER'S AND CO-BUYER'S NAME AND ADDRESS:</b>	<b>SELLER'S NAME AND ADDRESS:</b>
ESA REALTY INC Sergey Esayan	Tesla Motors Inc. 45500 Fremont Blvd Fremont, CA 94538

<b>DESCRIPTION OF PROPERTY</b>						
New/Used	Year	Make	Model	Style	Vehicle Identification Number	Odometer
New	2023	TESLA	Model Y	UT	7SAYGAEE1PF619360	15

<b>PURCHASE PRICE</b>	
<b>1. Total Vehicle Price</b>	
A. Cash price of motor vehicle, options, accessories and fees. (See attached Vehicle Configuration for itemization.)	\$ 67,440.00 (A)
B. Other: N/A	\$ 0.00 (B)
C. Other: Order Adjustment	\$ 3,750.00 (C)
Total Vehicle Price (A through C)	\$ 63,690.00 (1)
<b>2. Tax Calculation</b>	
A. Trade-in tax credit (if applicable)	\$ 0.00 (A)
B. Taxable Fees (if applicable)	\$ 0.00 (B)
C. Subtotal of Taxable Items	\$ 63,690.00 (C)
D. Sales Tax	\$ 6,050.55 (2D)
E. Other: N/A	\$ 0.00 (2E)
Total Cash Price (1 plus 2D and 2E)	\$ 69,740.55 (2)
<b>3. Amounts Paid to Government Agencies*</b>	
A. Registration/Transfer/Titling Fees	\$ 302.00 (A)
B. License Fee (if applicable)	\$ 413.00 (B)
C. Tire Fee (if applicable)	\$ 7.00 (C)
D. Battery Fee (if applicable)	\$ 0.00 (D)
E. Other Fee(s): Electronic Filing Fee	\$ 31.00 (E)
F. Other Fee(s): N/A	\$ 0.00 (F)
G. Other Fee(s): N/A	\$ 0.00 (G)
Total Government Fees (A through G)	\$ 753.00 (3)
<b>4. Subtotal (2 plus 3)</b>	\$ 70,493.55 (4)
<b>5. Total Credits</b>	
A. Deposit	\$ 0.00 (A)
B. Order Fee Payment	\$ 250.00 (B)
C. Transport Fee Payment (if applicable)	\$ 0.00 (C)
D. Financed Amount: Bank of America, NA	\$ 65,000.00 (D)
E. EV Incentive (if applicable)	\$ 0.00 (E)
F. Trade in value applied to purchase (if applicable)	\$ 0.00 (F)
G. Customer downpayment	\$ 5,243.55 (G)
Total Credits (A through G)	\$ 70,493.55 (5)
<b>6. Amount Due from Buyer (4 through 5)</b>	\$ 0.00 (6)

\*Seller may retain or receive part of the amounts paid to others.

Auto Broker Fee: This transaction is not subject to a fee received by an auto broker from Seller unless this box is checked.  
☐ If checked, name of auto broker receiving fee: n/a



## Motor Vehicle Order Agreement Terms & Conditions

**Documentation.** Your Motor Vehicle Order Agreement (the "Agreement") is made up of the following documents:

1. **Vehicle Configuration:** The Vehicle Configuration describes the vehicle that you configured and ordered, including pricing (excluding taxes and official or government fees).
2. **Final Price Sheet:** The Final Price Sheet will be provided to you as your delivery date nears. It will include final pricing based on your final Vehicle Configuration and will include taxes and official or governmental fees.
3. **Terms & Conditions:** These Terms & Conditions are effective as of the date you place your order and make your Order Fee (the "Order Date").

**Agreement to Purchase.** You agree to purchase the vehicle (the "Vehicle") described in your Vehicle Configuration from Tesla, Inc. or its affiliate ("we," "us" or "our"), pursuant to the terms and conditions of this Agreement. Your Vehicle is priced and configured based on features and options available at the time of order and you can confirm availability with a Tesla representative. Options, features or hardware released or changed after you place your order may not be included in or available for your Vehicle. If you are purchasing a used Vehicle, it may exhibit signs of normal wear and tear in line with its respective age and mileage.

**Purchase Price, Taxes and Official Fees.** The purchase price of the Vehicle is indicated in your Vehicle Configuration. This purchase price does not include taxes and official or government fees, which could amount to up to 10% or more of the Vehicle purchase price. Because these taxes and fees are constantly changing and will depend on many factors, such as where you register the Vehicle, they will be calculated closer to the time of delivery and indicated on your Final Price Sheet. You are responsible for paying these additional taxes and fees. If Tesla is registering your Vehicle, this will be due when you pay the purchase price. If you are registering your Vehicle in a self-registration state, the sales tax and state-applicable registration fees may be due at time of registration. If you present a check for any payment, we may process the payment as a normal check transaction, or we may use information from your check to make a one-time electronic fund transfer from your account, in which case your bank account will reflect this transaction as an Electronic Fund Transfer. If you are purchasing a used Vehicle, your Order Deposit will be applied to your Purchase Price.

**Order Process; Cancellation; Changes.** After you submit your completed order, we will begin the process of preparing and coordinating your Vehicle delivery. At this point, you agree that any paid Order Fee, Order Deposit and Transportation fee have been earned. If you cancel your order or breach this Agreement and we cancel your order, you agree that we may retain as liquidated damages the Order Fee, Order Deposit and Transportation Fee, to the extent not otherwise prohibited by law. You acknowledge that the Order Fee, Order Deposit and Transportation Fee are a fair and reasonable estimate of the actual damages we have incurred or may incur in transporting, remarketing, and reselling the Vehicle, costs which are otherwise impracticable or extremely difficult to determine. If you make changes to your order, you may be subject to potential price increases for any pricing adjustments made since your original Order Date. Any changes made by you to your Vehicle Configuration, including changes to the delivery location or estimated delivery date, will be reflected in a subsequent Vehicle Configuration that will form part of this Agreement. The Order Fee, Order Deposit, Transportation Fee and this Agreement are not made or entered into in anticipation of or pending any conditional sale contract.

**Delivery; Transfer of Title.** If you are picking up your Vehicle in a state where we are licensed to sell the Vehicle, we will notify you of when we expect your Vehicle to be ready for delivery at your local Tesla Delivery Center, or other location as we may agree to. You agree to schedule and take delivery of your Vehicle within three (3) days of this date. If you do not respond to our notification or are unable to take delivery within the specified period, your Vehicle may be made available for sale to other customers. For new vehicles, if you do not take delivery within fourteen (14) days of our first attempt to notify you, Tesla may cancel your order and keep your Order Fee.

If you wish to pick up your Vehicle in a state where we are not licensed to sell the Vehicle, or if you and Tesla otherwise agree, Tesla will, on your behalf and at your cost, coordinate the shipment of your Vehicle to you, generally from our factory in California or another state where we are licensed to sell the Vehicle. In such a case, you agree that this is a shipment contract under which Tesla will coordinate the shipping of the Vehicle to you via a third-party common carrier or other mode of transport. You agree that delivery of the Vehicle, including the transfer of title and risk of loss to you, will occur at the time your Vehicle is loaded onto the transport (i.e., FOB shipping point). During such transit, your Vehicle will be insured at no cost to you, and you will be the beneficiary of any claims for damage to the Vehicle or losses occurring while the Vehicle is in transit. To secure your final payment



and performance under the terms of this Agreement, we will retain a security interest in the Vehicle and all proceeds therefrom until your obligations have been fulfilled.

If you choose to pick up your Vehicle in a state in which we are not licensed to sell the Vehicles, the Vehicle may be delivered or shipped to you from a state in which Tesla likewise does not have a license to sell the Vehicles. In such a case, you agree that the sale is transacted, and legal title to the Vehicle transfers to you, in the State of California, at the later of the time that (i) you make your final payment to Tesla in California or (ii) Tesla approves your purchase from a sales or delivery location in California (if applicable).

The estimated delivery date of your Vehicle, if provided, is only an estimate as we do not guarantee when your Vehicle will actually be delivered. Your actual delivery date is dependent on many factors, including your Vehicle's configuration and manufacturing availability.

**Incentives.** Tesla makes no promises, warranties or guarantees regarding fund availability or your eligibility for any incentives, rebates and tax credits (the "Incentives") related to the Vehicle. If Tesla has credited your Purchase Price for the amount of an Incentive, but you do not qualify for the Incentive, you shall reimburse Tesla for the amount of the credit.

**Agreement to Arbitrate.** Please carefully read this provision, which applies to any dispute between you and Tesla, Inc. and its affiliates, (together "Tesla").

If you have a concern or dispute, please send a written notice describing it and your desired resolution to [resolutions@tesla.com](mailto:resolutions@tesla.com).

If not resolved within 60 days, you agree that any dispute arising out of or relating to any aspect of the relationship between you and Tesla will not be decided by a judge or jury but instead by a single arbitrator in an arbitration administered by the American Arbitration Association (AAA) under its Consumer Arbitration Rules. This includes claims arising before this Agreement, such as claims related to statements about our products. You further agree that any disputes related to the arbitrability of your claims will be decided by the court rather than an arbitrator, notwithstanding AAA rules to the contrary.

To initiate the arbitration, you will pay the filing fee directly to AAA and we will pay all subsequent AAA fees for the arbitration, except you are responsible for your own attorney, expert, and other witness fees and costs unless otherwise provided by law. If you prevail on any claim, we will reimburse you your filing fee. The arbitration will be held in the city or county of your residence. To learn more about the Rules and how to begin an arbitration, you may call any AAA office or go to [www.adr.org](http://www.adr.org).

The arbitrator may only resolve disputes between you and Tesla, and may not consolidate claims without the consent of all parties. The arbitrator cannot hear class or representative claims or requests for relief on behalf of others purchasing or leasing Tesla vehicles. In other words, you and Tesla may bring claims against the other only in your or its individual capacity and not as a plaintiff or class member in any class or representative action. If a court or arbitrator decides that any part of this agreement to arbitrate cannot be enforced as to a particular claim for relief or remedy, then that claim or remedy (and only that claim or remedy) must be brought in court and any other claims must be arbitrated.

If you prefer, you may instead take an individual dispute to small claims court.

You may opt out of arbitration within 30 days after signing this Agreement by sending a letter to: Tesla, Inc.; P.O. Box 15430; Fremont, CA 94539-7970, stating your name, Order Number or Vehicle Identification Number, and intent to opt out of the arbitration provision. If you do not opt out, this agreement to arbitrate overrides any different arbitration agreement between us, including any arbitration agreement in a lease or finance contract.

**Connectivity.** Standard Connectivity is included in your Vehicle, at no additional cost, for eight (8) years beginning on the first day your Vehicle was delivered as new by Tesla, or the first day it is put into service (for example used as a demonstrator or company vehicle), whichever comes first. A trial of Premium Connectivity will be included following delivery of the Vehicle. Once this trial is over as detailed at [www.tesla.com/support/connectivity](http://www.tesla.com/support/connectivity), you may subscribe to Premium Connectivity or your Vehicle will return to Standard Connectivity. Features included in Premium Connectivity are subject to change and may be limited or unavailable due to Obsolete Hardware. You understand and agree that the cellular or other network needed for any Connectivity is provided by your local telecommunications company and other external providers, and that we are not liable for any parts, software, upgrades or any other costs (including labor) needed to use or maintain network connectivity or compatibility with any features or services externally.



supplied to the Vehicle. Any connectivity issues (including for quality, functionality or coverage) or gaps in service unrelated to a hardware fault or failure are not covered by Tesla warranties.

**Obsolete Hardware and Future Firmware Updates.** The Vehicle will regularly receive over-the-air software updates that add new features and enhance existing ones over Wi-Fi. Future software updates may not be provided for your Vehicle, or may not include all existing or new features or functionality, due to your Vehicle's age, configuration, data storage capacity or parts, after the expiration of your Warranty. We are not liable for any parts or labor or any other cost needed to update or retrofit the Vehicle so that it may receive these updates, or any Vehicle issues occurring after the installation of any software updates due to obsolete, malfunctioning (except as covered by your Warranty) or damaged hardware.

**Privacy Policy; Payment Terms for Services; Supercharger Fair Use Policy.** Tesla's Customer Privacy Policy; Payment Terms for Services and Supercharger Fair Use Policy are incorporated into this Agreement and can be viewed at [www.tesla.com/about/legal](http://www.tesla.com/about/legal).

**Warranty.** You will receive access to the Tesla New Vehicle Limited Warranty or the Tesla Used Vehicle Limited Warranty, as applicable, at or prior to the time of Vehicle delivery or pickup. The warranty version applicable to your Vehicle is that which was in effect when the Vehicle was first delivered or picked up from Tesla directly, including by any previous owners. You may also obtain a written copy of your warranty from us upon request and view the current version at our website.

**Limitation of Liability.** We are not liable for any incidental, special or consequential damages arising out of this Agreement. Your sole and exclusive remedy under this Agreement will be limited to reimbursement of your Order Fee, Order Deposit and Transportation Fee.

**No Resellers; Discontinuation; Cancellation.** Tesla and its affiliates sell cars directly to end-consumers, and we may unilaterally cancel any order that we believe has been made with a view toward resale of the Vehicle or that has otherwise been made in bad faith, and we'll keep your Order Fee, Order Deposit and Transportation Fee. This includes orders for which a third-party is facilitating or brokering the sale, or if the vehicles are to be exported to somewhere other than where you tell us you will be registering the Vehicle. We may also cancel your order and refund your Order Fee, Order Deposit and Transportation Fee if we discontinue a product, feature or option after the time you place your order. We work to fulfill your order as quickly as we can. If you become unresponsive to us or fail to complete a requested action to progress towards delivery of your Vehicle, we may cancel your order and keep your Order Fee, Order Deposit and Transportation Fee. Alternatively, Tesla may give you the option to reconfigure your Vehicle at the current pricing.

**Default and Remedies.** You will be in default of this Agreement if you provide false or misleading information in your order, or do anything else the law says is a default. If you are in default, we may, after any legally required notice or waiting period: (i) do anything to protect our interest in the Vehicle, including repossessing the Vehicle using legally permitted means, (ii) locate and disable the Vehicle electronically using our remote dynamic vehicle connection described in our Privacy Policy, (iii) sue you for damages or to get the Vehicle back, and/or (iv) charge you for amounts we spend taking these actions.

**Governing Law; Integration; Assignment.** Except as provided below, the terms of this Agreement are governed by, and to be interpreted according to, the laws of the State in which we are licensed to sell motor vehicles that is nearest to your address indicated on your Vehicle Configuration. Prior agreements, oral statements, negotiations, communications or representations about the Vehicle sold under this Agreement are superseded by this Agreement. Terms relating to the purchase not expressly contained herein are not binding. We may assign this Agreement at our discretion to one of our affiliated entities.

**State-Specific Provisions.** You acknowledge that you have read and understand the provisions applicable to you in the State-Specific Provisions attachment to this Agreement.

This Agreement is entered into and effective as of the date you accept this Agreement, by electronic means or otherwise. By confirming and accepting this Agreement, you agree to the terms and conditions of this Agreement.





### State Specific Provisions

For **NEW YORK** residents: If the Vehicle is not delivered in accordance with the Agreement within 30 days following the estimated delivery date, you have the right to cancel the Agreement and receive a full refund, unless the delay in delivery is attributable to you.

If this motor vehicle is classified as a used motor vehicle, the dealer named above certifies that the entire vehicle is in condition and repair to render, under normal use, satisfactory and adequate service upon the public highway at the time of delivery.

The dealer named above further certifies that this vehicle complies with the inflatable restraint system requirements found in section 419-a of New York State Vehicle and Traffic Law.

The amount indicated on the sales contract or lease agreement for registration and title fees is an estimate. In some instances, it may exceed the actual fees due the Commissioner of Motor Vehicles. The dealer will automatically, and within 60 days of securing such registration and title, refund any amount overpaid for such fees.

For **MASSACHUSETTS** residents: **ATTENTION PURCHASER:** All vehicles are **WARRANTED** as a matter of state law. They must be fit to be driven safely on the roads and must remain in good running condition for a reasonable period of time. If you have significant problems with the Vehicle or if it will not pass a Massachusetts inspection, you should notify us immediately. We may be required to fix the car or refund your money. **THIS WARRANTY IS IN ADDITION TO ANY OTHER WARRANTY GIVEN BY US.**

For **MICHIGAN** residents and purchasers: The terms of this Agreement are governed by, and are to be interpreted according to, Michigan law. The sale of your vehicle will be transacted outside of Michigan, and in a state in which Tesla has a license to sell vehicles, as explained in the body of the Agreement.

For **WASHINGTON, D.C.** residents:

#### NOTICE TO PURCHASER

IF, AFTER A REASONABLE NUMBER OF ATTEMPTS, THE MANUFACTURER, ITS AGENT, OR AUTHORIZED DEALER IS UNABLE TO REPAIR OR CORRECT ANY NON-CONFORMITY, DEFECT, OR CONDITION WHICH RESULTS IN SIGNIFICANT IMPAIRMENT OF THE MOTOR VEHICLE, THE MANUFACTURER, AT THE OPTION OF THE CONSUMER, SHALL REPLACE THE MOTOR VEHICLE WITH A COMPARABLE MOTOR VEHICLE, OR ACCEPT RETURN OF THE MOTOR VEHICLE FROM THE CONSUMER AND REFUND TO THE CONSUMER THE FULL PURCHASE PRICE, INCLUDING ALL SALES TAX, LICENSE FEES, REGISTRATION FEES, AND ANY SIMILAR GOVERNMENT CHARGES. IF YOU HAVE ANY QUESTIONS CONCERNING YOUR RIGHTS, YOU MAY CONTACT THE DEPARTMENT OF CONSUMER AND REGULATORY AFFAIRS.

Seller certifies that the information contained in the itemization of the purchase price, including the Vehicle Configuration, and required by Chapter 3 (Buying, Selling and Financing Motor Vehicles) of Title 16 of the Code of D.C. Municipal Regulations, is true to the best of our knowledge.

For **RHODE ISLAND** residents: Rhode Island law requires that all motor vehicles sold at retail must be in such condition as to pass a State safety inspection at the time of sale so as to protect consumers.

**T E S L A**

For VIRGINIA residents: IF YOU ARE FINANCING THIS VEHICLE, PLEASE READ THIS NOTICE: YOU ARE PROPOSING TO ENTER INTO A RETAIL INSTALLMENT SALES CONTRACT WITH THE DEALER. PART OF YOUR CONTRACT INVOLVES FINANCING THE PURCHASE OF YOUR VEHICLE. IF YOU ARE FINANCING THIS VEHICLE AND THE DEALER INTENDS TO TRANSFER YOUR FINANCING TO A FINANCE PROVIDER SUCH AS A BANK, CREDIT UNION OR OTHER LENDER, YOUR VEHICLE PURCHASE DEPENDS ON THE FINANCE PROVIDER'S APPROVAL OF YOUR PROPOSED RETAIL INSTALLMENT SALES CONTRACT. IF YOUR RETAIL INSTALLMENT SALES CONTRACT IS APPROVED WITHOUT A CHANGE THAT INCREASES THE COST OR RISK TO YOU OR THE DEALER, YOUR PURCHASE CANNOT BE CANCELLED. IF YOUR RETAIL INSTALLMENT SALES CONTRACT IS NOT APPROVED, THE DEALER WILL NOTIFY YOU VERBALLY OR IN WRITING. YOU CAN THEN DECIDE TO PAY FOR THE VEHICLE IN SOME OTHER WAY OR YOU OR THE DEALER CAN CANCEL YOUR PURCHASE. IF THE SALE IS CANCELLED, YOU NEED TO RETURN THE VEHICLE TO THE DEALER WITHIN 24 HOURS OF VERBAL OR WRITTEN NOTICE IN THE SAME CONDITION IT WAS GIVEN TO YOU, EXCEPT FOR NORMAL WEAR AND TEAR. ANY DOWN PAYMENT OR TRADE-IN YOU GAVE THE DEALER WILL BE RETURNED TO YOU. IF YOU DO NOT RETURN THE VEHICLE WITHIN 24 HOURS OF VERBAL OR WRITTEN NOTICE OF CANCELLATION, THE DEALER MAY LOCATE THE VEHICLE AND TAKE IT BACK WITHOUT FURTHER NOTICE TO YOU AS LONG AS THE DEALER FOLLOWS THE LAW AND DOES NOT CAUSE A BREACH OF THE PEACE WHEN TAKING THE VEHICLE BACK. IF THE DEALER DOES NOT RETURN YOUR DOWN PAYMENT AND ANY TRADE-IN WHEN THE DEALER GETS THE VEHICLE BACK IN THE SAME CONDITION IT WAS GIVEN TO YOU, EXCEPT FOR NORMAL WEAR AND TEAR, THE DEALER MAY BE LIABLE TO YOU UNDER THE VIRGINIA CONSUMER PROTECTION ACT.



This Agreement is entered into and effective as of the date you accept this Agreement, by electronic means or otherwise. By confirming and accepting this Agreement, you agree to the terms and conditions of this Agreement.

---

Buyer's Signature

Signature

Name

Date

Co-Buyer's Signature

Signature

Name

Date

Seller Signature

*Troy Jones*

VP, North America Sales

12/18/2022

Tesla

By

Title

Date



## Payment Instructions

### Electronic Check

The easiest way to pay for your Model Y is by electronic check, also known as ACH. Prior to delivery, you will be invited by email to make your payment on our website.

To make a payment now, please sign in to your My Tesla account at this web address:

<https://www.tesla.com/teslaaccount>

### Mailed Check

If you are planning to mail a check for final payment, please make payable to Tesla, Inc. and send it to the following address:

Attn: Funding Team

### Wire Transfer

Please include your name and your order number (RN117306142) when paying by wire transfer.

Bank Name

Bank Address

Account Name      Tesla Motors Inc.

Account #

ABA/Routing #

Note      *Your name,*

Please note: If you are sending a wire from Bank of America, you must use this account number:

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**EXHIBIT B**



Tesla, Inc  
811 S San Fernando Blvd  
Burbank, CA, US 91502  
Ph.: 818-480-9217

## Invoice

**SERVICE DEPARTMENT HOURS**  
Mon-Fri 8:00 a.m. - 6:00 p.m  
Saturday-Sunday 9:00 a.m. - 5:00 p.m

B.A.R.# ARD00281719  
E.P.A.ID# CAL000411693

**Paid**

Invoice date	Invoice number
12-Jan-2023	3000S0006103826
Due Date	
12 Jan 2023	
Date/Time Received	Date/Time Promised
12-Jan-2023 12:42:26	12-Jan-2023 12:45:00
Odometer In	Odometer Out
676 Miles	676 Miles
Ready Date	
12-Jan-2023 12:42:42	
Service Advisor	
Hike megerdichian	

Bill To	Mobile Phone	Additional Phone	Vehicle Identification Number
Sergey Esayan			7SAYGAEE1PF619360
Year	Model	License Plate Number	Colour
2023	MODEL Y	9EIS218	Midnight Silver Metallic

Job Number	Description Of Work	Amount (USD)
1	<p><b>Concern:</b> Customer states: Window Function - When I lock the car and walk away, windows doesn't close.</p> <p>Customer educating that option is not coming with the car anymore</p> <p><b>Correction: Remote – Education</b></p> <p>Pay Type: Goodwill - Remote Support</p>	0.00
2	<p><b>Concern:</b> Also back driver side window since loose</p> <p>Performed Exterior Component/Panel/Glass Adjustment - 0.4.</p> <p><b>Correction: Exterior Component/Panel/Glass Adjustment - 0.4</b></p> <p>Pay Type: Rectification</p>	0.00
3	<p><b>Concern:</b> Ca mandate</p> <p>Tire Pressures set to Factory Recommendations.</p> <p><b>Correction: Check and Adjust Tire Pressure</b></p> <p>Pay Type: Goodwill - Service</p>	0.00

Service Center hourly rate: USD 240

All parts are new unless otherwise specified.

You agree that: Tesla is not responsible for any personal items left in your vehicle; Tesla and its employees may access and operate your vehicle including on streets, highways, or public roadways for the sole purpose of testing and/or inspection of repairs; Tesla may update your vehicle's software in the course of a repair or as part of the standard vehicle maintenance process per your owner's manual and New Vehicle Limited Warranty; Tesla and its employees may access, download and use the information stored on your vehicle's data recorder to service and diagnose issues with your vehicle, and Tesla may store and aggregate such data for its own purposes; an express mechanic's lien is hereby acknowledged on your vehicle to secure the amount of repairs, storage and other applicable fees; the vehicle owner's insurance provides exclusive coverage for the vehicle while it is in Tesla's possession; and you may be charged storage fees of \$35/day from the fourth working day after you are notified that repairs on your vehicle are complete and that the vehicle is ready for pick up.

Total Parts (USD)	0.00
Total Labor (USD)	0.00
Discount	0.00
<b>Subtotal (USD)</b>	<b>0.00</b>
Tax	0.00
<b>Total Amount (USD)</b>	<b>0.00</b>
<b>Total Paid (USD)</b>	<b>0.00</b>
<b>Payment Due (USD)</b>	<b>0.00</b>

Tesla disclaims all express or implied warranties with respect to any repairs or products used in repairs, except as may be set forth in your Tesla-issued New or Used Vehicle Limited Warranty, Tesla Parts, Body, and Paint Repair Limited Warranty or other extended service agreement. Tesla is not responsible for repairs not performed by, or components not installed by, Tesla. Any parts (including tires/wheels) removed or replaced by Tesla during vehicle service will become the property of Tesla. However, at the time you authorize repairs, you may request to receive (subject to any applicable core charge, which you agree to pay) or inspect replaced parts (excluding inflatable restraint system components), except body shop repair parts and parts required to be returned to the manufacturer or a third party under a warranty, trade-in or exchange agreement, which will only be presented to you for examination and not returned.

I authorize the repair work, including parts, materials and labor, on my vehicle to be done pursuant to the terms and conditions as set forth in this service agreement document.

**Signature:**

**Date:**

Warning: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

**FullName:**

A buyer of this product in California has the right to have this product serviced or repaired during the warranty period. The warranty period will be extended for the number of whole days that the product has been out of the buyer's hands for warranty repairs. If a defect exists within the warranty period, the warranty will not expire until the defect has been fixed. The warranty period will also be extended if the warranty repairs have not been performed due to delays caused by circumstances beyond the control of the buyer, or if the warranty repairs did not remedy the defect and the buyer notifies the manufacturer or seller of the failure of the repairs within 60 days after they were completed. If, after a reasonable number of attempts, the defect has not been fixed, the buyer may return this product for a replacement or a refund subject, in either case, to deduction of a reasonable charge for usage. This time extension does not affect the protections or remedies the buyer has under other laws.

You further agree and acknowledge that:

- Tesla is not responsible for loss or damage to the vehicle or any articles left in the vehicle in case of fire, theft, hail, wind, or any other causes beyond its control;
- Tesla personnel will turn off any photo or video capturing devices, such as dashboard cameras, once they receive the vehicle in preparation for service and your vehicle's Tesla dash cam will be enabled when you pick up your Tesla from this Service visit;
- Labor charges are not based solely on actual service personnel's time but are aggregate prices for specific services or repairs, which may include flat rates based on industry manuals and vehicle condition;
- Waste storage and disposal fees are charged separately when applicable to specific services or repairs, and represent costs and profits to Tesla which are calculated based on average annualized costs across Tesla service facilities;
- Items purchased over the counter or online directly from Tesla may be returned within 30 days with a proof of purchase and must be in their original and uninstalled condition with factory labeling attached and in factory packaging (if supplied);
- Tesla branded parts purchased directly from Tesla over the counter, online or purchased and installed by Tesla Service are covered under the Tesla Parts, Body, and Paint Repair Limited Warranty for a period of 12 months subject to the applicable terms, conditions and exclusions and available at [https://www.tesla.com/support/vehicle\\_warranty](https://www.tesla.com/support/vehicle_warranty);
- All charges for repairs, including labor, parts and materials furnished, are due and payable simultaneously with the return of your vehicle or prior to return upon the expiration of three (3) working days after notice has been sent by Tesla that the vehicle is ready;
- If applicable, you have the right to choose the licensed repair shop where the damage to your vehicle will be repaired;

- All crash parts supplied meet the standards used in manufacturing the original equipment replaced;
- If any repair, storage and other applicable fees remain unpaid for thirty (30) days after a request for payment, Tesla may pursue collection and you will be responsible for paying all reasonable attorney's fees and costs for such collection;
- If provided a loaner or rental vehicle, the vehicle must be returned within 24 hours of such notification or a daily usage rate of up to \$100 USD and applicable fees will be charged until the return of such loaner vehicle;
- The repair work may not be completed prior to the date and time noted under Date/Time Promised and Tesla may adjust the estimated completion date upon notification to you and is not responsible for any delays caused by the unavailability of parts or parts shipments; and
- Tesla (and any of its subsidiaries) may contact you via emails, calls, SMS or other messages including through the Tesla app (collectively, "messages") to obtain authorization and provide updates regarding this Service visit and your vehicle. Standard SMS message and data rates may apply. You can withdraw your consent to receive automated SMS messages at any time by replying "STOP" or providing written notification to Tesla's customer representative.





Tesla, Inc  
811 S San Fernando Blvd  
Burbank, CA, US 91502  
Ph.: 818-480-9217

## Invoice

**SERVICE DEPARTMENT HOURS**  
Mon-Fri 8:00 a.m. - 6:00 p.m  
Saturday-Sunday 9:00 a.m. - 5:00 p.m

B.A.R.# ARD00281719  
E.P.A.ID# CAL000411693

**Paid**

Invoice date	Invoice number
30-Mar-2023	3000S0006669077
Due Date	
30 Mar 2023	
Date/Time Received	Date/Time Promised
28-Mar-2023 10:51:46	30-Mar-2023 11:00:00
Odometer In	Odometer Out
3914 Miles	4046 Miles
Ready Date	
30-Mar-2023 10:53:08	
Service Advisor	
Mike Cuadra Cornejo	

Bill To	Mobile Phone	Additional Phone	Vehicle Identification Number
Sergey Esayan			7SAYGAEE1PF619360
Year	Model	License Plate Number	Colour
2023	MODEL Y	9EIS218	Midnight Silver Metallic

Job Number	Description Of Work	Amount (USD)				
1	<p><b>Concern:</b> Customer states: Other - Infotainment Phone wireless charges is heating the phone and not charging properly</p> <p>Diagnosed and Replaced Center Console Phone Tray due to erratic charging behavior on 2 phones</p> <p><b>Correction: Phone Tray - Center Console (Remove &amp; Replace)</b></p> <p><b>Parts Replaced or Added</b></p> <table><tr><th>Part</th><th>Quantity</th></tr><tr><td>ASY,INDUCTIVE CHARGER MODULE,GEN2. (1755100-00-D)</td><td>1.00</td></tr></table> <p><b>Correction: General Diagnosis</b></p> <p>Pay Type: Basic Vehicle Limited Warranty</p>	Part	Quantity	ASY,INDUCTIVE CHARGER MODULE,GEN2. (1755100-00-D)	1.00	0.00
Part	Quantity					
ASY,INDUCTIVE CHARGER MODULE,GEN2. (1755100-00-D)	1.00					
2	<p><b>Concern:</b> Check tire pressure and condition</p> <p>Inspected tire tread depth. Tread Depth Measure Type 32nds Tread depth - Record the lowest measurement across all groves Front Driver: 6 Front Passenger: 6 Back Driver: 5 Back Passenger: 5 Tire replacement recommended No Tire rotation recommended No</p>	0.00				

**Correction: Check Tire Tread Depth****Correction: Automated Tire Pressure Check**

Pay Type: Goodwill Service

Service Center hourly rate: USD 240

All parts are new unless otherwise specified.

You agree that: Tesla is not responsible for any personal items left in your vehicle; Tesla and its employees may access and operate your vehicle including on streets, highways, or public roadways for the sole purpose of testing and/or inspection of repairs; Tesla may update your vehicle's software in the course of a repair or as part of the standard vehicle maintenance process per your owner's manual and New Vehicle Limited Warranty; Tesla and its employees may access, download and use the information stored on your vehicle's data recorder to service and diagnose issues with your vehicle, and Tesla may store and aggregate such data for its own purposes; an express mechanic's lien is hereby acknowledged on your vehicle to secure the amount of repairs, storage and other applicable fees; the vehicle owner's insurance provides exclusive coverage for the vehicle while it is in Tesla's possession; and you may be charged storage fees of \$35/day from the fourth working day after you are notified that repairs on your vehicle are complete and that the vehicle is ready for pick up.

Total Parts (USD)	0.00
Total Labor (USD)	0.00
Discount	0.00
<b>Pre-Tax Amount (USD)</b>	0.00
Tax	0.00
<b>Total Amount (USD)</b>	0.00
<b>Total Paid (USD)</b>	0.00
<b>Payment Due (USD)</b>	0.00

Tesla disclaims all express or implied warranties with respect to any repairs or products used in repairs, except as may be set forth in your Tesla issued New or Used Vehicle Limited Warranty, Tesla Parts, Body, and Paint Repair Limited Warranty or other extended service agreement. Tesla is not responsible for repairs not performed by, or components not installed by, Tesla. Any parts (including tires/wheels) removed or replaced by Tesla during vehicle service will become the property of Tesla. However, at the time you authorize repairs, you may request to receive (subject to any applicable core charge, which you agree to pay) or inspect replaced parts (excluding inflatable restraint system components), except body shop repair parts and parts required to be returned to the manufacturer or a third party under a warranty, trade in or exchange agreement, which will only be presented to you for examination and not returned.

I authorize the repair work, including parts, materials and labor, on my vehicle to be done pursuant to the terms and conditions as set forth in this service agreement document.

**Signature:****Date:**

Warning: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

**FullName:**

A buyer of this product in California has the right to have this product serviced or repaired during the warranty period. The warranty period will be extended for the number of whole days that the product has been out of the buyer's hands for warranty repairs. If a defect exists within the warranty period, the warranty will not expire until the defect has been fixed. The warranty period will also be extended if the warranty repairs have not been performed due to delays caused by circumstances beyond the control of the buyer, or if the warranty repairs did not remedy the defect and the buyer notifies the manufacturer or seller of the failure of the repairs within 60 days after they were completed. If, after a reasonable number of attempts, the defect has not been fixed, the buyer may return this product for a replacement or a refund subject, in either case, to deduction of a reasonable charge for usage. This time extension does not affect the protections or remedies the buyer has under other laws.

You further agree and acknowledge that:

- Tesla is not responsible for loss or damage to the vehicle or any articles left in the vehicle in case of fire, theft, hail, wind, or any other causes beyond its control;

- Tesla personnel will turn off any photo or video capturing devices, such as dashboard cameras, once they receive the vehicle in preparation for service and your vehicle's Tesla dash cam will be enabled when you pick up your Tesla from this Service visit;
- Labor charges are not based solely on actual service personnel's time but are aggregate prices for specific services or repairs, which may include flat rates based on industry manuals and vehicle condition;
- Waste storage and disposal fees are charged separately when applicable to specific services or repairs, and represent costs and profits to Tesla which are calculated based on average annualized costs across Tesla service facilities;
- Items purchased over the counter or online directly from Tesla may be returned within 30 days with a proof of purchase and must be in their original and uninstalled condition with factory labeling attached and in factory packaging (if supplied);
- Tesla branded parts purchased directly from Tesla over the counter, online or purchased and installed by Tesla Service are covered under the Tesla Parts, Body, and Paint Repair Limited Warranty for a period of 12 months subject to the applicable terms, conditions and exclusions and available at [https://www.tesla.com/support/vehicle\\_warranty](https://www.tesla.com/support/vehicle_warranty);
- All charges for repairs, including labor, parts and materials furnished, are due and payable simultaneously with the return of your vehicle or prior to return upon the expiration of three (3) working days after notice has been sent by Tesla that the vehicle is ready;
- If applicable, you have the right to choose the licensed repair shop where the damage to your vehicle will be repaired;
- All crash parts supplied meet the standards used in manufacturing the original equipment replaced;
- If any repair, storage and other applicable fees remain unpaid for thirty (30) days after a request for payment, Tesla may pursue collection and you will be responsible for paying all reasonable attorney's fees and costs for such collection;
- If provided a loaner or rental vehicle, the vehicle must be returned within 24 hours of such notification or a daily usage rate of up to \$100 USD and applicable fees will be charged until the return of such loaner vehicle;
- The repair work may not be completed prior to the date and time noted under Date/Time Promised and Tesla may adjust the estimated completion date upon notification to you and is not responsible for any delays caused by the unavailability of parts or parts shipments; and
- Tesla (and any of its subsidiaries) may contact you via emails, calls, SMS or other messages including through the Tesla app (collectively, "messages") to obtain authorization and provide updates regarding this Service visit and your vehicle. Standard SMS message and data rates may apply. You can withdraw your consent to receive automated SMS messages at any time by replying "STOP" or providing written notification to Tesla's customer representative.



Tesla, Inc  
811 S San Fernando Blvd  
Burbank, CA, US 91502  
Ph.: 818-480-9217

## Invoice

**SERVICE DEPARTMENT HOURS**  
Mon-Fri 8:00 a.m. - 6:00 p.m  
Saturday-Sunday 9:00 a.m. - 5:00 p.m

B.A.R.# ARD00281719  
E.P.A.ID# CAL000411693

**Paid**

Invoice date	Invoice number
07-Apr-2023	3000S0006729853
Due Date	
07 Apr 2023	
Date/Time Received	Date/Time Promised
07-Apr-2023 08:48:44	07-Apr-2023 09:00:00
Odometer In	Odometer Out
4430 Miles	4430 Miles
Ready Date	
07-Apr-2023 09:01:04	
Service Advisor	
Frank Castillo	

Bill To
Sergey Esayan

Mobile Phone	Additional Phone		Vehicle Identification Number
			7SAYGAEE1PF619360
Year	Model	License Plate Number	Colour
2023	MODEL Y	9EIS218	Midnight Silver Metallic

Job Number	Description Of Work	Amount (USD)
1	<p><b>Concern:</b> Customer states: Side Glass Rear passenger windows don't seem to be held in place normally</p> <p>Neither rear windows are loose.</p> <p><b>Correction: Door Glass - Rear - RH (Adjust)</b></p> <p>Pay Type: Goodwill Service</p>	0.00
2	<p><b>Concern:</b> Ca mandate</p> <p>Right rear tire has a screw</p> <p><b>Correction: Check and Adjust Tire Pressure</b></p> <p>Pay Type: Goodwill Service</p>	0.00

Service Center hourly rate: USD 245

All parts are new unless otherwise specified.

You agree that: Tesla is not responsible for any personal items left in your vehicle; Tesla and its employees may access and operate your vehicle including on streets, highways, or public roadways for the sole purpose of testing and/or inspection of repairs; Tesla may update your vehicle's software in the course of a repair or as part of the standard vehicle maintenance process per your owner's manual and New Vehicle Limited Warranty; Tesla and its employees may access, download and use the information stored on your vehicle's data recorder to service and diagnose issues with your vehicle, and Tesla may store and aggregate such data for its own purposes; an express mechanic's lien is hereby

Total Parts (USD)	0.00
Total Labor (USD)	0.00
Discount	0.00
<b>Pre-Tax Amount (USD)</b>	0.00
Tax	0.00
<b>Total Amount (USD)</b>	0.00
<b>Total Paid (USD)</b>	0.00

acknowledged on your vehicle to secure the amount of repairs, storage and other applicable fees; the vehicle owner's insurance provides exclusive coverage for the vehicle while it is in Tesla's possession; and you may be charged storage fees of \$35/day from the fourth working day after you are notified that repairs on your vehicle are complete and that the vehicle is ready for pick up.

**Payment Due (USD)** 0.00

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**Signature:**

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- Tesla-branded parts purchased directly from Tesla over-the-counter, online or purchased and installed by Tesla Service are covered under the Tesla Parts, Body, and Paint Repair Limited Warranty for a period of 12 months subject to the applicable terms, conditions and exclusions and available at <https://www.tesla.com/support/vehicle-warranty>;
- All charges for repairs, including labor, parts and materials furnished, are due and payable simultaneously with the return of your vehicle or prior to return upon the expiration of three (3) working days after notice has been sent by Tesla that the vehicle is ready;
- If applicable, you have the right to choose the licensed repair shop where the damage to your vehicle will be repaired;
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## Invoice

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Mon-Fri 8:00 a.m. - 5:00 p.m  
Saturday-Sunday Sat 8am - 5pm, Sun  
Closed

B.A.R.# ARD00281719  
E.P.A.ID# CAL000411693

**Paid**

Invoice date	Invoice number
04-Aug-2023	3000S0007690558
Due Date	
04 Aug 2023	
Date/Time Received	Date/Time Promised
03-Aug-2023 11:20:47	04-Aug-2023 11:45:12
Odometer In	Odometer Out
9367 Miles	9380 Miles
Ready Date	
04-Aug-2023 07:38:21	
Service Advisor	
Steven Martinez	

Bill To	Mobile Phone	Additional Phone	Vehicle Identification Number
Sergey Esayan			7SAYGAEE1PF619360
Year	Model	License Plate Number	Colour
2023	MODEL Y	9EIS218	Midnight Silver Metallic

Job Number	Description Of Work	Amount (USD)
1	<p><b>Concern:</b> Check tire pressure and condition</p> <p>Inspected tire tread depth. Automated Tire Pressure Check (No Adjustment Needed). Tread Depth Measure Type 32nds Tread depth Record the lowest measurement across all groves Front Driver: 7 Front Passenger: 7 Back Driver: 6 Back Passenger: 6 Tire replacement recommended No Tire rotation recommended No</p> <p><b>Correction:</b> Check Tire Tread Depth</p> <p><b>Correction:</b> Automated Tire Pressure Check (No Adjustment Needed)</p> <p>Pay Type: Goodwill - Service</p>	0.00
2	<p><b>Concern:</b> ***ESP_a030_FrLWSSLostSignal***General Diag customer states that steering wheel became stiff as he was driving then a bunch of alerts were going off on the vehicle.</p> <p>Verified customer concern. Uploaded and reviewed necessary vehicle logs. Upon review of logs verified vehicle faulted today August 3rd, 2023 at 10:58AM. At the time of fault, found alert present for the Front Left Wheel Speed Sensor signal. Gained access to the Front Left Wheel Speed Sensor and found damage present. Inspected vehicle Front Left wheel hub and found presence of debris. Cleaned Left Front Wheel Hub. Removed and replaced Left Front Wheel Speed Sensor. Performed post repair validation test drive. Alerts no longer present. Verified proper operation. No further repairs recommended at this time.</p>	0.00



**Correction: General Diagnosis****Correction: Sensor - Wheel Speed - ABS - Front - LH (Remove & Replace) - Remove and Replace****Parts Replaced or Added**

Part	Quantity
FRONT WHEEL SPEED SENSOR(1188761-00-A)	1.00

Pay Type: Basic Vehicle Limited Warranty

Service Center hourly rate: USD 245

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Total Parts (USD)	0.00
Total Labor (USD)	0.00
Discount	0.00
<b>Subtotal (USD)</b>	<b>0.00</b>
Tax	0.00
<b>Total Amount (USD)</b>	<b>0.00</b>
<b>Amount Due From Customer (USD)</b>	<b>0.00</b>
<b>Paid by Customer (USD)</b>	<b>0.00</b>

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- Tesla branded parts purchased directly from Tesla over the counter, online or purchased and installed by Tesla Service are covered under the Tesla Parts, Body, and Paint Repair Limited Warranty for a period of 12 months subject to the applicable terms, conditions and exclusions and available at [https://www.tesla.com/support/vehicle\\_warranty](https://www.tesla.com/support/vehicle_warranty);
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811 S San Fernando Blvd  
Burbank, CA, US 91502  
Ph.: 818-480-9217

## Invoice

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Mon-Fri 8:00 a.m. - 5:00 p.m.  
Saturday-Sunday Sat 8am - 5pm, Sun  
Closed

B.A.R.# ARD00281719  
E.P.A.ID# CAL000411693

**Paid**

Invoice date	Invoice number
23-Aug-2023	3000S0007856263
Due Date	
23 Aug 2023	
Date/Time Received	Date/Time Promised
23-Aug-2023 08:37:55	24-Aug-2023 09:00:44
Odometer In	Odometer Out
10021 Miles	10035 Miles
Ready Date	
23-Aug-2023 15:30:05	
Service Advisor	
Nick Bachmann	

Bill To	Mobile Phone	Additional Phone	Vehicle Identification Number
Sergey Esayan			7SAYGAEE1PF619360
Year	Model	License Plate Number	Colour
2023	MODEL Y	9EIS218	Midnight Silver Metallic

Job Number	Description Of Work	Amount (USD)
1	<p><b>Concern:</b> Check tire pressure and condition</p> <p>Inspected tire tread depth. Tire Pressures set to Factory Recommendations. Tread Depth Measure Type 32nds Tread depth Record the lowest measurement across all groves Front Driver: 8 Front Passenger: 8 Back Driver: 8 Back Passenger: 8 Tire replacement recommended No Tire rotation recommended No</p> <p><b>Correction: Check Tire Tread Depth</b></p> <p><b>Correction: Check and Adjust Tire Pressure</b></p> <p>Pay Type: Goodwill - Service</p>	0.00
2	<p><b>Concern:</b> Back seat of the vehicle is stuck and will not move, customer checked the railings and there is nothing blocking the rails.</p> <p>Verified customer's concern. Second row left hand seat was not able to move forwards or backwards. In order to get seat to move either way it needed to be coerced with excessive force. Once seat assembly was removed from vehicle found outer left hand seat track to be bent causing the harness in movement as well as the lack of ability to use easy entry. Removed and replaced 2nd row left hand seats, function tested after install and found concern to no longer be present.</p> <p><b>Correction: Interior Component/Trim/Seal Adjustment - 0.3</b></p>	0.00

	<p><b>Correction: Seat Assembly - 2nd Row - LH (7-Seat) (Remove and Replace) - Remove and Replace</b></p> <p><b>Parts Replaced or Added</b></p> <table><tr><th>Part</th><th>Quantity</th></tr><tr><td>NORTH AMERICA 7 SEATER SEAT ASSEMBLY 60% LEFT HAND PUR BLACK(3907895 01 C)</td><td>1.00</td></tr></table> <p><b>Correction: General Diagnosis</b></p> <p>Pay Type: Basic Vehicle Limited Warranty</p>	Part	Quantity	NORTH AMERICA 7 SEATER SEAT ASSEMBLY 60% LEFT HAND PUR BLACK(3907895 01 C)	1.00	
Part	Quantity					
NORTH AMERICA 7 SEATER SEAT ASSEMBLY 60% LEFT HAND PUR BLACK(3907895 01 C)	1.00					
3	<p><b>Concern:</b> Back windows of the vehicle shake every time car doors open and close and is making a noise when driving.</p> <p>Verified customer's concern. Found left rear window to be extremely loose causing the concern expressed by customer. Found the regulator clamps to not be properly securing moving door glass, attempted to secure, was unable to due to regulator clamp having stripped threads. Removed and replaced regulator and readjusted window glass to it's original position. Test drove vehicle and verified no wind noise was present.</p> <p><b>Correction: Interior Rattle Squeak Diagnosis</b></p> <p><b>Correction: Window Regulator - Rear - LH (Remove &amp; Replace) - Remove and Replace</b></p> <p><b>Parts Replaced or Added</b></p> <table><tr><th>Part</th><th>Quantity</th></tr><tr><td>WINDOW REGULATOR MECHANISM REAR DOOR LEFT HAND(1526802 00 E)</td><td>1.00</td></tr></table> <p><b>Correction: Window Regulator - Rear - RH (Recalibrate)</b></p> <p>Pay Type: Basic Vehicle Limited Warranty</p>	Part	Quantity	WINDOW REGULATOR MECHANISM REAR DOOR LEFT HAND(1526802 00 E)	1.00	0.00
Part	Quantity					
WINDOW REGULATOR MECHANISM REAR DOOR LEFT HAND(1526802 00 E)	1.00					

Service Center hourly rate: USD 245

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Total Parts (USD)	0.00
Total Labor (USD)	0.00
Discount	0.00
<b>Subtotal (USD)</b>	0.00
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<b>Total Amount (USD)</b>	0.00
<b>Amount Due From Customer (USD)</b>	0.00

applicable fees; the vehicle owner's insurance provides exclusive coverage for the vehicle while it is in Tesla's possession; and you may be charged storage fees of \$35/day from the fourth working day after you are notified that repairs on your vehicle are complete and that the vehicle is ready for pick up.

**Paid by Customer**  
**(USD)** 0.00

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- If provided a loaner or rental vehicle, the vehicle must be returned within 24 hours of such notification or a daily usage rate of up to \$100 USD and applicable fees will be charged until the return of such loaner vehicle;
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- Tesla (and any of its subsidiaries) may contact you via emails, calls, SMS or other messages including through the Tesla app (collectively, "messages") to obtain authorization and provide updates regarding this Service visit and your vehicle. Standard SMS

message and data rates may apply. You can withdraw your consent to receive automated SMS messages at any time by replying "STOP" or providing written notification to Tesla's customer representative.



Tesla, Inc  
811 South San Fernando Boulevard  
Burbank, CA, US 91502  
Ph.: 818-480-9217

## Invoice

**SERVICE DEPARTMENT HOURS**  
Mon-Fri 8:00 a.m. - 5:00 p.m  
Saturday-Sunday Sat 8am - 5pm, Sun  
Closed

B.A.R.# ARD00281719  
E.P.A.ID# CAL000411693

**Paid**

Invoice date	Invoice number
16-Dec-2023	3000S0008828367
Due Date	
16 Dec 2023	
Date/Time Received	Date/Time Promised
15-Dec-2023 08:38:51	16-Dec-2023 10:00:47
Odometer In	Odometer Out
14691 Miles	Miles
Ready Date	
16-Dec-2023 13:26:38	
Service Advisor	
Nick Bachmann	

Bill To
Sergey Esayan

Mobile Phone	Additional Phone		Vehicle Identification Number
			7SAYGAEE1PF619360
Year	Model	License Plate Number	Colour
2023	MODEL Y	9EIS218	Midnight Silver Metallic

Job Number	Description Of Work	Amount (USD)
1	<p><b>Concern:</b> Check tire pressure and condition</p> <p><b>Repair Notes:</b> Checked and adjusted vehicle's tire pressures.</p> <p><b>Correction: Automated Tire Pressure Check (Adjustment Needed)</b></p> <p>Pay Type: Goodwill Service</p>	0.00
2	<p><b>Concern:</b> Multiple alerts present including stability control and traction control unavailable.</p> <p><b>Repair Notes:</b> Verified customer's concern upon review of alert history. Began diagnosis by uploading and reviewing relevant vehicle data. Upon review of data, found alert present indicating an issue with the vehicle's Front Left Wheel Speed Sensor. Gained access to the Front Left Wheel Speed Sensor and performed an inspection. Upon inspection, found small wear in the sensors harness due to rubbing against the inner portion of the front left tire due to a securing clip being broken. Performed a voltage testing procedure and verified proper voltage output present to the wheel speed sensor. Continued diagnosis by exposing the front left wheel hub and using a magnetic viewing window to inspect for debris inside the wheel hub that will also cause a wheel speed sensor fault. Upon inspection, found debris inside of the wheel hub. Attempted to clean the wheel hub but after several attempts, found debris still stuck inside of the wheel hub. Removed and replaced the Front Left Wheel Hub as well as the Front Left Wheel Speed Sensor. Gained access to the vehicle's ABS Modulator and inspected harness wiring and connector. No evidence of damage found. Performed post repair validation test drive. Concern no longer present. Verified proper operation. No further repairs recommended at this time.</p> <p><b>Correction: General Diagnosis</b></p> <p><b>Correction: Sensor - Wheel Speed - ABS - Front - LH (Remove &amp; Replace) - Remove and Replace</b></p> <p><b>Parts Replaced or Added</b></p>	0.00

Part	Quantity
FRONT WHEEL SPEED SENSOR(1188761 00 A)	1.00

**Correction: Hub - Front - LH (Dual Motor) (Remove & Replace) - Remove and Replace**

**Parts Replaced or Added**

Part	Quantity
NUT&WSHR[SW],M24, STL[8],ZNFL,SERR.(1115558- 00-A)	1.00
BOLT,TE,M12-1.75x45, [109],G0110[B],SMAT(1088969- 00-B)	2.00
DRIVEN HUB 150MM FLANGE(1044121-00-E)	1.00

**Correction: Adjustment: Exterior Trim**

Pay Type: Basic Vehicle Limited Warranty

Service Center hourly rate: USD 255

Notes: To assess your vehicle's Tire Wear and Condition, please see the Tire Care and Maintenance section from the digital Owner's Manual in your car.

All parts are new unless otherwise specified.

**Accepted Payment Methods:Major Credit Cards (Visa, Mastercard, AMEX, etc.), Debit Card, Cashier's Check**

You agree that:You are entitled to a price estimate for the repairs you have authorized. The repair price may be less than the estimate but shall not exceed (1) any price limited estimate or (2) any parts and labor estimate by more than 10%. Additional repairs may not be performed without your consent. This estimated price for authorized repairs will be honored if your vehicle is delivered to Tesla's facility within the time period agreed to by you and Tesla. You may waive your right to a written estimate and require that you be notified if the price exceeds an amount you have specified. Tesla is not responsible for any personal items left in your vehicle; Tesla and its employees may access and operate your vehicle including on streets, highways, or public roadways for the sole purpose of testing and/or inspection of repairs; Tesla may update your vehicle's software in the course of a repair or as part of the standard vehicle maintenance process per your owner's manual and New Vehicle Limited Warranty; Tesla and its employees may access, download and use the information stored on your vehicle's data recorder to service and diagnose issues with your vehicle, and Tesla may store and aggregate such data for its own purposes; an express mechanic's lien is hereby acknowledged on your vehicle to secure the amount of repairs, storage and other applicable fees; the vehicle owner's insurance provides exclusive coverage for the vehicle while it is in Tesla's possession; and you may be charged storage fees of \$35/day from the fourth working day after you are notified that repairs on your vehicle are complete and that the vehicle is ready for pick up.

Total Parts (USD)	0.00
Total Labor (USD)	0.00
Discount	0.00
<b>Subtotal (USD)</b>	0.00
Tax	0.00
<b>Total Amount (USD)</b>	0.00
<b>Amount Due From Customer (USD)</b>	0.00
<b>Paid by Customer (USD)</b>	0.00

Tesla disclaims all express or implied warranties with respect to any repairs or products used in repairs, except as may be set forth in your Tesla issued New or Used Vehicle Limited Warranty, Tesla Parts, Body, and Paint Repair Limited Warranty or other extended service agreement. Tesla is not responsible for repairs not performed by, or components not installed by, Tesla. Any parts (including tires/wheels) removed or replaced by Tesla during vehicle service will become the property of Tesla. However, at the time you authorize repairs, you may request to receive (subject to any applicable core charge, which you agree to pay) or inspect replaced parts (excluding inflatable restraint system components), except body shop repair parts and parts required to be returned to the manufacturer or a third party under a warranty, trade in or exchange agreement, which will only be presented to you for examination and not returned.



I authorize the repair work, including parts, materials and labor, on my vehicle to be done pursuant to the terms and conditions as set forth in this service agreement document.

**Signature:**

**Date:**

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**FullName:**

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You further agree and acknowledge that:

- You have the right to inspect your vehicle on Tesla premises prior to payment
- Tesla is not responsible for loss or damage to the vehicle or any articles left in the vehicle in case of fire, theft, hail, wind, or any other causes beyond its control;
- Tesla personnel will turn off any photo or video capturing devices, such as dashboard cameras, once they receive the vehicle in preparation for service and your vehicle's Tesla dash cam will be enabled when you pick up your Tesla from this Service visit;
- Labor charges are not based solely on actual service personnel's time but are aggregate prices for specific services or repairs, which may include flat rates based on industry manuals and vehicle condition;
- Waste storage and disposal fees are charged separately when applicable to specific services or repairs, and represent costs and profits to Tesla which are calculated based on average annualized costs across Tesla service facilities;
- Items purchased over the counter or online directly from Tesla may be returned within 30 days with a proof of purchase and must be in their original and uninstalled condition with factory labeling attached and in factory packaging (if supplied);
- Tesla-branded parts purchased directly from Tesla over-the-counter, online or purchased and installed by Tesla Service are covered under the Tesla Parts, Body, and Paint Repair Limited Warranty for a period of 12 months subject to the applicable terms, conditions and exclusions and available at <https://www.tesla.com/support/vehicle-warranty>;
- All charges for repairs, including labor, parts and materials furnished, are due and payable simultaneously with the return of your vehicle or prior to return upon the expiration of three (3) working days after notice has been sent by Tesla that the vehicle is ready;
- If applicable, you have the right to choose the licensed repair shop where the damage to your vehicle will be repaired;
- All crash parts supplied meet the standards used in manufacturing the original equipment replaced;
- If any repair, storage and other applicable fees remain unpaid for thirty (30) days after a request for payment, Tesla may pursue collection and you will be responsible for paying all reasonable attorney's fees and costs for such collection;
- If provided a loaner or rental vehicle, the vehicle must be returned within 24 hours of such notification or a daily usage rate of up to \$100 USD and applicable fees will be charged until the return of such loaner vehicle;
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B.A.R.# ARD00281719  
 E.P.A.ID# CAL000411693

**Paid**

Invoice date	Invoice number
02-Jan-2024	3000S0008940731
Due Date	
02 Jan 2024	
Date/Time Received	Date/Time Promised
29-Dec-2023 08:49:28	02-Jan-2024 19:30:50
Odometer In	Odometer Out
Miles	Miles
Ready Date	
02-Jan-2024 07:51:47	
Service Advisor	
Steven Martinez	

Bill To	Mobile Phone	Additional Phone	Vehicle Identification Number
Sergey Esayan			7SAYGAEE1PF619360
Year	Model	License Plate Number	Colour
2023	MODEL Y	9EIS218	Midnight Silver Metallic

Job Number	Description Of Work	Amount (USD)
1	<p><b>Concern:</b> Wind noise coming in from right rear glass.</p> <p><b>Repair Notes:</b> .</p> <p><b>Correction: NO LABOR PERFORMED</b></p> <p>Pay Type: Basic Vehicle Limited Warranty</p>	0.00
2	<p><b>Concern:</b> Left rear glass is very loose so when I am driving it is rattling.</p> <p><b>Repair Notes:</b> unable to verify customer concern, compared movement of glass to three other model y, found movement very similar. removed LR door panel, ensured window glass torqued properly. no further concerns at this time.</p> <p><b>Correction: General Diagnosis</b></p> <p><b>Correction: Adjustment: Moving Glass</b></p> <p>Pay Type: Basic Vehicle Limited Warranty</p>	0.00
3	<p><b>Concern:</b> Right rear glass is very loose it rattles when I am driving.</p> <p><b>Repair Notes:</b> vehicle has been involved in accident RR area, refer to body shop for repairs.</p> <p><b>Correction: NO LABOR PERFORMED</b></p>	0.00

Pay Type: Basic Vehicle Limited Warranty

**Concern:** Check tire pressure and condition**Repair Notes:** . adjusted tire pressure

4

**Correction: Automated Tire Pressure Check (Adjustment Needed)**

Pay Type: Goodwill Service

0.00

Service Center hourly rate: USD 255

Notes: To assess your vehicle's Tire Wear and Condition, please see the Tire Care and Maintenance section from the digital Owner's Manual in your car.

All parts are new unless otherwise specified.

**Accepted Payment Methods:** Major Credit Cards (Visa, Mastercard, AMEX, etc.), Debit Card, Cashier's Check

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Total Parts (USD)	0.00
Total Labor (USD)	0.00
Discount	0.00
<b>Subtotal (USD)</b>	0.00
Tax	0.00
<b>Total Amount (USD)</b>	0.00
<b>Amount Due From Customer (USD)</b>	0.00
<b>Paid by Customer (USD)</b>	0.00

Tesla disclaims all express or implied warranties with respect to any repairs or products used in repairs, except as may be set forth in your Tesla-issued New or Used Vehicle Limited Warranty, Tesla Parts, Body, and Paint Repair Limited Warranty or other extended service agreement. Tesla is not responsible for repairs not performed by, or components not installed by, Tesla. Any parts (including tires/wheels) removed or replaced by Tesla during vehicle service will become the property of Tesla. However, at the time you authorize repairs, you may request to receive (subject to any applicable core charge, which you agree to pay) or inspect replaced parts (excluding inflatable restraint system components), except body shop repair parts and parts required to be returned to the manufacturer or a third party under a warranty, trade-in or exchange agreement, which will only be presented to you for examination and not returned.

I authorize the repair work, including parts, materials and labor, on my vehicle to be done pursuant to the terms and conditions as set forth in this service agreement document.

**Signature:****Date:**

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**FullName:**

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- Tesla-branded parts purchased directly from Tesla over-the-counter, online or purchased and installed by Tesla Service are covered under the Tesla Parts, Body, and Paint Repair Limited Warranty for a period of 12 months subject to the applicable terms, conditions and exclusions and available at <https://www.tesla.com/support/vehicle-warranty>;
- All charges for repairs, including labor, parts and materials furnished, are due and payable simultaneously with the return of your vehicle or prior to return upon the expiration of three (3) working days after notice has been sent by Tesla that the vehicle is ready;
- If applicable, you have the right to choose the licensed repair shop where the damage to your vehicle will be repaired;
- All crash parts supplied meet the standards used in manufacturing the original equipment replaced;
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811 South San Fernando Boulevard  
Burbank, CA, US 91502-1534  
Ph.: 818-480-9217

## Invoice

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Saturday-Sunday Sat 8am - 5pm, Sun  
Closed

B.A.R.# ARD00281719  
E.P.A.ID# CAL000411693

**Paid**

Invoice date	Invoice number
10-Feb-2024	3000S0009267298
Due Date	
10 Feb 2024	
Date/Time Received	Date/Time Promised
09-Feb-2024 12:29:00	12-Feb-2024 18:45:17
Odometer In	Odometer Out
17484 Miles	Miles
Ready Date	
10-Feb-2024 09:29:23	
Service Advisor	
Anthony Unida	

Bill To
Sergey Esayan

Mobile Phone	Additional Phone		Vehicle Identification Number
			7SAYGAEE1PF619360
Year	Model	License Plate Number	Colour
2023	MODEL Y	9EIS218	Midnight Silver Metallic

Job Number	Description Of Work	Amount (USD)
1	<p><b>Concern:</b> Update Vehicle Software to Incorporate Additional Autosteer Controls</p> <p><b>Repair Notes:</b> Firmware up to date. no further action needed.</p> <p><b>Correction:</b> Inspect Vehicle Software Version; No Update Necessary</p> <p>Pay Type: Basic Vehicle Limited Warranty</p>	0.00
2	<p><b>Concern:</b> Check tire pressure and condition</p> <p><b>Repair Notes:</b> Automated Tire Pressure Check (No Adjustment Needed). Tires set to manufactures specification.</p> <p><b>Correction:</b> Automated Tire Pressure Check (No Adjustment Needed)</p> <p>Pay Type: Goodwill Service</p>	0.00
3	<p><b>Concern:</b> Customer states multiple alert are on, Traction control, ABS alert</p> <p><b>Repair Notes:</b> Diagnosed and found Rear left wheel speed sensor Fault, Replaced LH Rear ABS Wheel Speed Sensor. Replaced LH Rear Hub. Performed Post repair test drive to ensure no more ABS Faults. Vehicle functions as intended.</p> <p><b>Correction:</b> Diagnosis: Low Voltage Circuit Integrity Check</p> <p><b>Correction:</b> Sensor - Wheel Speed - ABS - Rear - LH (Remove &amp; Replace) - Remove and Replace</p>	0.00

**Parts Replaced or Added**

Part	Quantity
REAR WHEEL SPEED SENSOR(1188771 00 A)	1.00

**Correction: Hub - Rear - LH (Remove & Replace) - Remove and Replace****Parts Replaced or Added**

Part	Quantity
DRIVEN HUB 142MM FLANGE(1044123-00-B)	1.00

**Correction: Perform Post-Repair Validation Test Drive**

Pay Type: Basic Vehicle Limited Warranty

Service Center hourly rate: USD 255

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Burbank, CA, US 91502-1534

Ph.: 818-480-9217

## Service Estimate

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Saturday-Sunday Sat 8am - 5pm, Sun  
ClosedB.A.R.# ARD00281719  
E.P.A.ID# CAL000411693

Invoice date	Invoice number
13-Mar-2024	3000-009-0017184308
Due Date	
13 Mar 2024	
Date/Time Received	Date/Time Promised
Odometer In	Odometer Out
18036 Miles	Miles
Ready Date	
Service Advisor	

Bill To
Sergey Esayan

Mobile Phone	Additional Phone		Vehicle Identification Number
			7SAYGAEE1PF619360
Year	Model	License Plate Number	Colour
2023	MODEL Y	9EIS218	Midnight Silver Metallic

Job Number	Description Of Work	Amount (USD)										
1	<p><b>Concern:</b> Check tire pressure and condition</p> <p><b>Repair Notes:</b></p> <p><b>Correction: Automated Tire Pressure Check</b></p> <p>Pay Type: Goodwill - Service</p>	0.00										
2	<p><b>Concern:</b> Rear Window Rattle</p> <p><b>Repair Notes:</b></p> <table><thead><tr><th><b>Correction: Interior Rattle Squeak Noise Diagnosis</b></th><th><b>Labor Hours</b></th><th><b>Price</b></th><th><b>Adjustment</b></th><th><b>Subtotal</b></th></tr></thead><tbody><tr><td></td><td>1.00</td><td>255.00</td><td>0.00</td><td>255.00</td></tr></tbody></table> <p>Pay Type: Customer Pay</p> <p><b>Total Parts Amount 0.00</b></p> <p><b>Total Labor Amount 255.00</b></p> <p><b>Labor Hours 1.00</b></p>	<b>Correction: Interior Rattle Squeak Noise Diagnosis</b>	<b>Labor Hours</b>	<b>Price</b>	<b>Adjustment</b>	<b>Subtotal</b>		1.00	255.00	0.00	255.00	255.00
<b>Correction: Interior Rattle Squeak Noise Diagnosis</b>	<b>Labor Hours</b>	<b>Price</b>	<b>Adjustment</b>	<b>Subtotal</b>								
	1.00	255.00	0.00	255.00								

Service Center hourly rate: USD 255

Notes: To assess your vehicle's Tire Wear and Condition, please see the Tire Care and Maintenance section from the digital Owner's Manual in your car.

All parts are new unless otherwise specified.

**Accepted Payment Methods:** Major Credit Cards (Visa, Mastercard, AMEX, etc.), Debit Card, Cashier's Check

You agree that: You are entitled to a price estimate for the repairs you have authorized. The repair price may be less than the estimate but shall not exceed (1) any price limited estimate or (2) any parts and labor estimate by more than 10%. Additional repairs may not be performed without your consent. This estimated price for authorized repairs will be

Total Parts (USD)	0.00
Total Labor (USD)	255.00
Discount	0.00
<b>Subtotal (USD)</b>	255.00
Tax	0.00
<b>Total Amount (USD)</b>	255.00

honored if your vehicle is delivered to Tesla's facility within the time period agreed to by you and Tesla. You may waive your right to a written estimate and require that you be notified if the price exceeds an amount you have specified. Tesla is not responsible for any personal items left in your vehicle; Tesla and its employees may access and operate your vehicle including on streets, highways, or public roadways for the sole purpose of testing and/or inspection of repairs; Tesla may update your vehicle's software in the course of a repair or as part of the standard vehicle maintenance process per your owner's manual and New Vehicle Limited Warranty; Tesla and its employees may access, download and use the information stored on your vehicle's data recorder to service and diagnose issues with your vehicle, and Tesla may store and aggregate such data for its own purposes; an express mechanic's lien is hereby acknowledged on your vehicle to secure the amount of repairs, storage and other applicable fees; the vehicle owner's insurance provides exclusive coverage for the vehicle while it is in Tesla's possession; and you may be charged storage fees of \$35/day from the fourth working day after you are notified that repairs on your vehicle are complete and that the vehicle is ready for pick up.

Tesla disclaims all express or implied warranties with respect to any repairs or products used in repairs, except as may be set forth in your Tesla issued New or Used Vehicle Limited Warranty, Tesla Parts, Body, and Paint Repair Limited Warranty or other extended service agreement. Tesla is not responsible for repairs not performed by, or components not installed by, Tesla. Any parts (including tires/wheels) removed or replaced by Tesla during vehicle service will become the property of Tesla. However, at the time you authorize repairs, you may request to receive (subject to any applicable core charge, which you agree to pay) or inspect replaced parts (excluding inflatable restraint system components), except body shop repair parts and parts required to be returned to the manufacturer or a third party under a warranty, trade in or exchange agreement, which will only be presented to you for examination and not returned.

I authorize the repair work, including parts, materials and labor, on my vehicle to be done pursuant to the terms and conditions as set forth in this service agreement document.

**Signature:**

**Date:**

Warning: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

**FullName:**

A buyer of this product in California has the right to have this product serviced or repaired during the warranty period. The warranty period will be extended for the number of whole days that the product has been out of the buyer's hands for warranty repairs. If a defect exists within the warranty period, the warranty will not expire until the defect has been fixed. The warranty period will also be extended if the warranty repairs have not been performed due to delays caused by circumstances beyond the control of the buyer, or if the warranty repairs did not remedy the defect and the buyer notifies the manufacturer or seller of the failure of the repairs within 60 days after they were completed. If, after a reasonable number of attempts, the defect has not been fixed, the buyer may return this product for a replacement or a refund subject, in either case, to deduction of a reasonable charge for usage. This time extension does not affect the protections or remedies the buyer has under other laws.

You further agree and acknowledge that:

- You have the right to inspect your vehicle on Tesla premises prior to payment
- Tesla is not responsible for loss or damage to the vehicle or any articles left in the vehicle in case of fire, theft, hail, wind, or any other causes beyond its control;
- Tesla personnel will turn off any photo or video capturing devices, such as dashboard cameras, once they receive the vehicle in preparation for service and your vehicle's Tesla dash cam will be enabled when you pick up your Tesla from this Service visit;
- Labor charges are not based solely on actual service personnel's time but are aggregate prices for specific services or repairs, which may include flat rates based on industry manuals and vehicle condition;
- Waste storage and disposal fees are charged separately when applicable to specific services or repairs, and represent costs and profits to Tesla which are calculated based on average annualized costs across Tesla service facilities;
- Items purchased over the counter or online directly from Tesla may be returned within 30 days with a proof of purchase and must be in their original and uninstalled condition with factory labeling attached and in factory packaging (if supplied);
- Tesla-branded parts purchased directly from Tesla over-the-counter, online or purchased and installed by Tesla Service are covered under the Tesla Parts, Body, and Paint Repair Limited Warranty for a period of 12 months subject to the applicable terms, conditions and exclusions and available at <https://www.tesla.com/support/vehicle-warranty>;
- All charges for repairs, including labor, parts and materials furnished, are due and payable simultaneously with the return of your vehicle or prior to return upon the expiration of three (3) working days after notice has been sent by Tesla that the vehicle is ready;



- If applicable, you have the right to choose the licensed repair shop where the damage to your vehicle will be repaired;
- All crash parts supplied meet the standards used in manufacturing the original equipment replaced;
- If any repair, storage and other applicable fees remain unpaid for thirty (30) days after a request for payment, Tesla may pursue collection and you will be responsible for paying all reasonable attorney's fees and costs for such collection;
- If provided a loaner or rental vehicle, the vehicle must be returned within 24 hours of such notification or a daily usage rate of up to \$100 USD and applicable fees will be charged until the return of such loaner vehicle;
- The repair work may not be completed prior to the date and time noted under Date/Time Promised and Tesla may adjust the estimated completion date upon notification to you and is not responsible for any delays caused by the unavailability of parts or parts shipments; and
- Tesla (and any of its subsidiaries) may contact you via emails, calls, SMS or other messages including through the Tesla app (collectively, "messages") to obtain authorization and provide updates regarding this Service visit and your vehicle. Standard SMS message and data rates may apply. You can withdraw your consent to receive automated SMS messages at any time by replying "STOP" or providing written notification to Tesla's customer representative.



Tesla, Inc  
811 South San Fernando Boulevard  
Burbank, CA, US 91502-1534  
Ph.: 818-480-9217

## Invoice

**SERVICE DEPARTMENT HOURS**  
Mon-Fri 8:00 a.m. - 5:00 p.m.  
Saturday-Sunday Sat 8am - 5pm, Sun  
Closed

B.A.R.# ARD00281719  
E.P.A.ID# CAL000411693

**Paid**

Invoice date	Invoice number
02-Apr-2024	3000S0009723572
Due Date	
02 Apr 2024	
Date/Time Received	Date/Time Promised
28-Mar-2024 12:17:04	02-Apr-2024 10:29:49
Odometer In	Odometer Out
18980 Miles	Miles
Ready Date	
02-Apr-2024 11:34:46	
Service Advisor	
Diana Tran	

Bill To
Sergey Esayan

Mobile Phone	Additional Phone		Vehicle Identification Number
			7SAYGAEE1PF619360
Year	Model	License Plate Number	Colour
2023	MODEL Y	9EIS218	Midnight Silver Metallic

Job Number	Description Of Work	Amount (USD)				
1	<p><b>Concern:</b> Check tire pressure and condition</p> <p><b>Repair Notes:</b> Automated Tire Pressure Check (No Adjustment Needed).</p> <p><b>Correction:</b> Automated Tire Pressure Check (No Adjustment Needed)</p> <p>Pay Type: Goodwill    Service</p>	0.00				
2	<p><b>Concern:</b> Rear Window Rattle    Both of the windows rattle and from the last time nothing was fixed and I believe this is unsafe to drive like this because I have kids seating in the back</p> <p><b>Repair Notes:</b> Upon inspection found that right rear window would rattle while door was open. Diagnosis determined issue was caused by bracket for window on window regulator. Replaced window regulator and confirmed noise is no longer present.</p> <p><b>Correction:</b> Interior Rattle Squeak Noise Diagnosis</p> <p><b>Correction:</b> Window Regulator - Rear - LH (Remove &amp; Replace) - Remove and Replace</p> <p><b>Parts Replaced or Added</b></p> <table><tr><td><b>Part</b></td><td><b>Quantity</b></td></tr><tr><td>WINDOW REGULATOR MECHANISM REAR DOOR LEFT HAND(1526802 00 E)</td><td>1.00</td></tr></table> <p>Pay Type: Basic Vehicle Limited Warranty</p>	<b>Part</b>	<b>Quantity</b>	WINDOW REGULATOR MECHANISM REAR DOOR LEFT HAND(1526802 00 E)	1.00	0.00
<b>Part</b>	<b>Quantity</b>					
WINDOW REGULATOR MECHANISM REAR DOOR LEFT HAND(1526802 00 E)	1.00					

Service Center hourly rate: USD 255

Notes: To assess your vehicle's Tire Wear and Condition, please see the Tire Care and Maintenance section from the digital Owner's Manual in your car.

All parts are new unless otherwise specified.

**Accepted Payment Methods: Major Credit Cards (Visa, Mastercard, AMEX, etc.), Debit Card, Cashier's Check**

You agree that: You are entitled to a price estimate for the repairs you have authorized. The repair price may be less than the estimate but shall not exceed (1) any price limited estimate or (2) any parts and labor estimate by more than 10%. Additional repairs may not be performed without your consent. This estimated price for authorized repairs will be honored if your vehicle is delivered to Tesla's facility within the time period agreed to by you and Tesla. You may waive your right to a written estimate and require that you be notified if the price exceeds an amount you have specified. Tesla is not responsible for any personal items left in your vehicle; Tesla and its employees may access and operate your vehicle including on streets, highways, or public roadways for the sole purpose of testing and/or inspection of repairs; Tesla may update your vehicle's software in the course of a repair or as part of the standard vehicle maintenance process per your owner's manual and New Vehicle Limited Warranty; Tesla and its employees may access, download and use the information stored on your vehicle's data recorder to service and diagnose issues with your vehicle, and Tesla may store and aggregate such data for its own purposes; an express mechanic's lien is hereby acknowledged on your vehicle to secure the amount of repairs, storage and other applicable fees; the vehicle owner's insurance provides exclusive coverage for the vehicle while it is in Tesla's possession; and you may be charged storage fees of \$35/day from the fourth working day after you are notified that repairs on your vehicle are complete and that the vehicle is ready for pick up.

Total Parts (USD)	0.00
Total Labor (USD)	0.00
Discount	0.00
<b>Subtotal (USD)</b>	<b>0.00</b>
Tax	0.00
<b>Total Amount (USD)</b>	<b>0.00</b>
<b>Amount Due From Customer (USD)</b>	<b>0.00</b>
<b>Paid by Customer (USD)</b>	<b>0.00</b>

Tesla disclaims all express or implied warranties with respect to any repairs or products used in repairs, except as may be set forth in your Tesla-issued New or Used Vehicle Limited Warranty, Tesla Parts, Body, and Paint Repair Limited Warranty or other extended service agreement. Tesla is not responsible for repairs not performed by, or components not installed by, Tesla. Any parts (including tires/wheels) removed or replaced by Tesla during vehicle service will become the property of Tesla. However, at the time you authorize repairs, you may request to receive (subject to any applicable core charge, which you agree to pay) or inspect replaced parts (excluding inflatable restraint system components), except body shop repair parts and parts required to be returned to the manufacturer or a third party under a warranty, trade-in or exchange agreement, which will only be presented to you for examination and not returned.

I authorize the repair work, including parts, materials and labor, on my vehicle to be done pursuant to the terms and conditions as set forth in this service agreement document.

**Signature:**

**Date:**

Warning: Motor vehicles contain chemicals known to the State of California to cause cancer and birth defects or other reproductive harm.

**FullName:**

A buyer of this product in California has the right to have this product serviced or repaired during the warranty period. The warranty period will be extended for the number of whole days that the product has been out of the buyer's hands for warranty repairs. If a defect exists within the warranty period, the warranty will not expire until the defect has been fixed. The warranty period will also be extended if the warranty repairs have not been performed due to delays caused by circumstances beyond the control of the buyer, or if the warranty repairs did not remedy the defect and the buyer notifies the manufacturer or seller of the failure of the repairs within 60 days after they were completed. If, after a reasonable number of attempts, the defect has not been fixed, the buyer may return this product for a replacement or a refund subject, in either case, to deduction of a reasonable charge for usage. This time extension does not affect the protections or remedies the buyer has under other laws.

You further agree and acknowledge that:

- You have the right to inspect your vehicle on Tesla premises prior to payment
- Tesla is not responsible for loss or damage to the vehicle or any articles left in the vehicle in case of fire, theft, hail, wind, or any other causes beyond its control;
- Tesla personnel will turn off any photo or video capturing devices, such as dashboard cameras, once they receive the vehicle in preparation for service and your vehicle's Tesla dash cam will be enabled when you pick up your Tesla from this Service visit;

- Labor charges are not based solely on actual service personnel's time but are aggregate prices for specific services or repairs, which may include flat rates based on industry manuals and vehicle condition;
- Waste storage and disposal fees are charged separately when applicable to specific services or repairs, and represent costs and profits to Tesla which are calculated based on average annualized costs across Tesla service facilities;
- Items purchased over the counter or online directly from Tesla may be returned within 30 days with a proof of purchase and must be in their original and uninstalled condition with factory labeling attached and in factory packaging (if supplied);
- Tesla branded parts purchased directly from Tesla over the counter, online or purchased and installed by Tesla Service are covered under the Tesla Parts, Body, and Paint Repair Limited Warranty for a period of 12 months subject to the applicable terms, conditions and exclusions and available at <https://www.tesla.com/support/vehicle-warranty>;
- All charges for repairs, including labor, parts and materials furnished, are due and payable simultaneously with the return of your vehicle or prior to return upon the expiration of three (3) working days after notice has been sent by Tesla that the vehicle is ready;
- If applicable, you have the right to choose the licensed repair shop where the damage to your vehicle will be repaired;
- All crash parts supplied meet the standards used in manufacturing the original equipment replaced;
- If any repair, storage and other applicable fees remain unpaid for thirty (30) days after a request for payment, Tesla may pursue collection and you will be responsible for paying all reasonable attorney's fees and costs for such collection;
- If provided a loaner or rental vehicle, the vehicle must be returned within 24 hours of such notification or a daily usage rate of up to \$100 USD and applicable fees will be charged until the return of such loaner vehicle;
- The repair work may not be completed prior to the date and time noted under Date/Time Promised and Tesla may adjust the estimated completion date upon notification to you and is not responsible for any delays caused by the unavailability of parts or parts shipments; and
- Tesla (and any of its subsidiaries) may contact you via emails, calls, SMS or other messages including through the Tesla app (collectively, "messages") to obtain authorization and provide updates regarding this Service visit and your vehicle. Standard SMS message and data rates may apply. You can withdraw your consent to receive automated SMS messages at any time by replying "STOP" or providing written notification to Tesla's customer representative.

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**EXHIBIT C**



## THE MARGARIAN LAW FIRM

462 West Colorado Street | Glendale, CA 91204  
Main 818.553.1000 | Fax 818.553.1005

March 14, 2024

**VIA CERTIFIED U.S. MAIL**

Tesla Motors, Inc.  
1 Tesla Road  
Austin, TX 78725  
Tracking No. 9589 0710 5270 0623 5148 37  
2<sup>nd</sup> Copy via U.S. Mail

Tesla Motors, Inc.  
45500 Fremont Blvd.  
Fremont, CA 94538

C T Corporation System  
c/o Tesla Motors, Inc.  
330 N. Brand Blvd., Suite 700  
Glendale, CA 91203

***Re: Esayan, Sergey, individually and on behalf of ESA Realty Inc. v.  
Tesla Motors, Inc., a Delaware Corporation***  
***Vehicle: 2023 Tesla Model Y***  
***VIN: 7SAYGAEE1PF619360***  
***Our File No.: L240311-3766***

Dear Sir or Madam:

Pursuant to California Civil Code 1793.22(b)(3), please be advised that this office represents the above-named individual regarding claims against Tesla Motors, Inc., a Delaware Corporation (hereafter referred to as “Tesla”) pursuant to the California Song-Beverly Consumer Warranty Act (“Lemon Law”) and the Federal Magnuson-Moss Warranty Act regarding the above-referenced vehicle. Please direct all future contacts and correspondences to our office as such.

**Having been formally notified of our representation, you are instructed not to contact our client under any circumstances. Please direct all inquiries to this office. If you fail to act in conformity with this directive, injunctive relief will be sought against you.**

**Pursuant to California Civil Code 1794(d) and/or 15 U.S.C. 2310(d), you are hereby notified that any settlement made with our client requires payment of our attorneys’ fees. If you settle directly with our client and do not make arrangements for payment of our**



## THE MARGARIAN LAW FIRM

462 West Colorado Street | Glendale, CA 91204  
Main 818.553.1000 | Fax 818.553.1005

**attorneys' fees, we will file suit against you. In addition, you are hereby notified of our attorneys' lien.**

There are numerous defects and non-conformities present in my client's vehicle for which relief is sought, and multiple attempts to repair the subject vehicle have thus far been unsuccessful. These defects and non-conformities include, but are not limited to:

1. Defective left rear window – over three (3) failed repair attempts;
2. Defective left rear window regulator – over three (3) failed repair attempts;
3. Defective center console phone tray – over one (1) failed repair attempts;
4. Defective front left wheel hub – over three (3) failed repair attempts;
5. Defective front left wheel speed sensor – over three (3) failed repair attempts;
6. Defective rear left wheel speed sensor – over three (3) failed repair attempts;
7. Defective left rear wheel hub – over three (3) failed repair attempts;
8. Defective 2nd row left hand seats – over one (1) failed repair attempts;
9. Any additional complaints made by my client, whether or not they are contained in your company's records or on any repair orders.

These defects and non-conformities listed above constitute a substantial impairment in the use, value, and safety of the subject vehicle. As evident in your records, my client has been very accommodating with respect to the constant and continuing problems associated with the subject vehicle. Despite nine (9) failed repair visits for the same substantial non-conformities, the subject vehicle remains defective. As such, the subject vehicle qualifies for a statutory repurchase under the presumption clause of the Song-Beverly Consumer Warranty Act. Moreover, there has been a failure and refusal to conform the subject vehicle to its expressed and implied warranties under the law. Due to these defects and non-conformities, my client has justifiably lost confidence in the vehicle, and has limited use of the vehicle. When my client acquired the vehicle, my client did not expect to receive a defective vehicle that would endanger his life.

Therefore, you are hereby notified that my client is revoking acceptance of this vehicle. My client has directed me to demand the cancellation of the contracts and the return of all funds paid towards this vehicle, including any trade-in value given, all collateral charges, finance charges and all incidental and consequential damages, plus civil penalties. The subject vehicle clearly meets the definition of a "lemon" under the Song-Beverly Consumer Warranty Act. Tesla is obligated to offer a statutory repurchase/refund. Tesla's failure to do so constitutes a willful breach of the warranty terms and entitles our client to a recovery of civil penalties twice in the amount of the original contracted sum.

Our attorneys' fees are minimal at this stage, and we would prefer to resolve this matter without the need for any more time spent on our part or on the part of your attorneys. Accordingly, if you wish to resolve this matter amicably, please feel free to contact my office. If the matter has not been resolved within thirty (30) days from the date of this letter, a lawsuit will be filed.



## THE MARGARIAN LAW FIRM

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462 West Colorado Street | Glendale, CA 91204  
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Failure to offer a remedy within the herein noted deadline or a unilateral request for or statement of self-granted extension of time for pre-litigation evaluation shall not be acceptable and shall be deemed a refusal to offer a timely remedy under the Song-Beverly Consumer Warranty Act. The only acceptable remedy shall be either an unequivocal offer to provide a statutory refund plus fees or an offer to provide a statutory refund plus fees upon confirmation of the history of listed non-conformities, within the stated deadline.

Very truly yours,

/s/ Hovanes Margarian

Hovanes Margarian  
Attorney at Law



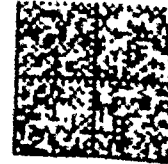


THE MARGARIAN LAW FIRM

AUTOMOTIVE LITIGATION ATTORNEYS

462 West Colorado Street  
Glendale, CA 91204

PITNEY BOWES  
\$0.64<sup>0</sup>  
US POSTAGE<sup>SM</sup>  
FIRST-CLASS  
02647007311008  
2000426333  
ZIP 91204  
MAR 14 2024



C T Corporation System  
c/o Tesla Motors, Inc.  
330 N. Brand Blvd., Suite 700  
Glendale, CA 91203

1-866-97-LEMON (1-866-975-3666)  
[www.MargarianLaw.com](http://www.MargarianLaw.com)  
Consumer Class Action - Lemon Law - Auto Dealer Fraud



THE MARGARIAN LAW FIRM

AUTOMOTIVE LITIGATION ATTORNEYS

462 West Colorado Street  
Glendale, CA 91204



9589 0710 5270 0623 5148 37

RTADY BONEJ  
\$5.04<sup>0</sup>  
US POSTAGE<sup>®</sup>  
FIRST-CLASS  
028700002J10942  
20240705J11  
ZIP 91204  
MAR 14 2024



Tesla Motors, Inc.  
1 Tesla Road  
Austin, TX 78725

1-866-97-LEMON (1-866-975-3666)

[www.MargarianLaw.com](http://www.MargarianLaw.com)

Consumer Class Action – Lemon Law – Auto Dealer Fraud



THE MARGARIAN LAW FIRM

AUTOMOTIVE LITIGATION ATTORNEYS

462 West Colorado Street  
Glendale, CA 91204

PRIME SURES  
\$0.640  
US POSTAGE  
FIRST-CLASS  
78750032310898  
2024060339  
ZIP #1204  
MAY 14 2024



Tesla Motors, Inc.  
1 Tesla Road  
Austin, TX 78725

1-866-97-LEMON (1-866-975-3666)

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Consumer Class Action - Lemon Law - Auto Dealer Fraud



THE MARGARIAN LAW FIRM

AUTOMOTIVE LITIGATION ATTORNEYS

462 West Colorado Street  
Glendale, CA 91204

PITNEY BOWES  
\$0.640  
US POSTAGE<sup>®</sup>  
FIRST-CLASS  
020W5002310856  
2000408331  
ZIP 91204  
MAR 14 2024



Tesla Motors, Inc.  
45500 Fremont Blvd.  
Fremont, CA 94538

1-866-97-LEMON (1-866-975-3666)  
[www.MargarianLaw.com](http://www.MargarianLaw.com)

Consumer Class Action – Lemon Law – Auto Dealer Fraud

Hovanes Margarian SBN 246359  
hovanesm@margarianlaw.com  
Armen Margarian, SBN 313775  
armenm@margarianlaw.com  
Shushanik Margarian, SBN 318617  
shushanik@margarianlaw.com  
THE MARGARIAN LAW FIRM  
462 West Colorado Street  
Glendale, California 91204  
Telephone Number: (818) 553-1000  
Facsimile Number: (818) 553-1005

Attorneys for Plaintiffs  
ESA REALTY INC.  
SERGEY ESAYAN

Electronically FILED by  
Superior Court of California,  
County of Los Angeles  
5/02/2024 2:44 AM  
David W. Slayton,  
Executive Officer/Clerk of Court,  
By E. Madrid, Deputy Clerk

**SUPERIOR COURT OF THE STATE OF CALIFORNIA**

**THE COUNTY OF LOS ANGELES, NORTHEAST JUDICIAL DISTRICT**

ESA REALTY INC., a California Corporation;  
SERGEY ESAYAN, an individual,

Plaintiffs,  
vs.

TESLA MOTORS, INC., a Delaware  
Corporation; and DOES 1 through 30, inclusive,

Defendants.

Case No.: **24NNCV01334**

**PLAINTIFFS' STATEMENT OF DAMAGES**

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NOW COME Plaintiffs ESA REALTY INC., a California Corporation; SERGEY ESAYAN, an individual, by and through Plaintiffs' attorneys of record, The Margarian Law Firm, with Plaintiffs' Statement of Damages against Defendants TESLA MOTORS, INC., a Delaware Corporation; and DOES 1 through 30, inclusive, alleges and affirmatively states as follows:

### **DAMAGES**

1. Actual Damages:

a. Cost of Sale: Seventy Thousand Four Hundred Ninety-Three Dollars and Fifty-Five Cents (\$70,493.55).

2. Civil penalties pursuant to Magnuson-Moss Warranty Act, UCC, and California Code:

a. Twice the actual damages, hence One Hundred Forty Thousand Nine Hundred Eighty-Seven Dollars and Ten Cents (\$140,987.10)

3. Attorneys' fees:

a. At an hourly rate of Seven Hundred Fifty Dollars and No Cents (\$750.00)

4. Costs:

Filing Fees	Four Hundred Thirty-Five Dollars and No Cents (\$435.00)
e-Filing Fees	Twenty-Five Dollars and Eighty-Three Cents (\$25.83)
Service of Process Fees	Eighty Dollars and No Cents (\$80.00)
Sub-Total	Five Hundred Forty Dollars and Eighty-Three Cents (\$540.83)

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1 Grand total of Two Hundred Twelve Thousand Twenty-One Dollars and Forty-Eight Cents  
2 (\$212,021.48) plus attorneys' fees to date at time of settlement or judgment. The proposed form of  
3 judgment is an immediate cash payment of the aforementioned sums. This Statement of Damages is  
4 subject to amendment.

5 DATED: 04/30/2024

THE MARGARIAN LAW FIRM  
462 West Colorado Street  
Glendale, California 91204

7 By /s/ Hovanes Margarian  
8 Hovanes Margarian  
9 Attorney for Plaintiffs  
10 ESA REALTY INC.  
11 SERGEY ESAYAN  
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ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, State Bar number, and address): Hovanes Margarian, SBN 246359; Armen Margarian, SBN 313775 THE MARGARIAN LAW FIRM, 462 West Colorado Street, Glendale, CA 91204		<b>FOR COURT USE ONLY</b>  Electronically FILED by Superior Court of California, County of Los Angeles 5/02/2024 2:44 AM David W. Slayton, Executive Officer/Clerk of Court, By E. Madrid, Deputy Clerk	
TELEPHONE NO.: (818) 553-1000 FAX NO.: (818) 553-1005 EMAIL ADDRESS: hovanesm@margarianlaw.com ATTORNEY FOR (Name): ESA REALTY INC.; SERGEY ESAYAN			
<b>SUPERIOR COURT OF CALIFORNIA, COUNTY OF LOS ANGELES</b> STREET ADDRESS: <del>300 East Walnut St.</del> MAILING ADDRESS: <del>300 East Walnut St.</del> ALHAMBRA COURTHOUSE CITY AND ZIP CODE: <del>Pasadena, CA 91104</del> 150 WEST COMMONWEALTH AVENUE BRANCH NAME: <del>Pasadena Courthouse</del> ALHAMBRA, CA 91801			
CASE NAME: ESA REALTY INC., et al. v. TESLA MOTORS, INC., et al.			
<b>CIVIL CASE COVER SHEET</b> <input checked="" type="checkbox"/> <b>Unlimited</b> (Amount demanded exceeds \$35,000) <input type="checkbox"/> <b>Limited</b> (Amount demanded is \$35,000 or less)		<b>Complex Case Designation</b> <input type="checkbox"/> Counter <input type="checkbox"/> Joinder Filed with first appearance by defendant (Cal. Rules of Court, rule 3.402)	CASE NUMBER: <b>24NNCV01334</b>  JUDGE: DEPT.:

Items 1–6 below must be completed (see instructions on page 2).

1. Check **one** box below for the case type that best describes this case:

<b>Auto Tort</b> <input type="checkbox"/> Auto (22) <input type="checkbox"/> Uninsured motorist (46) <b>Other PI/PD/WD (Personal Injury/Property Damage/Wrongful Death) Tort</b> <input type="checkbox"/> Asbestos (04) <input type="checkbox"/> Product liability (24) <input type="checkbox"/> Medical malpractice (45) <input type="checkbox"/> Other PI/PD/WD (23) <b>Non-PI/PD/WD (Other) Tort</b> <input type="checkbox"/> Business tort/unfair business practice (07) <input type="checkbox"/> Civil rights (08) <input type="checkbox"/> Defamation (13) <input type="checkbox"/> Fraud (16) <input type="checkbox"/> Intellectual property (19) <input type="checkbox"/> Professional negligence (25) <input type="checkbox"/> Other non-PI/PD/WD tort (35) <b>Employment</b> <input type="checkbox"/> Wrongful termination (36) <input type="checkbox"/> Other employment (15)	<b>Contract</b> <input type="checkbox"/> Breach of contract/warranty (06) <input type="checkbox"/> Rule 3.740 collections (09) <input type="checkbox"/> Other collections (09) <input type="checkbox"/> Insurance coverage (18) <input checked="" type="checkbox"/> Other contract (37) <b>Real Property</b> <input type="checkbox"/> Eminent domain/Inverse condemnation (14) <input type="checkbox"/> Wrongful eviction (33) <input type="checkbox"/> Other real property (26) <b>Unlawful Detainer</b> <input type="checkbox"/> Commercial (31) <input type="checkbox"/> Residential (32) <input type="checkbox"/> Drugs (38) <b>Judicial Review</b> <input type="checkbox"/> Asset forfeiture (05) <input type="checkbox"/> Petition re: arbitration award (11) <input type="checkbox"/> Writ of mandate (02) <input type="checkbox"/> Other judicial review (39)	<b>Provisionally Complex Civil Litigation (Cal. Rules of Court, rules 3.400–3.403)</b> <input type="checkbox"/> Antitrust/Trade regulation (03) <input type="checkbox"/> Construction defect (10) <input type="checkbox"/> Mass tort (40) <input type="checkbox"/> Securities litigation (28) <input type="checkbox"/> Environmental/Toxic tort (30) <input type="checkbox"/> Insurance coverage claims arising from the above listed provisionally complex case types (41) <b>Enforcement of Judgment</b> <input type="checkbox"/> Enforcement of judgment (20) <b>Miscellaneous Civil Complaint</b> <input type="checkbox"/> RICO (27) <input type="checkbox"/> Other complaint (not specified above) (42) <b>Miscellaneous Civil Petition</b> <input type="checkbox"/> Partnership and corporate governance (21) <input type="checkbox"/> Other petition (not specified above) (43)
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2. This case ☐ is ☒ is not complex under rule 3.400 of the California Rules of Court. If the case is complex, mark the factors requiring exceptional judicial management:
- |  |  |
|--|--|
| a. <input type="checkbox"/> Large number of separately represented parties<br>b. <input type="checkbox"/> Extensive motion practice raising difficult or novel issues that will be time-consuming to resolve<br>c. <input type="checkbox"/> Substantial amount of documentary evidence | d. <input type="checkbox"/> Large number of witnesses<br>e. <input type="checkbox"/> Coordination with related actions pending in one or more courts in other counties, states, or countries, or in a federal court<br>f. <input type="checkbox"/> Substantial postjudgment judicial supervision |
|--|--|
3. Remedies sought (check all that apply): a. ☒ monetary b. ☒ nonmonetary; declaratory or injunctive relief c. ☐ punitive
4. Number of causes of action (specify): Nine (9)
5. This case ☐ is ☒ is not a class action suit.
6. If there are any known related cases, file and serve a notice of related case. (You may use form CM-015.)
- Date: 04/30/2024
- Hovanes Margarian, Esq. /s/ Hovanes Margarian

(TYPE OR PRINT NAME)

(SIGNATURE OF PARTY OR ATTORNEY FOR PARTY)

**NOTICE**

- Plaintiff must file this cover sheet with the first paper filed in the action or proceeding (except small claims cases or cases filed under the Probate Code, Family Code, or Welfare and Institutions Code). (Cal. Rules of Court, rule 3.220.) Failure to file may result in sanctions.
- File this cover sheet in addition to any cover sheet required by local court rule.
- If this case is complex under rule 3.400 et seq. of the California Rules of Court, you must serve a copy of this cover sheet on all other parties to the action or proceeding.
- Unless this is a collections case under rule 3.740 or a complex case, this cover sheet will be used for statistical purposes only.

Page 1 of 2



**INSTRUCTIONS ON HOW TO COMPLETE THE COVER SHEET**

**To Plaintiffs and Others Filing First Papers.** If you are filing a first paper (for example, a complaint) in a civil case, you **must** complete and file, along with your first paper, the Civil Case Cover Sheet contained on page 1. This information will be used to compile statistics about the types and numbers of cases filed. You must complete items 1 through 6 on the sheet. In item 1, you must check **one** box for the case type that best describes the case. If the case fits both a general and a more specific type of case listed in item 1, check the more specific one. If the case has multiple causes of action, check the box that best indicates the **primary** cause of action. To assist you in completing the sheet, examples of the cases that belong under each case type in item 1 are provided below. A cover sheet must be filed only with your initial paper. Failure to file a cover sheet with the first paper filed in a civil case may subject a party, its counsel, or both to sanctions under rules 2.30 and 3.220 of the California Rules of Court.

**To Parties in Rule 3.740 Collections Cases.** A "collections case" under rule 3.740 is defined as an action for recovery of money owed in a sum stated to be certain that is not more than \$25,000, exclusive of interest and attorney's fees, arising from a transaction in which property, services, or money was acquired on credit. A collections case does not include an action seeking the following: (1) tort damages, (2) punitive damages, (3) recovery of real property, (4) recovery of personal property, or (5) a prejudgment writ of attachment. The identification of a case as a rule 3.740 collections case on this form means that it will be exempt from the general time-for-service requirements and case management rules, unless a defendant files a responsive pleading. A rule 3.740 collections case will be subject to the requirements for service and obtaining a judgment in rule 3.740.

**To Parties in Complex Cases.** In complex cases only, parties must also use the Civil Case Cover Sheet to designate whether the case is complex. If a plaintiff believes the case is complex under rule 3.400 of the California Rules of Court, this must be indicated by completing the appropriate boxes in items 1 and 2. If a plaintiff designates a case as complex, the cover sheet must be served with the complaint on all parties to the action. A defendant may file and serve no later than the time of its first appearance a joinder in the plaintiff's designation, a counter-designation that the case is not complex, or, if the plaintiff has made no designation, a designation that the case is complex.

**CASE TYPES AND EXAMPLES****Auto Tort**

Auto (22)—Personal Injury/Property Damage/Wrongful Death  
Uninsured Motorist (46) *(if the case involves an uninsured motorist claim subject to arbitration, check this item instead of Auto)*

**Other PI/PD/WD (Personal Injury/Property Damage/Wrongful Death) Tort**

Asbestos (04)  
Asbestos Property Damage  
Asbestos Personal Injury/  
Wrongful Death  
Product Liability *(not asbestos or toxic/environmental)* (24)  
Medical Malpractice (45)  
Medical Malpractice—  
Physicians & Surgeons  
Other Professional Health Care  
Malpractice  
Other PI/PD/WD (23)  
Premises Liability (e.g., slip and fall)  
Intentional Bodily Injury/PD/WD (e.g., assault, vandalism)  
Intentional Infliction of  
Emotional Distress  
Negligent Infliction of  
Emotional Distress  
Other PI/PD/WD

**Non-PI/PD/WD (Other) Tort**

Business Tort/Unfair Business Practice (07)  
Civil Rights (e.g., discrimination, false arrest) *(not civil harassment)* (08)  
Defamation (e.g., slander, libel) (13)  
Fraud (16)  
Intellectual Property (19)  
Professional Negligence (25)  
Legal Malpractice  
Other Professional Malpractice *(not medical or legal)*  
Other Non-PI/PD/WD Tort (35)

**Employment**

Wrongful Termination (36)  
Other Employment (15)

**Contract**

Breach of Contract/Warranty (06)  
Breach of Rental/Lease  
Contract *(not unlawful detainer or wrongful eviction)*  
Contract/Warranty Breach—Seller  
Plaintiff *(not fraud or negligence)*  
Negligent Breach of Contract/  
Warranty  
Other Breach of Contract/Warranty  
Collections (e.g., money owed, open book accounts) (09)  
Collection Case—Seller Plaintiff  
Other Promissory Note/Collections Case  
Insurance Coverage *(not provisionally complex)* (18)  
Auto Subrogation  
Other Coverage  
Other Contract (37)  
Contractual Fraud  
Other Contract Dispute

**Real Property**

Eminent Domain/Inverse  
Condemnation (14)  
Wrongful Eviction (33)  
Other Real Property (e.g., quiet title) (26)  
Writ of Possession of Real Property  
Mortgage Foreclosure  
Quiet Title  
Other Real Property *(not eminent domain, landlord/tenant, or foreclosure)*

**Unlawful Detainer**

Commercial (31)  
Residential (32)  
Drugs (38) *(if the case involves illegal drugs, check this item; otherwise, report as Commercial or Residential)*

**Judicial Review**

Asset Forfeiture (05)  
Petition Re: Arbitration Award (11)  
Writ of Mandate (02)  
Writ—Administrative Mandamus  
Writ—Mandamus on Limited Court  
Case Matter  
Writ—Other Limited Court Case Review  
Other Judicial Review (39)  
Review of Health Officer Order  
Notice of Appeal—Labor Commissioner  
Appeals

**Provisionally Complex Civil Litigation (Cal. Rules of Court Rules 3.400–3.403)**

Antitrust/Trade Regulation (03)  
Construction Defect (10)  
Claims Involving Mass Tort (40)  
Securities Litigation (28)  
Environmental/Toxic Tort (30)  
Insurance Coverage Claims  
*(arising from provisionally complex case type listed above)* (41)

**Enforcement of Judgment**

Enforcement of Judgment (20)  
Abstract of Judgment (Out of County)  
Confession of Judgment *(non-domestic relations)*  
Sister State Judgment  
Administrative Agency Award  
*(not unpaid taxes)*  
Petition/Certification of Entry of  
Judgment on Unpaid Taxes  
Other Enforcement of Judgment Case

**Miscellaneous Civil Complaint**

RICO (27)  
Other Complaint *(not specified above)* (42)  
Declaratory Relief Only  
Injunctive Relief Only *(non-harassment)*  
Mechanics Lien  
Other Commercial Complaint  
Case *(non-tort/non-complex)*  
Other Civil Complaint  
*(non-tort/non-complex)*

**Miscellaneous Civil Petition**

Partnership and Corporate  
Governance (21)  
Other Petition *(not specified above)* (43)  
Civil Harassment  
Workplace Violence  
Elder/Dependent Adult Abuse  
Election Contest  
Petition for Name Change  
Petition for Relief From Late Claim  
Other Civil Petition

SHORT TITLE:

ESA REALTY INC., et al. v. TESLA MOTORS, INC., et al.

CASE NUMBER

24NNOV01334

**CIVIL CASE COVER SHEET ADDENDUM AND STATEMENT OF LOCATION****(CERTIFICATE OF GROUNDS FOR ASSIGNMENT TO COURTHOUSE LOCATION)**

This form is required pursuant to Local Rule 2.3 in all new civil case filings in the Los Angeles Superior Court

**Step 1:** After completing the Civil Case Cover Sheet (Judicial Council form CM-010), find the exact case type in Column A that corresponds to the case type indicated in the Civil Case Cover Sheet.

**Step 2:** In Column B, check the box for the type of action that best describes the nature of the case.

**Step 3:** In Column C, circle the number which explains the reason for the court filing location you have chosen.

**Applicable Reasons for Choosing Courthouse Location (Column C)**

1. Class Actions must be filed in the Stanley Mosk Courthouse, Central District.	7. Location where petitioner resides.
2. Permissive filing in Central District.	8. Location wherein defendant/respondent functions wholly.
3. Location where cause of action arose.	9. Location where one or more of the parties reside.
4. Location where bodily injury, death or damage occurred.	10. Location of Labor Commissioner Office.
5. Location where performance required, or defendant resides.	11. Mandatory filing location (Hub Cases – unlawful detainer, limited non-collection, limited collection).
6. Location of property or permanently garaged vehicle.	

	<b>A</b> Civil Case Cover Sheet Case Type	<b>B</b> Type of Action (check only one)	<b>C</b> Applicable Reasons (see Step 3 above)
<b>Auto Tort</b>	Auto (22)	<input type="checkbox"/> 2201 Motor Vehicle – Personal Injury/Property Damage/Wrongful Death	1, 4
	Uninsured Motorist (46)	<input type="checkbox"/> 4601 Uninsured Motorist – Personal Injury/Property Damage/Wrongful Death	1, 4
<b>Other Personal Injury/ Property Damage/ Wrongful Death</b>	Other Personal Injury/ Property Damage/ Wrongful Death (23)	<input type="checkbox"/> 2301 Premise Liability (e.g., dangerous conditions of property, slip/trip and fall, dog attack, etc.)	1, 4
		<input type="checkbox"/> 2302 Intentional Bodily Injury/Property Damage/Wrongful Death (e.g., assault, battery, vandalism, etc.)	1, 4
		<input type="checkbox"/> 2303 Intentional Infliction of Emotional Distress	1, 4
		<input type="checkbox"/> 2304 Other Personal Injury/Property Damage/Wrongful Death	1, 4
		<input type="checkbox"/> 2305 Elder/Dependent Adult Abuse/Claims Against Skilled Nursing Facility	1, 4
		<input type="checkbox"/> 2306 Intentional Conduct – Sexual Abuse Case (in any form)	1, 4

SHORT TITLE ESA REALTY INC., et al. v. TESLA MOTORS, INC., et al.	CASE NUMBER <b>24NNCV01334</b>
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	<b>A</b> Civil Case Cover Sheet Case Type	<b>B</b> Type of Action (check only one)	<b>C</b> Applicable Reasons (see Step 3 above)
		<input type="checkbox"/> 2307 Construction Accidents	1, 4
		<input type="checkbox"/> 2308 Landlord – Tenant Habitability (e.g., bed bugs, mold, etc.)	1, 4
Other Personal Injury/ Property Damage/ Wrongful Death	Product Liability (24)	<input type="checkbox"/> 2401 Product Liability (not asbestos or toxic/ environmental)	1, 4
		<input type="checkbox"/> 2402 Product Liability – Song-Beverly Consumer Warranty Act (CA Civil Code §§1790-1795.8) (Lemon Law)	1, 3, 5
	Medical Malpractice (45)	<input type="checkbox"/> 4501 Medical Malpractice – Physicians & Surgeons	1, 4
		<input type="checkbox"/> 4502 Other Professional Health Care Malpractice	1, 4
Non-Personal Injury/Property Damage/Wrongful Death Tort	Business Tort (07)	<input type="checkbox"/> 0701 Other Commercial/Business Tort (not fraud or breach of contract)	1, 2, 3
	Civil Rights (08)	<input type="checkbox"/> 0801 Civil Rights/Discrimination	1, 2, 3
	Defamation (13)	<input type="checkbox"/> 1301 Defamation (slander/libel)	1, 2, 3
	Fraud (16)	<input type="checkbox"/> 1601 Fraud (no contract)	1, 2, 3
	Professional Negligence (25)	<input type="checkbox"/> 2501 Legal Malpractice	1, 2, 3
		<input type="checkbox"/> 2502 Other Professional Malpractice (not medical or legal)	1, 2, 3
	Other (35)	<input type="checkbox"/> 3501 Other Non-Personal Injury/Property Damage Tort	1, 2, 3
Employment	Wrongful Termination (36)	<input type="checkbox"/> 3601 Wrongful Termination	1, 2, 3
	Other Employment (15)	<input type="checkbox"/> 1501 Other Employment Complaint Case	1, 2, 3
		<input type="checkbox"/> 1502 Labor Commissioner Appeals	10
Contract	Breach of Contract / Warranty (06) (not insurance)	<input type="checkbox"/> 0601 Breach of Rental/Lease Contract (not unlawful detainer or wrongful eviction)	2, 5
		<input type="checkbox"/> 0602 Contract/Warranty Breach – Seller Plaintiff (no fraud/negligence)	2, 5
		<input type="checkbox"/> 0603 Negligent Breach of Contract/Warranty (no fraud)	1, 2, 5
		<input type="checkbox"/> 0604 Other Breach of Contract/Warranty (no fraud/ negligence)	1, 2, 5
		<input type="checkbox"/> 0605 Breach of Rental/Lease Contract (COVID-19 Rental Debt)	2, 5
	Collections (09)	<input type="checkbox"/> 0901 Collections Case – Seller Plaintiff	5, 6, 11
		<input type="checkbox"/> 0902 Other Promissory Note/Collections Case	5, 11
		<input type="checkbox"/> 0903 Collections Case – Purchased Debt (charged off consumer debt purchased on or after January 1, 2014)	5, 6, 11
		<input type="checkbox"/> 0904 Collections Case – COVID-19 Rental Debt	5, 11
	Insurance Coverage (18)	<input type="checkbox"/> 1801 Insurance Coverage (not complex)	1, 2, 5, 8

SHORT TITLE ESA REALTY INC., et al. v. TESLA MOTORS, INC., et al.	CASE NUMBER <b>24NNCV01334</b>
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	<b>A</b> Civil Case Cover Sheet Case Type	<b>B</b> Type of Action (check only one)	<b>C</b> Applicable Reasons (see Step 3 above)
<b>Contract</b> (Continued)	Other Contract (37)	<input checked="" type="checkbox"/> 3701 Contractual Fraud	1, <u>2</u> , 3, 5
		<input type="checkbox"/> 3702 Tortious Interference	1, 2, 3, 5
		<input type="checkbox"/> 3703 Other Contract Dispute (not breach/insurance/fraud/negligence)	1, 2, 3, 8, 9
<b>Real Property</b>	Eminent Domain/Inverse Condemnation (14)	<input type="checkbox"/> 1401 Eminent Domain/Condemnation Number of Parcels _____	2, 6
	Wrongful Eviction (33)	<input type="checkbox"/> 3301 Wrongful Eviction Case	2, 6
	Other Real Property (26)	<input type="checkbox"/> 2601 Mortgage Foreclosure	2, 6
		<input type="checkbox"/> 2602 Quiet Title	2, 6
		<input type="checkbox"/> 2603 Other Real Property (not eminent domain, landlord/tenant, foreclosure)	2, 6
<b>Unlawful Detainer</b>	Unlawful Detainer – Commercial (31)	<input type="checkbox"/> 3101 Unlawful Detainer – Commercial (not drugs or wrongful eviction)	6, 11
	Unlawful Detainer – Residential (32)	<input type="checkbox"/> 3201 Unlawful Detainer – Residential (not drugs or wrongful eviction)	6, 11
	Unlawful Detainer – Post Foreclosure (34)	<input type="checkbox"/> 3401 Unlawful Detainer – Post Foreclosure	2, 6, 11
	Unlawful Detainer – Drugs (38)	<input type="checkbox"/> 3801 Unlawful Detainer – Drugs	2, 6, 11
<b>Judicial Review</b>	Asset Forfeiture (05)	<input type="checkbox"/> 0501 Asset Forfeiture Case	2, 3, 6
	Petition re Arbitration (11)	<input type="checkbox"/> 1101 Petition to Compel/Confirm/Vacate Arbitration	2, 5
	Writ of Mandate (02)	<input type="checkbox"/> 0201 Writ – Administrative Mandamus	2, 8
		<input type="checkbox"/> 0202 Writ – Mandamus on Limited Court Case Matter	2
		<input type="checkbox"/> 0203 Writ – Other Limited Court Case Review	2
	Other Judicial Review (39)	<input type="checkbox"/> 3901 Other Writ/Judicial Review	2, 8
		<input type="checkbox"/> 3902 Administrative Hearing	2, 8
		<input type="checkbox"/> 3903 Parking Appeal	2, 8
<b>Provisionally Complex Litigation</b>	Antitrust/Trade Regulation (03)	<input type="checkbox"/> 0301 Antitrust/Trade Regulation	1, 2, 8
	Asbestos (04)	<input type="checkbox"/> 0401 Asbestos Property Damage	1, 11
		<input type="checkbox"/> 0402 Asbestos Personal Injury/Wrongful Death	1, 11

SHORT TITLE ESA REALTY INC., et al. v. TESLA MOTORS, INC., et al.	CASE NUMBER <b>24NNCV01334</b>
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	<b>A</b> Civil Case Cover Sheet Case Type	<b>B</b> Type of Action (check only one)	<b>C</b> Applicable Reasons (see Step 3 above)
<b>Provisionally Complex Litigation</b> (Continued)	Construction Defect (10)	<input type="checkbox"/> 1001 Construction Defect	1, 2, 3
	Claims Involving Mass Tort (40)	<input type="checkbox"/> 4001 Claims Involving Mass Tort	1, 2, 8
	Securities Litigation (28)	<input type="checkbox"/> 2801 Securities Litigation Case	1, 2, 8
	Toxic Tort Environmental (30)	<input type="checkbox"/> 3001 Toxic Tort/Environmental	1, 2, 3, 8
	Insurance Coverage Claims from Complex Case (41)	<input type="checkbox"/> 4101 Insurance Coverage/Subrogation (complex case only)	1, 2, 5, 8
<b>Enforcement of Judgment</b>	Enforcement of Judgment (20)	<input type="checkbox"/> 2001 Sister State Judgment	2, 5, 11
		<input type="checkbox"/> 2002 Abstract of Judgment	2, 6
		<input type="checkbox"/> 2004 Administrative Agency Award (not unpaid taxes)	2, 8
		<input type="checkbox"/> 2005 Petition/Certificate for Entry of Judgment Unpaid Tax	2, 8
		<input type="checkbox"/> 2006 Other Enforcement of Judgment Case	2, 8, 9
<b>Miscellaneous Civil Complaints</b>	RICO (27)	<input type="checkbox"/> 2701 Racketeering (RICO) Case	1, 2, 8
	Other Complaints (not specified above) (42)	<input type="checkbox"/> 4201 Declaratory Relief Only	1, 2, 8
		<input type="checkbox"/> 4202 Injunctive Relief Only (not domestic/harassment)	2, 8
		<input type="checkbox"/> 4203 Other Commercial Complaint Case (non-tort/noncomplex)	1, 2, 8
		<input type="checkbox"/> 4204 Other Civil Complaint (non-tort/non-complex)	1, 2, 8
<b>Miscellaneous Civil Petitions</b>	Partnership Corporation Governance (21)	<input type="checkbox"/> 2101 Partnership and Corporation Governance Case	2, 8
	Other Petitions (not specified above) (43)	<input type="checkbox"/> 4301 Civil Harassment with Damages	2, 3, 9
		<input type="checkbox"/> 4302 Workplace Harassment with Damages	2, 3, 9
		<input type="checkbox"/> 4303 Elder/Dependent Adult Abuse Case with Damages	2, 3, 9
		<input type="checkbox"/> 4304 Election Contest	2
		<input type="checkbox"/> 4305 Petition for Change of Name/Change of Gender	2, 7
		<input type="checkbox"/> 4306 Petition for Relief from Late Claim Law	2, 3, 8
		<input type="checkbox"/> 4307 Other Civil Petition	2, 9

SHORT TITLE

ESA REALTY INC., et al. v. TESLA MOTORS, INC., et al.

CASE NUMBER

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**Step 4: Statement of Reason and Address:** Check the appropriate boxes for the numbers shown under Column C for the type of action that you have selected. Enter the address, which is the basis for the filing location including zip code. (No address required for class action cases.)

REASON: <input type="checkbox"/> 1. <input checked="" type="checkbox"/> 2. <input type="checkbox"/> 3. <input type="checkbox"/> 4. <input type="checkbox"/> 5. <input type="checkbox"/> 6. <input type="checkbox"/> 7. <input type="checkbox"/> 8. <input type="checkbox"/> 9. <input type="checkbox"/> 10. <input type="checkbox"/> 11			ADDRESS: 5457 Pine Cone Rd	
CITY: La Crescenta	STATE: CA	ZIP CODE: 91214		

**Step 5: Certification of Assignment:** I certify that this case is properly filed in the Northeast Judicial District of the Superior Court of California, County of Los Angeles [Code of Civ. Proc., 392 et seq., and LASC Local Rule 2.3(a)(1)(E)]

Dated: 04/30/2024

/s/ Hovanes Margarian

(SIGNATURE OF ATTORNEY/FILING PARTY)

**PLEASE HAVE THE FOLLOWING ITEMS COMPLETED AND READY TO BE FILED IN ORDER TO PROPERLY COMMENCE YOUR NEW COURT CASE:**

1. Original Complaint or Petition.
2. If filing a Complaint, a completed Summons form for issuance by the Clerk.
3. Civil Case Cover Sheet Judicial Council form CM-010.
4. Civil Case Cover Sheet Addendum and Statement of Location form LASC CIV 109 (01/23).
5. Payment in full of the filing fee, unless there is a court order for waiver, partial or schedule payments.
6. A signed order appointing a Guardian ad Litem, Judicial Council form CIV-010, if the plaintiff or petitioner is a minor under 18 years of age will be required by Court to issue a Summons.
7. Additional copies of documents to be conformed by the Clerk. Copies of the cover sheet and this addendum must be served along with the Summons and Complaint, or other initiating pleading in the case.



# SUMMONS (CITACION JUDICIAL)

## NOTICE TO DEFENDANT: (AVISO AL DEMANDADO):

TESLA MOTORS, INC., a Delaware Corporation, and DOES 1 through 30, inclusive

## YOU ARE BEING SUED BY PLAINTIFF: (LO ESTÁ DEMANDANDO EL DEMANDANTE):

ESA REALTY INC., a California Corporation; SERGEY ESAYAN, an individual

FOR COURT USE ONLY  
(SOLO PARA USO DE LA CORTE)

Electronically FILED by  
Superior Court of California,  
County of Los Angeles  
5/02/2024 2:44 AM  
David W. Slayton,  
Executive Officer/Clerk of Court,  
By E. Madrid, Deputy Clerk

**NOTICE!** You have been sued. The court may decide against you without your being heard unless you respond within 30 days. Read the information below.

You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you. Your written response must be in proper legal form if you want the court to hear your case. There may be a court form that you can use for your response. You can find these court forms and more information at the California Courts Online Self-Help Center ([www.courtinfo.ca.gov/selfhelp](http://www.courtinfo.ca.gov/selfhelp)), your county law library, or the courthouse nearest you. If you cannot pay the filing fee, ask the court clerk for a fee waiver form. If you do not file your response on time, you may lose the case by default, and your wages, money, and property may be taken without further warning from the court.

There are other legal requirements. You may want to call an attorney right away. If you do not know an attorney, you may want to call an attorney referral service. If you cannot afford an attorney, you may be eligible for free legal services from a nonprofit legal services program. You can locate these nonprofit groups at the California Legal Services Web site ([www.lawhelpcalifornia.org](http://www.lawhelpcalifornia.org)), the California Courts Online Self-Help Center ([www.courtinfo.ca.gov/selfhelp](http://www.courtinfo.ca.gov/selfhelp)), or by contacting your local court or county bar association. **NOTE:** The court has a statutory lien for waived fees and costs on any settlement or arbitration award of \$10,000 or more in a civil case. The court's lien must be paid before the court will dismiss the case.

**¡AVISO!** Lo han demandado. Si no responde dentro de 30 días, la corte puede decidir en su contra sin escuchar su versión. Lea la información a continuación.

Tiene 30 DÍAS DE CALENDARIO después de que le entreguen esta citación y papeles legales para presentar una respuesta por escrito en esta corte y hacer que se entregue una copia al demandante. Una carta o una llamada telefónica no lo protegen. Su respuesta por escrito tiene que estar en formato legal correcto si desea que procesen su caso en la corte. Es posible que haya un formulario que usted pueda usar para su respuesta. Puede encontrar estos formularios de la corte y más información en el Centro de Ayuda de las Cortes de California ([www.sucorte.ca.gov](http://www.sucorte.ca.gov)), en la biblioteca de leyes de su condado o en la corte que le quede más cerca. Si no puede pagar la cuota de presentación, pida al secretario de la corte que le dé un formulario de exención de pago de cuotas. Si no presenta su respuesta a tiempo, puede perder el caso por incumplimiento y la corte le podrá quitar su sueldo, dinero y bienes sin más advertencia.

Hay otros requisitos legales. Es recomendable que llame a un abogado inmediatamente. Si no conoce a un abogado, puede llamar a un servicio de remisión a abogados. Si no puede pagar a un abogado, es posible que cumpla con los requisitos para obtener servicios legales gratuitos de un programa de servicios legales sin fines de lucro. Puede encontrar estos grupos sin fines de lucro en el sitio web de California Legal Services, ([www.lawhelpcalifornia.org](http://www.lawhelpcalifornia.org)), en el Centro de Ayuda de las Cortes de California, ([www.sucorte.ca.gov](http://www.sucorte.ca.gov)) o poniéndose en contacto con la corte o el colegio de abogados locales. **AVISO:** Por ley, la corte tiene derecho a reclamar las cuotas y los costos exentos por imponer un gravamen sobre cualquier recuperación de \$10,000 ó más de valor recibida mediante un acuerdo o una concesión de arbitraje en un caso de derecho civil. Tiene que pagar el gravamen de la corte antes de que la corte pueda desechar el caso.

The name and address of the court is:  
(El nombre y dirección de la corte es): Los Angeles Superior Court

~~Pasadena Courthouse~~  
~~300 East Walnut St., Pasadena, CA 91101~~

ALHAMBRA COURTHOUSE  
150 WEST COMMONWEALTH AVENUE  
ALHAMBRA, CA 91801

CASE NUMBER:  
(Número del Caso):

24NNCV01334

The name, address, and telephone number of plaintiff's attorney, or plaintiff without an attorney, is:

(El nombre, la dirección y el número de teléfono del abogado del demandante, o del demandante que no tiene abogado, es):

Hovanes Margarian SBN 246359; Armen Margarian SBN 313775. Shushanik Margarian SBN 318617. The Margarian Law Firm . 462 West Colorado Street, Glendale, CA 91204. Tel: (818) 553-1000

David W. Slayton, Executive Officer/Clerk of Court

Clerk, by

(Secretario)

, Deputy

E. Madrid (Adjunto)

DATE: 05/02/2024

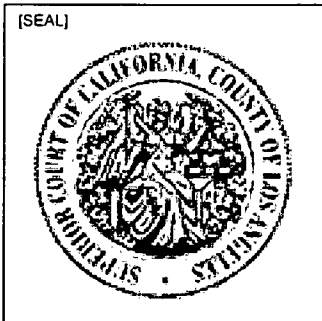
(Fecha)

(For proof of service of this summons, use Proof of Service of Summons (form POS-010).)

(Para prueba de entrega de esta citación use el formulario Proof of Service of Summons, (POS-010)).

## NOTICE TO THE PERSON SERVED: You are served

1. ☐ as an individual defendant.
2. ☐ as the person sued under the fictitious name of (specify):
3. ☒ on behalf of (specify): TESLA MOTORS, INC., a Delaware Corporation  
under: ☒ CCP 416.10 (corporation) ☐ CCP 416.60 (minor)  
☐ CCP 416.20 (defunct corporation) ☐ CCP 416.70 (conservatee)  
☐ CCP 416.40 (association or partnership) ☐ CCP 416.90 (authorized person)  
☐ other (specify):
4. ☒ by personal delivery on (date): 5/6/24







# Superior Court of California, County of Los Angeles

## ALTERNATIVE DISPUTE RESOLUTION (ADR) INFORMATION PACKAGE

**THE PLAINTIFF MUST SERVE THIS ADR INFORMATION PACKAGE ON EACH PARTY WITH THE COMPLAINT.**

**CROSS-COMPLAINANTS** must serve this ADR Information Package on any new parties named to the action with the cross-complaint.

### What is ADR?

ADR helps people find solutions to their legal disputes without going to trial. The main types of ADR are negotiation, mediation, arbitration, and settlement conferences. When ADR is done by phone, videoconference or computer, it may be called Online Dispute Resolution (ODR). These alternatives to litigation and trial are described below.

### Advantages of ADR

- **Saves Time:** ADR is faster than going to trial.
- **Saves Money:** Parties can save on court costs, attorney's fees, and witness fees.
- **Keeps Control** (with the parties): Parties choose their ADR process and provider for voluntary ADR.
- **Reduces Stress/Protects Privacy:** ADR is done outside the courtroom, in private offices, by phone or online.

### Disadvantages of ADR

- **Costs:** If the parties do not resolve their dispute, they may have to pay for ADR, litigation, and trial.
- **No Public Trial:** ADR does not provide a public trial or decision by a judge or jury.

### Main Types of ADR

1. **Negotiation:** Parties often talk with each other in person, or by phone or online about resolving their case with a settlement agreement instead of a trial. If the parties have lawyers, they will negotiate for their clients.
2. **Mediation:** In mediation, a neutral mediator listens to each person's concerns, helps them evaluate the strengths and weaknesses of their case, and works with them to try to create a settlement agreement that is acceptable to all. Mediators do not decide the outcome. Parties may go to trial if they decide not to settle.

#### **Mediation may be appropriate when the parties**

- want to work out a solution but need help from a neutral person.
- have communication problems or strong emotions that interfere with resolution.

#### **Mediation may not be appropriate when the parties**

- want a public trial and want a judge or jury to decide the outcome.
- lack equal bargaining power or have a history of physical/emotional abuse.

## How to Arrange Mediation in Los Angeles County

Mediation for **civil cases** is voluntary and parties may select any mediator they wish. Options include:

a. **The Civil Mediation Vendor Resource List**

If all parties in an active civil case agree to mediation, they may contact these organizations to request a "Resource List Mediation" for mediation at reduced cost or no cost (for selected cases).

- **ADR Services, Inc.** Assistant Case Manager Janet Solis, [janet@adrservices.com](mailto:janet@adrservices.com)  
(213) 683-1600
- **Mediation Center of Los Angeles** Program Manager [info@mediationLA.org](mailto:info@mediationLA.org)  
(833) 476-9145

**These organizations cannot accept every case and they may decline cases at their discretion.** They may offer online mediation by video conference for cases they accept. Before contacting these organizations, review important information and FAQs at [www.lacourt.org/ADR.Res.List](http://www.lacourt.org/ADR.Res.List)

**NOTE: The Civil Mediation Vendor Resource List program does not accept family law, probate, or small claims cases.**

- b. **Los Angeles County Dispute Resolution Programs.** Los Angeles County-funded agencies provide mediation services on the day of hearings in small claims, unlawful detainer (eviction), civil harassment, and limited civil (collections and non-collection) cases.  
<https://dcba.lacounty.gov/countywidedrp/>

**Online Dispute Resolution (ODR).** Parties in small claims and unlawful detainer (eviction) cases should carefully review the Notice and other information they may receive about (ODR) requirements for their case. <https://my.lacourt.org/odr/>

- c. Mediators and ADR and Bar organizations that provide mediation may be found on the internet.

3. **Arbitration:** Arbitration is less formal than trial, but like trial, the parties present evidence and arguments to the person who decides the outcome. In "binding" arbitration, the arbitrator's decision is final; there is no right to trial. In "nonbinding" arbitration, any party can request a trial after the arbitrator's decision. For more information about arbitration, visit <https://www.courts.ca.gov/programs-adr.htm>

4. **Mandatory Settlement Conferences (MSC):** MSCs are ordered by the Court and are often held close to the trial date or on the day of trial. The parties and their attorneys meet with a judge or settlement officer who does not make a decision but who instead assists the parties in evaluating the strengths and weaknesses of the case and in negotiating a settlement. For information about the Court's MSC programs for civil cases, visit <https://www.lacourt.org/division/civil/C10047.aspx>

Los Angeles Superior Court ADR website: <https://www.lacourt.org/division/civil/C10109.aspx>

For general information and videos about ADR, visit <http://www.courts.ca.gov/programs-adr.htm>

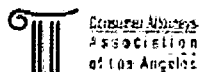
**VOLUNTARY EFFICIENT LITIGATION STIPULATIONS**

Superior Court of California  
County of Los Angeles



Los Angeles County  
Bar Association  
Litigation Section

Los Angeles County  
Bar Association Labor and  
Employment Law Section



Consumer Attorneys  
Association of Los Angeles



Southern California  
Defense Counsel



Association of  
Business Trial Lawyers



California Employment  
Lawyers Association

The Early Organizational Meeting Stipulation, Discovery Resolution Stipulation, and Motions in Limine Stipulation are voluntary stipulations entered into by the parties. The parties may enter into one, two, or all three of the stipulations; however, they may not alter the stipulations as written, because the Court wants to ensure uniformity of application. These stipulations are meant to encourage cooperation between the parties and to assist in resolving issues in a manner that promotes economic case resolution and judicial efficiency.

*The following organizations endorse the goal of promoting efficiency in litigation and ask that counsel consider using these stipulations as a voluntary way to promote communications and procedures among counsel and with the court to fairly resolve issues in their cases.*

◆ Los Angeles County Bar Association Litigation Section ◆

◆ Los Angeles County Bar Association  
Labor and Employment Law Section ◆

◆ Consumer Attorneys Association of Los Angeles ◆

◆ Southern California Defense Counsel ◆

◆ Association of Business Trial Lawyers ◆

◆ California Employment Lawyers Association ◆

NAME AND ADDRESS OF ATTORNEY OR PARTY WITHOUT ATTORNEY:		STATE BAR NUMBER	Reserved for Clerk's File Stamp
TELEPHONE NO.: E-MAIL ADDRESS (Optional): ATTORNEY FOR (Name):		FAX NO. (Optional):	
<b>SUPERIOR COURT OF CALIFORNIA, COUNTY OF LOS ANGELES</b>			
COURTHOUSE ADDRESS:			
PLAINTIFF:			
DEFENDANT:			CASE NUMBER:
<b>STIPULATION – EARLY ORGANIZATIONAL MEETING</b>			

**This stipulation is intended to encourage cooperation among the parties at an early stage in the litigation and to assist the parties in efficient case resolution.**

**The parties agree that:**

1. The parties commit to conduct an initial conference (in-person or via teleconference or via videoconference) within 15 days from the date this stipulation is signed, *to discuss and consider whether there can be agreement on the following:*
  - a. Are motions to challenge the pleadings necessary? If the issue can be resolved by amendment as of right, or if the Court would allow leave to amend, could an amended complaint resolve most or all of the issues a demurrer might otherwise raise? If so, the parties agree to work through pleading issues so that a demurrer need only raise issues they cannot resolve. Is the issue that the defendant seeks to raise amenable to resolution on demurrer, or would some other type of motion be preferable? Could a voluntary targeted exchange of documents or information by any party cure an uncertainty in the pleadings?
  - b. Initial mutual exchanges of documents at the "core" of the litigation. (For example, in an employment case, the employment records, personnel file and documents relating to the conduct in question could be considered "core." In a personal injury case, an incident or police report, medical records, and repair or maintenance records could be considered "core.");
  - c. Exchange of names and contact information of witnesses;
  - d. Any insurance agreement that may be available to satisfy part or all of a judgment, or to indemnify or reimburse for payments made to satisfy a judgment;
  - e. Exchange of any other information that might be helpful to facilitate understanding, handling, or resolution of the case in a manner that preserves objections or privileges by agreement;
  - f. Controlling issues of law that, if resolved early, will promote efficiency and economy in other phases of the case. Also, when and how such issues can be presented to the Court;
  - g. Whether or when the case should be scheduled with a settlement officer, what discovery or court ruling on legal issues is reasonably required to make settlement discussions meaningful, and whether the parties wish to use a sitting judge or a private mediator or other options as

SHORT TITLE:	CASE NUMBER:
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discussed in the "Alternative Dispute Resolution (ADR) Information Package" served with the complaint;

- h. Computation of damages, including documents, not privileged or protected from disclosure, on which such computation is based;
  - i. Whether the case is suitable for the Expedited Jury Trial procedures (see information at [www.lacourt.org](http://www.lacourt.org) under "Civil" and then under "General Information").
2. The time for a defending party to respond to a complaint or cross-complaint will be extended to \_\_\_\_\_ (INSERT DATE) for the complaint, and \_\_\_\_\_ (INSERT DATE) for the cross-complaint, which is comprised of the 30 days to respond under Government Code § 68616(b), and the 30 days permitted by Code of Civil Procedure section 1054(a), good cause having been found by the Civil Supervising Judge due to the case management benefits provided by this Stipulation. A copy of the General Order can be found at [www.lacourt.org](http://www.lacourt.org) under "Civil", click on "General Information", then click on "Voluntary Efficient Litigation Stipulations".
  3. The parties will prepare a joint report titled "Joint Status Report Pursuant to Initial Conference and Early Organizational Meeting Stipulation, and if desired, a proposed order summarizing results of their meet and confer and advising the Court of any way it may assist the parties' efficient conduct or resolution of the case. The parties shall attach the Joint Status Report to the Case Management Conference statement, and file the documents when the CMC statement is due.
  4. References to "days" mean calendar days, unless otherwise noted. If the date for performing any act pursuant to this stipulation falls on a Saturday, Sunday or Court holiday, then the time for performing that act shall be extended to the next Court day

The following parties stipulate:

Date:

\_\_\_\_\_  
(TYPE OR PRINT NAME)

Date:

\_\_\_\_\_  
(TYPE OR PRINT NAME)

Date:

\_\_\_\_\_  
(TYPE OR PRINT NAME)

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\_\_\_\_\_  
(TYPE OR PRINT NAME)

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\_\_\_\_\_  
(TYPE OR PRINT NAME)

Date:

\_\_\_\_\_  
(TYPE OR PRINT NAME)

➤

\_\_\_\_\_  
(ATTORNEY FOR PLAINTIFF)

➤

\_\_\_\_\_  
(ATTORNEY FOR DEFENDANT)

➤

\_\_\_\_\_  
(ATTORNEY FOR DEFENDANT)

➤

\_\_\_\_\_  
(ATTORNEY FOR DEFENDANT)

➤

\_\_\_\_\_  
(ATTORNEY FOR \_\_\_\_\_)

➤

\_\_\_\_\_  
(ATTORNEY FOR \_\_\_\_\_)

➤

\_\_\_\_\_  
(ATTORNEY FOR \_\_\_\_\_)

NAME AND ADDRESS OF ATTORNEY OR PARTY WITHOUT ATTORNEY:		STATE BAR NUMBER	Reserved for Clerk's File Stamp
TELEPHONE NO.: E-MAIL ADDRESS (Optional): ATTORNEY FOR (Name):		FAX NO. (Optional):	
<b>SUPERIOR COURT OF CALIFORNIA, COUNTY OF LOS ANGELES</b>			
COURTHOUSE ADDRESS:			
PLAINTIFF:			
DEFENDANT:			CASE NUMBER:
<b>STIPULATION – DISCOVERY RESOLUTION</b>			

**This stipulation is intended to provide a fast and informal resolution of discovery issues through limited paperwork and an informal conference with the Court to aid in the resolution of the issues.**

**The parties agree that:**

1. Prior to the discovery cut-off in this action, no discovery motion shall be filed or heard unless the moving party first makes a written request for an Informal Discovery Conference pursuant to the terms of this stipulation.
2. At the Informal Discovery Conference the Court will consider the dispute presented by parties and determine whether it can be resolved informally. Nothing set forth herein will preclude a party from making a record at the conclusion of an Informal Discovery Conference, either orally or in writing.
3. Following a reasonable and good faith attempt at an informal resolution of each issue to be presented, a party may request an Informal Discovery Conference pursuant to the following procedures:
  - a. The party requesting the Informal Discovery Conference will:
    - i. File a Request for Informal Discovery Conference with the clerk's office on the approved form (copy attached) and deliver a courtesy, conformed copy to the assigned department;
    - ii. Include a brief summary of the dispute and specify the relief requested; and
    - iii. Serve the opposing party pursuant to any authorized or agreed method of service that ensures that the opposing party receives the Request for Informal Discovery Conference no later than the next court day following the filing.
  - b. Any Answer to a Request for Informal Discovery Conference must:
    - i. Also be filed on the approved form (copy attached);
    - ii. Include a brief summary of why the requested relief should be denied;

SHORT TITLE:	CASE NUMBER:
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- iii. Be filed within two (2) court days of receipt of the Request; and
  - iv. Be served on the opposing party pursuant to any authorized or agreed upon method of service that ensures that the opposing party receives the Answer no later than the next court day following the filing.
- c. No other pleadings, including but not limited to exhibits, declarations, or attachments, will be accepted.
- d. If the Court has not granted or denied the Request for Informal Discovery Conference within ten (10) days following the filing of the Request, then it shall be deemed to have been denied. If the Court acts on the Request, the parties will be notified whether the Request for Informal Discovery Conference has been granted or denied and, if granted, the date and time of the Informal Discovery Conference, which must be within twenty (20) days of the filing of the Request for Informal Discovery Conference.
- e. If the conference is not held within twenty (20) days of the filing of the Request for Informal Discovery Conference, unless extended by agreement of the parties and the Court, then the Request for the Informal Discovery Conference shall be deemed to have been denied at that time.
4. If (a) the Court has denied a conference or (b) one of the time deadlines above has expired without the Court having acted or (c) the Informal Discovery Conference is concluded without resolving the dispute, then a party may file a discovery motion to address unresolved issues.
5. The parties hereby further agree that the time for making a motion to compel or other discovery motion is tolled from the date of filing of the Request for Informal Discovery Conference until (a) the request is denied or deemed denied or (b) twenty (20) days after the filing of the Request for Informal Discovery Conference, whichever is earlier, unless extended by Order of the Court.
- It is the understanding and intent of the parties that this stipulation shall, for each discovery dispute to which it applies, constitute a writing memorializing a "specific later date to which the propounding [or demanding or requesting] party and the responding party have agreed in writing," within the meaning of Code Civil Procedure sections 2030.300(c), 2031.320(c), and 2033.290(c).
6. Nothing herein will preclude any party from applying *ex parte* for appropriate relief, including an order shortening time for a motion to be heard concerning discovery.
7. Any party may terminate this stipulation by giving twenty-one (21) days notice of intent to terminate the stipulation.
8. References to "days" mean calendar days, unless otherwise noted. If the date for performing any act pursuant to this stipulation falls on a Saturday, Sunday or Court holiday, then the time for performing that act shall be extended to the next Court day.



SHORT TITLE:	CASE NUMBER:
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**The following parties stipulate:**

Date: _____ (TYPE OR PRINT NAME)	➤	_____ (ATTORNEY FOR PLAINTIFF)
Date: _____ (TYPE OR PRINT NAME)	➤	_____ (ATTORNEY FOR DEFENDANT)
Date: _____ (TYPE OR PRINT NAME)	➤	_____ (ATTORNEY FOR DEFENDANT)
Date: _____ (TYPE OR PRINT NAME)	➤	_____ (ATTORNEY FOR DEFENDANT)
Date: _____ (TYPE OR PRINT NAME)	➤	_____ (ATTORNEY FOR _____)
Date: _____ (TYPE OR PRINT NAME)	➤	_____ (ATTORNEY FOR _____)
Date: _____ (TYPE OR PRINT NAME)	➤	_____ (ATTORNEY FOR _____)

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NAME AND ADDRESS OF ATTORNEY OR PARTY WITHOUT ATTORNEY:		STATE BAR NUMBER	Reserved for Clerk's File Stamp
TELEPHONE NO.:		FAX NO. (Optional):	
E-MAIL ADDRESS (Optional):			
ATTORNEY FOR (Name):			
<b>SUPERIOR COURT OF CALIFORNIA, COUNTY OF LOS ANGELES</b>			
COURTHOUSE ADDRESS:			
PLAINTIFF:			
DEFENDANT:			
<b>INFORMAL DISCOVERY CONFERENCE</b> (pursuant to the Discovery Resolution Stipulation of the parties)			CASE NUMBER:

- This document relates to:
  - ☐ Request for Informal Discovery Conference
  - ☐ Answer to Request for Informal Discovery Conference
2. Deadline for Court to decide on Request: \_\_\_\_\_ (insert date 10 calendar days following filing of the Request).
3. Deadline for Court to hold Informal Discovery Conference: \_\_\_\_\_ (insert date 20 calendar days following filing of the Request).
4. For a Request for Informal Discovery Conference, **briefly** describe the nature of the discovery dispute, including the facts and legal arguments at issue. For an Answer to Request for Informal Discovery Conference, **briefly** describe why the Court should deny the requested discovery, including the facts and legal arguments at issue.

NAME AND ADDRESS OF ATTORNEY OR PARTY WITHOUT ATTORNEY:		STATE BAR NUMBER	Reserved for Clerk's File Stamp
TELEPHONE NO.: E-MAIL ADDRESS (Optional): ATTORNEY FOR (Name):		FAX NO. (Optional):	
<b>SUPERIOR COURT OF CALIFORNIA, COUNTY OF LOS ANGELES</b>			
COURTHOUSE ADDRESS:			
PLAINTIFF:			
DEFENDANT:			CASE NUMBER:
<b>STIPULATION AND ORDER – MOTIONS IN LIMINE</b>			

**This stipulation is intended to provide fast and informal resolution of evidentiary issues through diligent efforts to define and discuss such issues and limit paperwork.**

**The parties agree that:**

1. At least \_\_\_\_ days before the final status conference, each party will provide all other parties with a list containing a one paragraph explanation of each proposed motion in limine. Each one paragraph explanation must identify the substance of a single proposed motion in limine and the grounds for the proposed motion.
2. The parties thereafter will meet and confer, either in person or via teleconference or videoconference, concerning all proposed motions in limine. In that meet and confer, the parties will determine:
  - a. Whether the parties can stipulate to any of the proposed motions. If the parties so stipulate, they may file a stipulation and proposed order with the Court.
  - b. Whether any of the proposed motions can be briefed and submitted by means of a short joint statement of issues. For each motion which can be addressed by a short joint statement of issues, a short joint statement of issues must be filed with the Court 10 days prior to the final status conference. Each side's portion of the short joint statement of issues may not exceed three pages. The parties will meet and confer to agree on a date and manner for exchanging the parties' respective portions of the short joint statement of issues and the process for filing the short joint statement of issues.
3. All proposed motions in limine that are not either the subject of a stipulation or briefed via a short joint statement of issues will be briefed and filed in accordance with the California Rules of Court and the Los Angeles Superior Court Rules.

SHORT TITLE:	CASE NUMBER:
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**The following parties stipulate:**

Date:

\_\_\_\_\_  
(TYPE OR PRINT NAME)

Date:

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(TYPE OR PRINT NAME)

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\_\_\_\_\_  
(ATTORNEY FOR PLAINTIFF)

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(ATTORNEY FOR DEFENDANT)

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(ATTORNEY FOR DEFENDANT)

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(ATTORNEY FOR DEFENDANT)

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(ATTORNEY FOR \_\_\_\_\_)

➤

\_\_\_\_\_  
(ATTORNEY FOR \_\_\_\_\_)

➤

\_\_\_\_\_  
(ATTORNEY FOR \_\_\_\_\_)**THE COURT SO ORDERS.**

Date: \_\_\_\_\_

\_\_\_\_\_  
JUDICIAL OFFICER

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**FILED**  
LOS ANGELES SUPERIOR COURT

MAY 11 2011

JOHN A. CLARKE, CLERK  
*N. Navarro*  
BY NANCY NAVARRO, DEPUTY

**SUPERIOR COURT OF THE STATE OF CALIFORNIA  
FOR THE COUNTY OF LOS ANGELES**

General Order Re	)	ORDER PURSUANT TO CCP 1054(a),
Use of Voluntary Efficient Litigation	)	EXTENDING TIME TO RESPOND BY
Stipulations	)	30 DAYS WHEN PARTIES AGREE
	)	TO EARLY ORGANIZATIONAL
	)	MEETING STIPULATION

Whereas the Los Angeles Superior Court and the Executive Committee of the Litigation Section of the Los Angeles County Bar Association have cooperated in drafting "Voluntary Efficient Litigation Stipulations" and in proposing the stipulations for use in general jurisdiction civil litigation in Los Angeles County;

Whereas the Los Angeles County Bar Association Litigation Section; the Los Angeles County Bar Association Labor and Employment Law Section; the Consumer Attorneys Association of Los Angeles; the Association of Southern California Defense Counsel; the Association of Business Trial Lawyers of Los Angeles; and the California Employment Lawyers Association all "endorse the goal of promoting efficiency in litigation, and ask that counsel consider using these stipulations as a voluntary way to promote communications and procedures among counsel and with the court to fairly resolve issues in their cases;"

1           Whereas the Early Organizational Meeting Stipulation is intended to encourage  
2 cooperation among the parties at an early stage in litigation in order to achieve  
3 litigation efficiencies;

4           Whereas it is intended that use of the Early Organizational Meeting Stipulation  
5 will promote economic case resolution and judicial efficiency;

6  
7           Whereas, in order to promote a meaningful discussion of pleading issues at the  
8 Early Organizational Meeting and potentially to reduce the need for motions to  
9 challenge the pleadings, it is necessary to allow additional time to conduct the Early  
10 Organizational Meeting before the time to respond to a complaint or cross complaint  
11 has expired;

12  
13           Whereas Code of Civil Procedure section 1054(a) allows a judge of the court in  
14 which an action is pending to extend for not more than 30 days the time to respond to  
15 a pleading "upon good cause shown";

16           Now, therefore, this Court hereby finds that there is good cause to extend for 30  
17 days the time to respond to a complaint or to a cross complaint in any action in which  
18 the parties have entered into the Early Organizational Meeting Stipulation. This finding  
19 of good cause is based on the anticipated judicial efficiency and benefits of economic  
20 case resolution that the Early Organizational Meeting Stipulation is intended to  
21 promote.  
22

23  
24           IT IS HEREBY ORDERED that, in any case in which the parties have entered  
25 into an Early Organizational Meeting Stipulation, the time for a defending party to  
26 respond to a complaint or cross complaint shall be extended by the 30 days permitted  
27  
28

1 by Code of Civil Procedure section 1054(a) without further need of a specific court  
2 order.

3  
4 DATED: May 11, 2011

Carolyn B. Kuhl  
Carolyn B. Kuhl, Supervising Judge of the  
Civil Departments, Los Angeles Superior Court

<b>SUPERIOR COURT OF CALIFORNIA</b> <b>COUNTY OF LOS ANGELES</b>	<small>Reserved for Clerk's File Stamp</small>  <b>FILED</b> Superior Court of California County of Los Angeles <b>05/02/2024</b> <small>David W. Slayton, Executive Officer / Clerk of Court</small> By: <u>E. Madrid</u> Deputy
COURT HOUSE ADDRESS: <b>Alhambra Courthouse</b> <b>150 West Commonwealth Avenue, Alhambra, CA 91801</b>	
<b>NOTICE OF CASE ASSIGNMENT</b>  <b>UNLIMITED CIVIL CASE</b>	
Your case is assigned for all purposes to the judicial officer indicated below.	CASE NUMBER: <b>24NNCV01334</b>

**THIS FORM IS TO BE SERVED WITH THE SUMMONS AND COMPLAINT**

	ASSIGNED JUDGE	DEPT	ROOM		ASSIGNED JUDGE	DEPT	ROOM
✓	William A. Crowfoot	3					

Given to the Plaintiff/Cross-Complainant/Attorney of Record **David W. Slayton, Executive Officer / Clerk of Court**

on 05/02/2024  
(Date)

By E. Madrid, Deputy Clerk



**INSTRUCTIONS FOR HANDLING UNLIMITED CIVIL CASES**

The following critical provisions of the California Rules of Court, Title 3, Division 7, as applicable in the Superior Court, are summarized for your assistance.

**APPLICATION**

The Division 7 Rules were effective January 1, 2007. They apply to all general civil cases.

**PRIORITY OVER OTHER RULES**

The Division 7 Rules shall have priority over all other Local Rules to the extent the others are inconsistent.

**CHALLENGE TO ASSIGNED JUDGE**

A challenge under Code of Civil Procedure Section 170.6 must be made within 15 days after notice of assignment for all purposes to a judge, or if a party has not yet appeared, within 15 days of the first appearance.

**TIME STANDARDS**

Cases assigned to the Independent Calendaring Courts will be subject to processing under the following time standards:

**COMPLAINTS**

All complaints shall be served within 60 days of filing and proof of service shall be filed within 90 days.

**CROSS-COMPLAINTS**

Without leave of court first being obtained, no cross-complaint may be filed by any party after their answer is filed. Cross-complaints shall be served within 30 days of the filing date and a proof of service filed within 60 days of the filing date.

**STATUS CONFERENCE**

A status conference will be scheduled by the assigned Independent Calendar Judge no later than 270 days after the filing of the complaint. Counsel must be fully prepared to discuss the following issues: alternative dispute resolution, bifurcation, settlement, trial date, and expert witnesses.

**FINAL STATUS CONFERENCE**

The Court will require the parties to attend a final status conference not more than 10 days before the scheduled trial date. All parties shall have motions in limine, bifurcation motions, statements of major evidentiary issues, dispositive motions, requested form jury instructions, special jury instructions, and special jury verdicts timely filed and served prior to the conference. These matters may be heard and resolved at this conference. At least five days before this conference, counsel must also have exchanged lists of exhibits and witnesses, and have submitted to the court a brief statement of the case to be read to the jury panel as required by Chapter Three of the Los Angeles Superior Court Rules.

**SANCTIONS**

The court will impose appropriate sanctions for the failure or refusal to comply with Chapter Three Rules, orders made by the Court, and time standards or deadlines established by the Court or by the Chapter Three Rules. Such sanctions may be on a party, or if appropriate, on counsel for a party.

**This is not a complete delineation of the Division 7 or Chapter Three Rules, and adherence only to the above provisions is therefore not a guarantee against the imposition of sanctions under Trial Court Delay Reduction. Careful reading and compliance with the actual Chapter Rules is imperative.**

**Class Actions**

Pursuant to Local Rule 2.3, all class actions shall be filed at the Stanley Mosk Courthouse and are randomly assigned to a complex judge at the designated complex courthouse. If the case is found not to be a class action it will be returned to an Independent Calendar Courtroom for all purposes.

**\*Provisionally Complex Cases**

Cases filed as provisionally complex are initially assigned to the Supervising Judge of complex litigation for determination of complex status. If the case is deemed to be complex within the meaning of California Rules of Court 3.400 et seq., it will be randomly assigned to a complex judge at the designated complex courthouse. If the case is found not to be complex, it will be returned to an Independent Calendar Courtroom for all purposes.

**FILED**  
Superior Court of California  
County of Los Angeles

**MAY 03 2019**

Sherri R. Carter, Executive Officer/Clerk  
By Rizalinda Mina, Deputy  
Rizalinda Mina

SUPERIOR COURT OF THE STATE OF CALIFORNIA  
FOR THE COUNTY OF LOS ANGELES

IN RE LOS ANGELES SUPERIOR COURT ) FIRST AMENDED GENERAL ORDER  
— MANDATORY ELECTRONIC FILING )  
FOR CIVIL )  
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)  
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On December 3, 2018, the Los Angeles County Superior Court mandated electronic filing of all documents in Limited Civil cases by litigants represented by attorneys. On January 2, 2019, the Los Angeles County Superior Court mandated electronic filing of all documents filed in Non-Complex Unlimited Civil cases by litigants represented by attorneys. (California Rules of Court, rule 2.253(b).) All electronically filed documents in Limited and Non-Complex Unlimited cases are subject to the following:

1) DEFINITIONS

- a) **“Bookmark”** A bookmark is a PDF document navigational tool that allows the reader to quickly locate and navigate to a designated point of interest within a document.
- b) **“Efiling Portal”** The official court website includes a webpage, referred to as the efiling portal, that gives litigants access to the approved Electronic Filing Service Providers.
- c) **“Electronic Envelope”** A transaction through the electronic service provider for submission of documents to the Court for processing which may contain one or more PDF documents attached.
- d) **“Electronic Filing”** Electronic Filing (eFiling) is the electronic transmission to a Court of a document in electronic form. (California Rules of Court, rule 2.250(b)(7).)

- e) **“Electronic Filing Service Provider”** An Electronic Filing Service Provider (EFSP) is a person or entity that receives an electronic filing from a party for retransmission to the Court. In the submission of filings, the EFSP does so on behalf of the electronic filer and not as an agent of the Court. (California Rules of Court, rule 2.250(b)(8).)
- f) **“Electronic Signature”** For purposes of these local rules and in conformity with Code of Civil Procedure section 17, subdivision (b)(3), section 34, and section 1010.6, subdivision (b)(2), Government Code section 68150, subdivision (g), and California Rules of Court, rule 2.257, the term “Electronic Signature” is generally defined as an electronic sound, symbol, or process attached to or logically associated with an electronic record and executed or adopted by a person with the intent to sign the electronic record.
- g) **“Hyperlink”** An electronic link providing direct access from one distinctively marked place in a hypertext or hypermedia document to another in the same or different document.
- h) **“Portable Document Format”** A digital document format that preserves all fonts, formatting, colors and graphics of the original source document, regardless of the application platform used.

## 2) MANDATORY ELECTRONIC FILING

### a) Trial Court Records

Pursuant to Government Code section 68150, trial court records may be created, maintained, and preserved in electronic format. Any document that the Court receives electronically must be clerically processed and must satisfy all legal filing requirements in order to be filed as an official court record (California Rules of Court, rules 2.100, et seq. and 2.253(b)(6)).

### b) Represented Litigants

Pursuant to California Rules of Court, rule 2.253(b), represented litigants are required to electronically file documents with the Court through an approved EFSP.

### c) Public Notice

The Court has issued a Public Notice with effective dates the Court required parties to electronically file documents through one or more approved EFSPs. Public Notices containing effective dates and the list of EFSPs are available on the Court’s website, at [www.lacourt.org](http://www.lacourt.org).

1 d) Documents in Related Cases

2 Documents in related cases must be electronically filed in the eFiling portal for that case type if  
3 electronic filing has been implemented in that case type, regardless of whether the case has  
4 been related to a Civil case.

5 3) EXEMPT LITIGANTS

6 a) Pursuant to California Rules of Court, rule 2.253(b)(2), self-represented litigants are exempt  
7 from mandatory electronic filing requirements.

8 b) Pursuant to Code of Civil Procedure section 1010.6, subdivision (d)(3) and California Rules of  
9 Court, rule 2.253(b)(4), any party may make application to the Court requesting to be excused  
10 from filing documents electronically and be permitted to file documents by conventional  
11 means if the party shows undue hardship or significant prejudice.

12 4) EXEMPT FILINGS

13 a) The following documents shall not be filed electronically:

- 14 i) Peremptory Challenges or Challenges for Cause of a Judicial Officer pursuant to Code of  
15 Civil Procedure sections 170.6 or 170.3;
- 16 ii) Bonds/Undertaking documents;
- 17 iii) Trial and Evidentiary Hearing Exhibits
- 18 iv) Any ex parte application that is filed concurrently with a new complaint including those  
19 that will be handled by a Writs and Receivers department in the Mosk courthouse; and
- 20 v) Documents submitted conditionally under seal. The actual motion or application shall be  
21 electronically filed. A courtesy copy of the electronically filed motion or application to  
22 submit documents conditionally under seal must be provided with the documents  
23 submitted conditionally under seal.

24 b) Lodgments

25 Documents attached to a Notice of Lodgment shall be lodged and/or served conventionally in  
26 paper form. The actual document entitled, "Notice of Lodgment," shall be filed electronically.

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1 5) ELECTRONIC FILING SYSTEM WORKING PROCEDURES

2 Electronic filing service providers must obtain and manage registration information for persons  
3 and entities electronically filing with the court.

4 6) TECHNICAL REQUIREMENTS

5 a) Electronic documents must be electronically filed in PDF, text searchable format **when**  
6 technologically feasible without impairment of the document's image.

7 b) The table of contents for any filing must be bookmarked.

8 c) Electronic documents, including but not limited to, declarations, proofs of service, and  
9 exhibits, must be bookmarked within the document pursuant to California Rules of Court, rule  
10 3.1110(f)(4). Electronic bookmarks must include links to the first page of each bookmarked  
11 item (e.g. exhibits, declarations, deposition excerpts) and with bookmark titles that identify the  
12 bookedmarked item and briefly describe the item.

13 d) Attachments to primary documents must be bookmarked. Examples include, but are not  
14 limited to, the following:

15 i) Depositions;

16 ii) Declarations;

17 iii) Exhibits (including exhibits to declarations);

18 iv) Transcripts (including excerpts within transcripts);

19 v) Points and Authorities;

20 vi) Citations; and

21 vii) Supporting Briefs.

22 e) Use of hyperlinks within documents (including attachments and exhibits) is strongly  
23 encouraged.

24 f) Accompanying Documents

25 Each document accompanying a single pleading must be electronically filed as a **separate**  
26 digital PDF document.

27 g) Multiple Documents

28 Multiple documents relating to one case can be uploaded in one envelope transaction.

h) Writs and Abstracts

Writs and Abstracts must be submitted as a separate electronic envelope.

i) Sealed Documents

If and when a judicial officer orders documents to be filed under seal, those documents must be filed electronically (unless exempted under paragraph 4); the burden of accurately designating the documents as sealed at the time of electronic submission is the submitting party's responsibility.

j) Redaction

Pursuant to California Rules of Court, rule 1.201, it is the submitting party's responsibility to redact confidential information (such as using initials for names of minors, using the last four digits of a social security number, and using the year for date of birth) so that the information shall not be publicly displayed.

7) ELECTRONIC FILING SCHEDULE

a) Filed Date

i) Any document received electronically by the court between 12:00 am and 11:59:59 pm shall be deemed to have been effectively filed on that court day if accepted for filing. Any document received electronically on a non-court day, is deemed to have been effectively filed on the next court day if accepted. (California Rules of Court, rule 2.253(b)(6); Code Civ. Proc. § 1010.6(b)(3).)

ii) Notwithstanding any other provision of this order, if a digital document is not filed in due course because of: (1) an interruption in service; (2) a transmission error that is not the fault of the transmitter; or (3) a processing failure that occurs after receipt, the Court may order, either on its own motion or by noticed motion submitted with a declaration for Court consideration, that the document be deemed filed and/or that the document's filing date conform to the attempted transmission date.

8) EX PARTE APPLICATIONS

a) Ex parte applications and all documents in support thereof must be electronically filed no later than 10:00 a.m. the court day before the ex parte hearing.

- b) Any written opposition to an ex parte application must be electronically filed by 8:30 a.m. the day of the ex parte hearing. A printed courtesy copy of any opposition to an ex parte application must be provided to the court the day of the ex parte hearing.

9) PRINTED COURTESY COPIES

- a) For any filing electronically filed two or fewer days before the hearing, a courtesy copy must be delivered to the courtroom by 4:30 p.m. the same business day the document is efiled. If the efiled is submitted after 4:30 p.m., the courtesy copy must be delivered to the courtroom by 10:00 a.m. the next business day.

- b) Regardless of the time of electronic filing, a printed courtesy copy (along with proof of electronic submission) is required for the following documents:

- i) Any printed document required pursuant to a Standing or General Order;
- ii) Pleadings and motions (including attachments such as declarations and exhibits) of 26 pages or more;
- iii) Pleadings and motions that include points and authorities;
- iv) Demurrers;
- v) Anti-SLAPP filings, pursuant to Code of Civil Procedure section 425.16;
- vi) Motions for Summary Judgment/Adjudication; and
- vii) Motions to Compel Further Discovery.

- c) Nothing in this General Order precludes a Judicial Officer from requesting a courtesy copy of additional documents. Courtroom specific courtesy copy guidelines can be found at [www.lacourt.org](http://www.lacourt.org) on the Civil webpage under "Courtroom Information."

10) WAIVER OF FEES AND COSTS FOR ELECTRONICALLY FILED DOCUMENTS

- a) Fees and costs associated with electronic filing must be waived for any litigant who has received a fee waiver. (California Rules of Court, rules 2.253(b)(1), 2.258(b), Code Civ. Proc. § 1010.6(d)(2).)
- b) Fee waiver applications for waiver of court fees and costs pursuant to Code of Civil Procedure section 1010.6, subdivision (b)(6), and California Rules of Court, rule 2.252(f), may be electronically filed in any authorized action or proceeding.

11) SIGNATURES ON ELECTRONIC FILING

For purposes of this General Order, all electronic filings must be in compliance with California Rules of Court, rule 2.257. This General Order applies to documents filed within the Civil Division of the Los Angeles County Superior Court.

This First Amended General Order supersedes any previous order related to electronic filing, and is effective immediately, and is to remain in effect until otherwise ordered by the Civil Supervising Judge and/or Presiding Judge.

DATED: May 3, 2019



*Kevin C. Brazile*  
KEVIN C. BRAZILE  
Presiding Judge